

USF REAL REFUND POLICY

UPDATED AS OF JUNE 21, 2018.

THIS POLICY SUPERSEDES ALL OTHER REFUND POLICY REFERENCES OR STATEMENTS PUBLISHED.

USF Real has a stringent refund policy because a player's acceptance has the effect of denying another player an opportunity to play on a competitive team. Additionally, there are administrative costs that the organization incurs with registration and planning for the season (*administration, staff, association fees, insurance, etc.*) based on player headcount.

A player who accepts an invitation to play with the Club commits to pay the entire fee for the full soccer year. No refunds, partial or full, will be made to players who choose not to participate at any point after registration for any reason, including players suspended from the program.

Due to the nature of the year-long commitment and limited rosters, refunds will be considered only in the following exceptions:

In the event that a player has an illness or is injured during the season and cannot play or practice for the remainder of the season, the Board may consider providing a partial refund. Families must submit the USF Real Refund Request form with a physician note to the registrar.

In the event that a family relocates out of the area during the season the Board may consider a partial refund on a case-by-case basis. Families must submit the USF Real Refund Request form to the registrar.

In the event the Club is unable to provide a team for the player the Board will refund of 100%

Please note that refundable amounts are time sensitive as costs accrue to the Club for services provided to the team based on player headcount each month. Consequently, the refundable amount will be affected by the date you request the refund, not the date of the event.

If a partial refund is to be considered, the following guideline will be taken into consideration:

- Registration thru August 1st – Juniors, refund up to 75% less administrative fee of \$150
- Registration Thru November 1st – Seniors up to 75% less administrative fee of \$150
- Registration thru December 1st – Juniors & Seniors up to 50% less administrative fee of \$150
- Registration thru February 1st – Juniors & Seniors up to 25% less administrative fee of \$150