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Policy Regarding Insurance Payments

We make every effort to call insurance companies to find out benefits and coverage as a courtesy for patients. Occasionally we are given incorrect information regarding coverage and benefits by an insurance company. Often times, a patient's insurance plan changes due to a job change or a new calendar year with a different copay or deductible. It is a patient's responsibility to understand their own insurance coverage. It is strongly suggested that a patient call the insurance company on their own to verify benefits and coverage (especially regarding deductible, copays, and authorization requirements). You should call before the start of services as well as at the beginning of each calendar year in order to be aware of changes to your coverage.

Leslie Ellen Ackerman, Psy.D. and employees are not responsible for misinformation provided by an insurance company. You (the patient or parent/guardian) are fully responsible for all fees that apply (copay/co-insurance, deductible) or services denied by the insurance company. You will be made aware as soon as possible about any discrepancies in claims and fees due to arrange payment. At that time you can ask us to charge a card on file or arrange another payment form. If an insurance company requests a return of payment from the provider at any point in the future, it is the patient's and/or guardian's responsibility to reimburse the provider for the services that were already rendered. Your signature below indicates that you agree to abide by the above statements.

Signature

Date