

International Dental Travel Assistance




Chipped a tooth, lost a filling or crown while traveling internationally? No need to worry, because through MetLife's new International Dental Travel Assistance program¹ you can get a referral to a local dentist for immediate care until you can see your dentist.

- ✓ **Convenience.** This service is available 24/7 with access to international dental providers in over 200 countries. With just one phone call you will be connected to a multilingual assistance coordinator that will gather all the necessary information to ensure you receive the care you need – when you need it.
- ✓ **Automatically Enrolled.** Best of all, International Dental Travel Assistance is automatically available to you and your covered dependents with your MetLife Preferred Dentist Program (PDP) dental benefits plan. There is no need to enroll.
- ✓ **Quality.** The assurance of knowing you have access to providers who have been selected based upon strict criteria, including:
 - Western dental training,
 - Local accreditation, including specialties covered and experienced staff,
 - Willingness to adhere to the program's quality guidelines,
 - Experience working with foreign patients as well as English-language proficiency²,
 - Technology available to provide adequate assistance,
 - Patient care environment and more.
- ✓ **Reimbursement.** Coverage will be considered under your out-of-network³ benefits. Please remember to hold on to all receipts to submit a dental claim. To [get information on your out-of-network benefits and] download a claim form, log on to www.metlife.com/dental][www.metlife.com/mybenefits].

**When traveling internationally call collect
+1 (312) 356-5970 any time for a dental referral.**

If you are in the U.S. and planning an international trip call (888) 558-2704.

If you are traveling within the United States please visit the MetLife PDP website at www.metlife.com/dental or refer to your PDP directory to find a participating dentist. To request a PDP directory call [[1-800-942-0854](tel:1-800-942-0854)][[1-866-832-5756 \(Alt ID\)](tel:1-866-832-5756)] Monday through Friday (8:00 AM to 11:00 PM Eastern Standard Time).

Like most group health insurance policies, MetLife group policies contain certain exclusions, limitations, waiting periods and terms for keeping them in force. Please contact MetLife for complete details.

¹ International Dental Travel Assistance services are administered by AXA Assistance USA, Inc. AXA Assistance is not affiliated with MetLife, and the services they provide are separate and apart from the benefits provided by MetLife.

² Depending on the country

³ Refer to your dental benefits plan summary for your out-of-network dental coverage.