

# Dual Shades

## Installation & Operating Instructions



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## Child Safety:

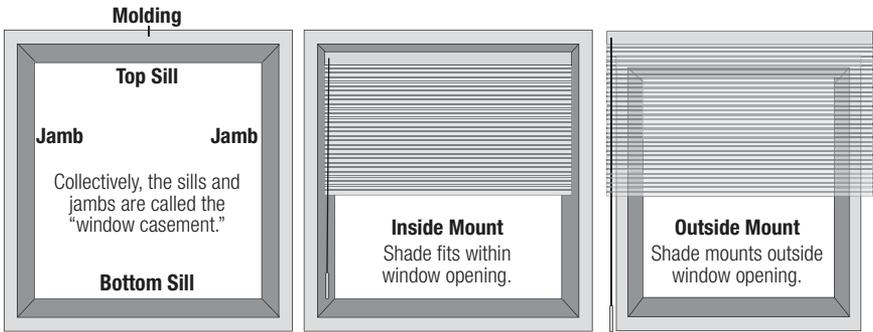
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# GETTING STARTED

Thank you for purchasing Dual Shades. With proper installation, operation, and care, your new shades will provide years of beauty and performance. Please thoroughly review this instruction booklet before beginning the installation.

## Mounting Types

If the installation brackets are mounted correctly, the rest of the installation process will follow easily. To prepare for this important first step, review the mounting types and basic window terminology illustrated below.



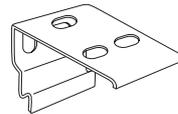
## Installation Components

Check the packaging to be sure you have all the components needed to install your shade. Keep the packaging until the shades perform to your satisfaction.

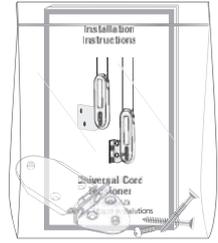
### Required Components

- Installation Brackets for Dual Shades. The number of installation brackets required varies depending on the shade width, as shown in the table.

Dual Shades	
Shade Width	Brackets Required
Up to 36"	2
36 1/8" - 72"	3
72 1/8" - 90"	4
90 1/8" - 120"	5



- **Universal Cord Tensioner (UCT) Installation Kit.** The UCT functions as a safety device that makes the cords less accessible to children and pets. ***The cord control will only function properly if the UCT is installed correctly.***



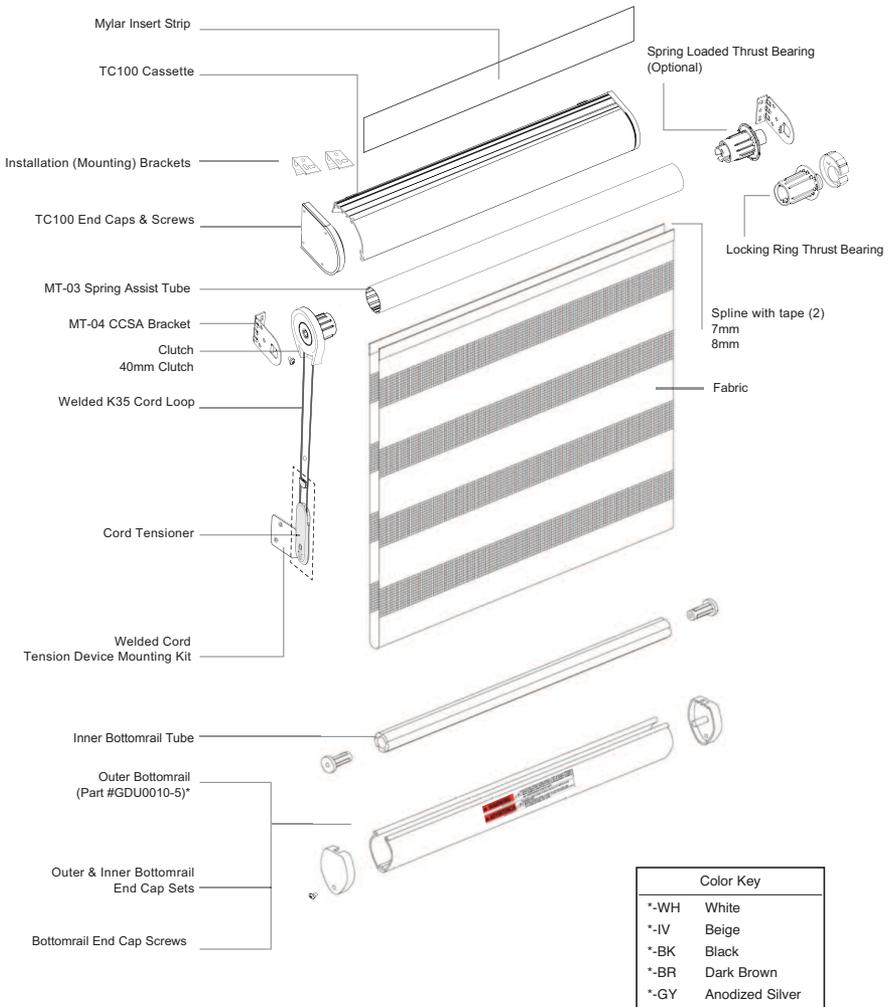
- **Hold-Down Brackets (optional).** Hold-down brackets provide stability and prevent swaying by securing the bottom bar (i.e. often used in French door applications).

## Tools Needed

- Flat blade and Phillips screwdriver
- Measuring tape and pencil
- Level
- Power drill

# Product View

## Dual Shades

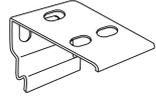


Color Key	
*-WH	White
*-IV	Beige
*-BK	Black
*-BR	Dark Brown
*-GY	Anodized Silver

## INSTALLATION

### Inside or Outside Mount — Mount the Installation Brackets

- Measure and mark 2½" in from each jamb for bracket location.
- If more than two installation brackets came with your order, space additional bracket(s) on studs, evenly between the two end brackets and mark their location.
- Mark the location of the screw holes by the brackets on the previously made marks.



**IMPORTANT:** The brackets must be level and aligned to each other.

- Use a 3/32" drill bit to drill holes for the screws.

**IMPORTANT:** If you are fastening the installation brackets to drywall, be sure to use wall anchors and follow the instructions provided with the anchors. (Anchors not provided.)

- Use a level to check that the mounting surface is level. Shim the brackets if necessary. (Shims not provided.)
- Peel back the protective covering from the top and endcaps of the headrail. Leave the rest of the protective covering on the front of the headrail.
- Install brackets by sliding the headrail into the groove inside the front lip of the bracket and then push towards back of the brackets until snaps into place.
- Completely remove the protective covering from the headrail.

## Attach the Universal Cord Tensioner

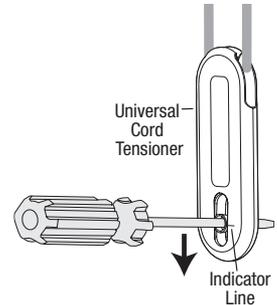
Before operating the blind, you must attach the UCT (Universal Cord Tensioner) to the wall or the window frame. Slide the cord tensioner to the bottom of the cord loop.

- Insert a small screwdriver, punch, or awl through the screw hole at the bottom of the cord tensioner.
- Move the screw hole down to the indicator line to release the safety mechanism.
- Slide the cord tensioner down to the bottom of the cord loop.
- Install the window covering and use the instruction provided to secure the cord tensioner to the window casement.

For complete UCT installation, see the instructions provided

**WARNING:** It is imperative that the cord tensioner be properly secured to the wall or window frame to reduce children's access to the cord loop. Young children can strangle in cord loops. They can also wrap cords around their necks and strangle.

**CAUTION:** The shading will not operate properly unless the cord tensioner is secured. A cord tensioner installation kit has been included with your shading. Follow the instructions in the kit to correctly secure the cord tensioner.



## Attach The (Optional) Hold Down Brackets:

- Lower the shade and place the hold down pins into the bottom rail end caps.
- Mark the hold down bracket locations on the mounting surface.
- With the brackets level, attach them using two screws..

## OPERATION

### Operate the Shade

#### To Lower The Shade

- Hold the back of the cord loop and pull down.
- Pull until the shade is at the desired height.

#### To Raise The Shade

- Hold the front of the cord loop and pull down.
- Pull until the shade is at the desired height.

### Remove the Shade

Push the front of the horizontal shading and then bring forward.

### Radio Frequency (RF) Remotelift Shades:

Please also refer to the separate RF program instructions included with your remote control.

#### To Raise & Lower The Shade

- Hold the remote control unit in hand (no need to point at shade).
- Press the up button once to lift the shade, press again to stop.
- Press the down button once to lower the shade, press again to stop.
- Press the “my” button in the middle to have the shade raise or lower to your programmed favorite position.
- For the 5-channel RF remote, first press the channel button until the appropriate red light or lights are active and then follow the above steps.

## TROUBLESHOOTING

PROBLEM	SOLUTION
The shade raises or lowers unevenly.	<ul style="list-style-type: none"><li>■ Check that the installation brackets are level and aligned. Shim the brackets, if necessary.</li></ul>
The shade will not raise.	<ul style="list-style-type: none"><li>■ Check to make sure the Universal Cord Tensioner is mounted properly. If the hold-down brackets have been used, make sure they have been released.</li></ul>
The universal cord tensioner has climbed to the top of the shade.	<ul style="list-style-type: none"><li>■ Pull down on the spring to relieve tension and pull the universal cord tensioner to the bottom of the cord loop. Properly mount the cord tensioner. See Universal Cord Tensioner Installation Instructions in the kit included with your shade.</li></ul>
The universal cord tensioner grabs onto the cord upon operation.	<ul style="list-style-type: none"><li>■ Check that the universal cord tensioner is mounted properly. Reinstall, if necessary. See the Universal Cord Tensioner Installation Instructions that came with your Cord Tensioner Kit.</li></ul>

## CARE:

**Dusting:** Regular light dusting with a feather duster is all the cleaning that is needed in most circumstances.

**NOTE:** Dual Shades should not be vacuumed or spot-cleaned.

# ! WARNING:

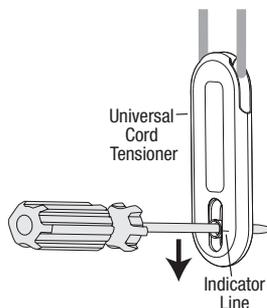


Young children can STRANGLE in cord loops. They can also wrap cords around their necks and STRANGLE.

- Always keep cords out of the reach of children.
- Move cribs, playpens and other furniture away from cords. Children climb furniture to get to cords.

## Cord Loop Shades

- Attach the cord tensioner on the cord loop to the wall or window casement. This can prevent children from pulling cord loops around their necks.
- A cord tensioner installation kit with instructions for attaching the cord tensioner is provided. For the shade to operate properly, the cord tensioner must be correctly mounted and secured. See The Universal Cord Tensioner (UCT) Instruction provided for details.



## WARRANTY INFORMATION

### **Lifetime Limited Warranty covering our Custom Made Blinds**

We extend this lifetime limited warranty to the original purchaser. This warranty applies only to manually operated Custom Products properly installed in the window, door or interior area for which they were intended. Installation of the product must be in accordance with accompanying instructions. The product cannot be modified. It is the purchaser's responsibility to maintain and clean the product in compliance with the instruction provided. The product must be used only in the window for which it was purchased. Damage to the product resulting from misuse, abuse, direct exposure to salty air or discoloration due to sunlight or the passage of time is not covered by this warranty.

This warranty does not apply to conditions caused by normal wear and tear upon the product. This warranty is exclusive and in lieu of all other obligations, liabilities or warranties. In no event shall the Manufacturer be liable for incidental or consequential damages or for any other direct or indirect damage, loss, cost, expense or fee. Some states do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion or limitation may not apply to you.

In the event of a defect under this warranty, we will repair or replace the product, at our option, provided it is returned to our store. Our warranty obligation excludes shipping charges and labor costs for measuring and installation. Repairs will be made with like or similar parts. This warranty gives you specific legal rights, and you may have other rights which vary from state to state.

Notes: Specialty Blinds and Shades are warranted for one year from the date of purchase. This warranty does not apply to Commercial Orders.