



CERTIFIED
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Today's Date: _____ Notified Date: _____ Office use only

Name: _____ Last: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Home Phone: _____

Cell Phone: _____

E-Mail: _____

Dropping off A

Desktop: _____ Laptop: _____ Other: _____

Best Time To Call:

Day: _____ Evening: _____ Night: _____

Administrator / User Password: _____ OR Remove Password _____

Problem:

Abandonment: If you do not pick up your equipment within thirty (30) days after we notify you that the requested service is complete, we will treat your equipment as abandoned. You agree to hold J-Mac Computer Repairs harmless for any damage or claim for the abandoned property. Any and all charges are still your responsibility.

Tech Notes:

SEE TERMS AND CONDITIONS

Over

J-Mac Computer Repairs Repair Authorization Form

Liability Release, Waiver, and Indemnity Agreement for Personal Computer Support Services

The computer setup and repair service provided by J-Mac Computer Repairs is done on a first-come, first-served basis. There may be circumstances under which J-Mac Computer Repairs may not be able to, or may choose not to, repair computing equipment. J-Mac Computer Repairs reserves the right to refuse installation of hardware and/or software if staff believes that such installation may cause damage or create problems once installed.

J-Mac Computer Repairs technicians are A+ and or Microsoft certified, but J-Mac Computer Repairs is not an authorized service dealer. J-Mac Computer Repairs offers a thirty (30) day warranty on all labor performed (except virus removal), but hardware warranties are provided by the manufacturer of the product. Work performed by J-Mac Computer Repairs staff may void existing equipment warranties, and in the process of working on computer equipment, there is a potential for data loss. If, in the process of working on computer equipment, material is discovered which indicates a possible violation of state or federal law, J-Mac Computer Repairs will forward this information to the appropriate department or law enforcement agency. Additionally, J-Mac Computer Repairs is not responsible for computers or accessories left more than thirty (30) days.

I, **(print name)** _____, understand the above policies and authorize J-Mac Computer Repairs consultants and other associated J-Mac Computer Repairs staff to perform work on my computer and any accessories or peripherals associated with my computer. I certify that I am the owner of the computer being presented for technical service. Further, I agree to release, indemnify, and hold harmless J-Mac Computer Repairs and its employees from liability for any claims or damages of any kind or description that may arise from any computer work performed on my computer, even if caused by negligence of J-Mac Computer Repairs, its employees or agents. If you are under 18 years of age, a parent, guardian or guarantor must also read and agree to the above statement. **Abandonment:** If you do not pick up your equipment within thirty (30) days after we notify you that the requested service is complete, we will treat your equipment as abandoned. You agree to hold J-Mac Computer Repairs harmless for any damage or claim for the abandoned property. Any and all charges are still your responsibility.

Signature _____

Date: _____ **ID #:** _____

Ticket Number: _____ **Staff Name:** _____

For Computer Drop-off Only

Equipment returned to customer on date: _____ by: _____

Customer Signature: _____