### **Leadership Seminar 302**

# By: Dr. Ralph Klicker

### A FUNERAL SERVICE TRIFACTA: ETHICS, MORALS AND VALUES

# **Description**

In horse racing a trifacta is picking the three horses that finish first, second and third in a race. It's a real winner. This seminar demonstrates how a funeral director whose ethics, morals and values are beyond reproach can be a winner in Funeral Service.

# **Objectives**

At the completion of this Seminar, the funeral director will be able to:

- Recognize and classify the differences and similarities of ethics, morals, and values (EMV)
- Examine the relationship between EMV and profit
- Explore unethical behavior that can hurt a funeral director's reputation and business
- Characterize six ethical issues most businesses in funeral directing face
- Identify six EMV Guide Posts

# Outline

- Morals, Ethics, Values
- EMV vs. Profit or EMV = Profit
- Outcomes of unethical behavior
- Value Clarification
- Personal and business EMV

#### Time

1 or 2 hours

### Note

Seminar handout will be available to the association for duplication.