

2017 PSTC CLASS SCHEDULE

We are booking dates for all of 2017 now!
E-mail Kevin@pstc911.com now to get the ball rolling.

APRIL, 2017		
April 17, 2017 Naples, Florida	<u>Domestic & Family Violence</u> Hosted by Collier County Communications	\$189 <u>Register Online</u> or call 800-348-8911
April 18, 2017 Naples, Florida	<u>Domestic & Family Violence</u> Hosted by Collier County Communications	\$189 <u>Register Online</u> or call 800-348-8911
April 19, 2017 Naples, Florida	<u>Responder Risk and the 9-1-1 Professional</u> Hosted by Collier County Communications	\$189 <u>Register Online</u> or call 800-348-8911
April 20, 2017 Naples, Florida	<u>Domestic & Family Violence</u> Hosted by Collier County Communications	\$189 <u>Register Online</u> or call 800-348-8911
April 21, 2017 Naples, Florida	<u>Domestic & Family Violence</u> Hosted by Collier County Communications	\$189 <u>Register Online</u> or call 800-348-8911
April 24-25-26, 2017 New Haven, Connecticut	<u>Communications Training Officer Workshop</u> Hosted by New Haven Communications	\$399 (3 day workshop) <u>Register Online</u> or call 800-348-8911 4 SPACES LEFT as of 3-24
April 24, 2017 Afton, Wyoming	<u>In-Progress</u> Hosted by Lincoln County Communications	\$179 <u>Register Online</u> or call 800-348-8911 5 SPACES LEFT as of 3-24
April 25, 2017 Afton, Wyoming	<u>Active Shooter Situations</u> Hosted by Lincoln County Communications	\$179 <u>Register Online</u> or call 800-348-8911 FILLING QUICKLY
April 27, 2017 La Plata, Maryland	<u>Spirit to Serve</u> Hosted by Charles County 911 Communications	Free to Maryland PSAPS E-mail Alicia for reservations Alicia.Dodson@maryland.gov Outside of Maryland? <u>Register Online</u> or call 800-348-8911

April 28, 2017 La Plata, Maryland	<u>Trains, Planes and Automobiles (transportation emergencies)</u> Hosted by Charles County 911 Communications	Free to Maryland PSAPS E-mail Alicia for reservations Alicia.Dodson@maryland.gov Outside of Maryland? <u>Register Online</u> or call 800-348-8911

MAY, 2017		
May 1, 2017 Price, Utah	<u>Crisis Communications</u> Hosted by Price Communications	\$189 <u>Register Online</u> or call 800-348-8911 THIS CLASS IS FULL JOIN THE WAITING LIST
May 2, 2017 Richfield, Utah	<u>Crisis Communications</u> Hosted by Richfield Communications	\$189 <u>Register Online</u> or call 800-348-8911
May 2, 2017 Casper, Wyoming	<u>Active Shooter Situations</u> Hosted by the Casper Police Department	\$189 <u>Register Online</u> or call 800-348-8911
May 3, 2017 Casper, Wyoming	<u>School Violence Lessons learned</u> Hosted by the Casper Police Department	\$189 <u>Register Online</u> or call 800-348-8911
May 4, 2017 Casper, Wyoming	<u>Active Shooter Situations</u> Hosted by the Casper Police Department	\$189 <u>Register Online</u> or call 800-348-8911
May 4, 2017 Elgin, Illinois	<u>Building Your 911 Liability Shield</u> Hosted by Elgin Communications	\$189 <u>Register Online</u> or call 800-348-8911
May 5, 2017 Elgin, Illinois	<u>HIGH RISK (Responder Safety)</u> Hosted by Elgin Communications	\$189 <u>Register Online</u> or call 800-348-8911
May 8, 9, 10 2017 Great Falls, Montana	<u>Communications Training Officer Workshop</u> Hosted by Great Falls Communications	\$399 (3 day workshop) <u>Register Online</u> or call 800-348-8911
May 8, 2017 Lebanon, Tennessee	<u>Complacency, Cannibalism & Critical Thinking</u> Hosted by Wilson County Communications	\$189 <u>Register Online</u> or call 800-348-8911
May 9, 2017 Lebanon, Tennessee	<u>Defeating Workplace Drama for Peak 9-1-1 Performance</u>	\$189 <u>Register Online</u> or call 800-348-8911

	Hosted by Wilson County Communications	
May 11, 2017 Barron, Wisconsin	<u>Active Shooter Situations</u> Hosted by Barron County Communications	\$189 <u>Register Online</u> or call 800-348-8911
May 12, 2017 Barron, Wisconsin	<u>Crisis Communications</u> Hosted by the Barron County 9-1-1 Center	\$189 <u>Register Online</u> or call 800-348-8911
May 15, 2017 Lewisville, Texas	<u>Providing Exceptional Service</u> <u>What if it Were Family?</u> Hosted by DENCO	E-mail Jennifer for Reservations <u>CLICK here for reservations or questions</u>
May 16, 2017 Forest Hill, Maryland	<u>Defeating Workplace Drama for Peak 9-1-1 Performance</u> Hosted by Harford Communications	Free to Maryland PSAPS E-mail Alicia for reservations <u>Alicia.Dodson@maryland.gov</u> Outside of Maryland? <u>Register Online</u> or call 800-348-8911
May 17, 2017 Forest Hill, Maryland	<u>Responder Risk and the 9-1-1 Professional</u> Hosted by Harford County Communications	Free to Maryland PSAPS E-mail Alicia for reservations <u>Alicia.Dodson@maryland.gov</u> Outside of Maryland? <u>Register Online</u> or call 800-348-8911
May 18, 2017 La Plata, Maryland	<u>Complacency, Cannibalism & Critical Thinking</u> Hosted by Charles County Communications	Free to Maryland PSAPS E-mail Alicia for reservations <u>Alicia.Dodson@maryland.gov</u> Outside of Maryland? <u>Register Online</u> or call 800-348-8911
May 19, 2017 La Plata, Maryland	<u>Domestic & Family Violence</u> Hosted Charles County Communications	Free to Maryland PSAPS E-mail Alicia for reservations <u>Alicia.Dodson@maryland.gov</u> Outside of Maryland? <u>Register Online</u> or call 800-348-8911
May 22, 2017 Ventura, California	<u>TRAINS, PLANES & AUTOS</u> (Transportation Emergencies) Hosted by the Ventura Police Department	\$110 Thanks to POST <u>Register Online</u> or call 800-348-8911 POST Control # 1042-31022-16-001
May 23, 2017 Ventura, California	<u>You Just Never Know</u> (Mental Preparedness) Hosted by the Ventura Police Department	\$110 Thanks to POST <u>Register Online</u> or call 800-348-8911 POST Control # 1042-30894-16-001
May 22, 2017 Sebastian, Florida	<u>Providing Exceptional Service</u> <u>What if it Were Family?</u>	\$189 <u>Register Online</u> or call 800-348-8911

	Hosted by Sebastian Communications	
May 23, 2017 Sebastian, Florida	<u>You Just Never Know</u> (Mental Preparedness) Hosted by Sebastian Communications	\$189 <u>Register Online</u> or call 800-348-8911
May 25, 2017 N. Miami Beach, Florida	<u>It's Your Ship!</u> Hosted by North Miami Police Communications	\$189 <u>Register Online</u> or call 800-348-8911
May 31 & June 1-2, 2017 Lebanon, Tennessee	<u>Communications Training Officer Workshop</u> Hosted by Wilson County Communications	\$399 (3 day workshop) <u>Register Online</u> or call 800-348-8911
May 31 & June 1-2, 2017 Lawrenceville, Georgia	<u>Communications Training Officer Workshop</u> Hosted by Gwinnett County Communications	\$399 (3 day workshop) <u>Register Online</u> or call 800-348-8911

JUNE, 2017		
June 1, 2017 San Antonio, Texas area	<u>Active Shooter Situations</u> Hosted by Bexar County 9-1-1 District	For Bexar Metro Agencies only E-mail Leigh for reservations <u>Lmclennan@bexarmetro.org</u>
June 2, 2017 San Antonio, Texas area	<u>Building Your 911 Liability Shield</u> Hosted by Bexar County 9-1-1 District	For Bexar Metro Agencies only E-mail Leigh for reservations <u>Lmclennan@bexarmetro.org</u>
June 4-8, 2017 San Antonio, Texas	Conference Sessions Vendors	<u>www.nena.org</u>
June 12 , 2017 Johnston, Iowa (Des Moines area)	<u>Active Shooter Situations</u> Hosted by ILEA	FREE FOR IOWA AGENCIES THANKS TO ILEA FUNDING <u>Register Online</u> or call 800-348-8911
June 13-14-15, 2017 Des Moines, Iowa	<u>Communications Training Officer Workshop</u> Hosted by ILEA	\$199 For Iowa agencies thanks to ILEA Grant Funding \$399 for students outside of Iowa <u>Register Online</u> or call 800-348-8911
June 12, 2017 Bentonville, Arkansas	<u>In-Progress</u> Hosted by Bentonville Communications	\$189 <u>Register Online</u> or call 800-348-8911
June 13, 2017 Bentonville, Arkansas	<u>Providing Exceptional Service What if it Were Family?</u> Hosted by Bentonville Communications	\$189 <u>Register Online</u> or call 800-348-8911
June 15, 2017 Mt. Pleasant, Michigan	<u>Surviving Dispatch Stress</u>	\$189 <u>Register Online</u>

	Hosted by Isabella County Central Dispatch	or call 800-348-8911 MICHIGAN APPROVAL #PST201310L
June 16, 2017 Mt. Pleasant, Michigan	<u>It's Your Ship!</u> Hosted by Isabella County Central Dispatch	\$189 <u>Register Online</u> or call 800-348-8911 MICHIGAN APPROVAL #PST201609A
June 19, 2017 Durango, Colorado	<u>Complacency, Cannibalism & Critical Thinking</u> Hosted by Durango – La Plata Communications	\$189 <u>Register Online</u> or call 800-348-8911
June 20, 2017 Durango, Colorado	<u>Surviving Dispatch Stress</u> Hosted by Durango – La Plata Communications	\$189 <u>Register Online</u> or call 800-348-8911
June 26, 2017 Lewisville, Texas	<u>It's Your Ship!</u> Hosted by DENCO	E-mail Jennifer for Reservations <u>CLICK here for reservations or questions</u>
June 27-28-29, 2017 Ft. Worth, Texas	<u>Policy & Procedure 3-day workshop</u> Hosted by Tarrant County 911	Contact <u>Tarrant County 911</u> for reservations

JULY, 2017

July 6, 2017 Fort Myers, Florida	<u>Customer Service the 9-1-1 Way!</u> Hosted by Lee County Communications	FREE to agencies within Lee County but you must make reservations. Outside agencies , there are limited spaces available, make your reservation below. \$189 <u>Register Online</u> or call 800-348-8911
July 7, 2017 Fort Myers, Florida	<u>Customer Service the 9-1-1 Way!</u> Hosted by Lee County Communications	FREE to agencies within Lee County but you must make reservations. Outside agencies , there are limited spaces available, make your reservation below. \$189 <u>Register Online</u> or call 800-348-8911
July 14, 2017 Coral Springs, Florida	<u>Providing Exceptional Service What if it Were Family?</u> Hosted by Broward County & Coral Springs Police	Reservation information will be posted soon. For now, e-mail <u>Tom</u> for information.

AUGUST, 2017

August 21, 2017 Prince Frederick, Maryland	<u>Defeating Workplace Drama for Peak 9-1-1 Performance</u> Hosted by Calvert County Communications	Free to Maryland PSAPS E-mail Alicia for reservations Alicia.Dodson@maryland.gov Outside of Maryland? <u>Register Online</u> or call 800-348-8911
August 22, 2017 Prince Frederick, Maryland	<u>Responder Risk and the 9-1-1 Professional</u> Hosted by Calvert County Communications	Free to Maryland PSAPS E-mail Alicia for reservations Alicia.Dodson@maryland.gov Outside of Maryland? <u>Register Online</u> or call 800-348-8911
August 24, 2017 Cookeville, Tennessee	<u>Crisis Communications</u> Hosted by Cookeville Police Communications	\$189 <u>Register Online</u> or call 800-348-8911
August 25, 2017 Cookeville, Tennessee	<u>Responder Risk and the 9-1-1 Professional</u> Hosted by Cookeville Police Communications	\$189 <u>Register Online</u> or call 800-348-8911
August 23-24-25, 2017 Austin, Texas	<u>Communications Training Officer Workshop</u> Hosted by CAPCOG	Make your reservations with Kelsey Dean at CAPCOG E-mail Kelsey
August 28, 2017 Logan, Utah	<u>Defeating Workplace Drama for Peak 9-1-1 Performance</u> Hosted by Logan Police Communications	\$189 <u>Register Online</u> or call 800-348-8911
August 29, 2017 Logan, Utah	<u>You Just Never Know</u> (Mental Preparedness) Hosted by Logan Police Communications	\$189 <u>Register Online</u> or call 800-348-8911

SEPTEMBER, 2017		
September 7, 2017 Bentonville, Arkansas	<u>You Just Never Know</u> (Mental Preparedness) Hosted by Bentonville Communications	\$189 <u>Register Online</u> or call 800-348-8911
September 8, 2017 Bentonville, Arkansas	<u>Customer Service the 9-1-1 Way!</u> Hosted by Bentonville Communications	\$189 <u>Register Online</u> or call 800-348-8911
September 11-12, 2017 Louisville, Kentucky	<u>Kentucky Emergency Services Conference</u>	<u>http://www.kesc.us/</u>

September 14, 2017 Billings, Montana	<u>Crisis Communications</u> Hosted by Billings City- County 911 Center	\$189 <u>Register Online</u> or call 800-348-8911
September 15, 2017 Billings, Montana	<u>Complacency, Cannibalism & Critical Thinking</u> Hosted by Billings City- County 911 Center	\$189 <u>Register Online</u> or call 800-348-8911
September 18-19-20, 2017 Simi Valley, California	<u>3-day Dispatch Update Workshop</u> Hosted by Simi Valley Communications	Reservations will start after July 1 POST # will be posted after July 1 This is a POST plan II Class!
September 21, 2017 Simi Valley, California	<u>Spirit to Serve</u> Hosted by Simi Valley Communications	Reservations will start after July 1 POST # will be posted after July 1
September 28 , 2017 City TBA Plainfield/Joliet region	<u>Active Shooter Situations</u> Hosted by MTU 16	<u>Get details at MTU 16</u>
September 29 , 2017 City TBA Plainfield/Joliet region	<u>Active Shooter Situations</u> Hosted by MTU 16	<u>Get details at MTU 16</u>

OCTOBER, 2017		
October 1, 2017 (Sunday) Nazareth, Pennsylvania	<u>Surviving Dispatch Stress</u> Hosted by Northampton County 911/DEMS	\$189 <u>Register Online</u> or call 800-348-8911 (Special Hours 2pm-10pm)
October 2, 2017 Nazareth, Pennsylvania	<u>Surviving Dispatch Stress</u> Hosted by Northampton County 911/DEMS	\$189 <u>Register Online</u> or call 800-348-8911 (Special Hours 2pm-10pm)
October 16, 2017 Morristown, Tennessee	<u>Providing Exceptional Service What if it Were Family?</u> Hosted by Hamblen County Communications	\$189 <u>Register Online</u> or call 800-348-8911
October 17, 2017 Morristown, Tennessee	<u>Providing Exceptional Service What if it Were Family?</u> Hosted by Hamblen County Communications	\$189 <u>Register Online</u> or call 800-348-8911

NOVEMBER, 2017		

November 2, 2017 Bentonville, Arkansas	<u>It's Your Ship!</u> Hosted by Bentonville Communications	\$189 <u>Register Online</u> or call 800-348-8911
November 3, 2017 Bentonville, Arkansas	<u>Progressive Supervision</u> Hosted by Bentonville Communications	\$189 <u>Register Online</u> or call 800-348-8911

DECEMBER, 2017		

Would you like to host a PSTC class? Give us a call or e-mail Kevin!

Kevin@pstc911.com or call PSTC 800-348-8911

www.pstc911.com

To get added to our schedule, e-mail Kevin@pstc911.com

Schedule updated Monday April 17, 2017 @ 0002 pst