

Frequently Asked Questions

Q: What is the party schedule?

A: Jungle Party children will be greeted at the front door, receive a wristband, and led to their party group. This special event begins with one hour of playtime on the Mega-Playground and EyePlay virtual reality floor game. Both inflatables are included in the playtime (up to 30 minutes each) along with the Arcade. Arcade Tokens are included in our Party Packages. After playtime, the party escort will lead the children to the party room for an additional one hour; upgrades are available should you want a longer party. If your party package includes a party host, our staff will handle all clean-up in your respective party room. For Friday & Saturday Night Jungle party guests (5:30pm start time), there is additional playtime after leaving the party rooms up to 8:25pm. Star Blaster Party youths may not receive a wristband unless they are staying to play late on a Friday night or Saturday night.

Q: Can I add the new Gator Golf to any party package?

A: Yes! For only \$2 per child, you may add Gator Golf to our Jungle party package! The one-hour playtime schedule would include 20 minutes for Gator Golf and change the inflatables time to 20 minutes each. The giant JungleGym is open for the entire 60 minutes of playtime for a two-hour party. Please see below for the routine party schedule.

Q: How do I schedule a party?

A: It's easy on our website at: www.JumpStopSafari.com! First, click on "Book Party" on the top menu and then choose your party package, number of children, and then select any add-ons to the party. Should you have trouble with your computer or smart phone, please give us a call at (513) 228-0333 and we would be happy to reserve your special day! We have dozens of **After Hours party** reservations available weekly on a first-come-first-serve basis, when we are closed to the public (please check our hours to see when we are closed). A non-refundable deposit of \$100 will be needed to complete your reservation.

Q: How many guests can I invite?

A: The Jungle party room can hold up to 20 total guests. There is an extra charge for more than 10 party kids. For crawlers and walkers up to age 2, there is a fee of \$3.50 for the Tiny Tots Play Station. Parents determine whether the 2+ year old child is able to play in the inflatables or playground. If a guest brings an extra child to the party, they can stay and play for \$10, which does not include any food and drinks. To reserve a Jungle II party with over 20 total guests (adults included) the Large party room will be needed for an additional \$50. For a Jungle I party, the large room may not be an option. For a Star Blaster Party, the maximum room capacity is 10 players and 6 adults.

Q: Can we start the party in the Playground?

A: Yes. All parties are scheduled to begin in the Playground. Food/Cake are scheduled for the 2nd hour of the party.

Q: Can I use my own decorations and/ or paper products in the party room?

A: To preserve the integrity of our party rooms, we do not permit any decorations requiring tape and attachment to the walls, silly string, or confetti. Party Packages can be upgraded to a Princess, Sports, or Zoo Animal party when you purchase the respective treat bag for \$ 4.00 per child. Wall/ table decorations are Not Allowed for the Star Blaster party room.



Q: Can I bring my own food and drinks to the Jungle party?

A: You may only bring cake and/ or cupcakes. There is a \$44 fee for any other outside food or drinks, including bottled water. Our party rooms have a serving knife, candles, and a lighter. Paper products and forks are also provided for cake (and pizza, if ordered from Jump Stop Safari). Sorry, we do Not have ice. Outside food is Not an option for the Star Blaster package. Cake and cupcakes can only be served and eaten in the party rooms, which requires a reservation made in advance with a deposit.

Q: Can I bring my own goodie bags and balloons?

A: It's okay. We do offer a \$4.00 Safari Themed treat bag, which includes a plush zoo animal, a wristband, a tattoo, a bouncy ball, neon safari pencil, and assorted candy. Helium balloons need to have 15ft strings or weights.

Q: Can I purchase party invitations?

A: Yes you can. If you would like to print them yourself from our website, then they are Free with your party package. If you would like us to print and cut them on cardstock, then there is a fee of \$5.

Q: Can adults go on the inflatables or in the JungleGym?

A: Our equipment is designed for children ages 3-12 years old (and some 2 year old children). It is up to the parent or guardian to assess the ability of their younger child to play on the equipment. To help a small child through the JungleGym, an adult may receive approval to purchase a \$2 wristband. Each party package includes two complimentary adult wristbands. The inflatables, however, are for children only, ages 3 to 12 (and some 2 year olds).

Q: Do I need to fill out a waiver on-line before we arrive?

A: It saves time, but isn't required in advance. We have paper waivers at the front desk for guests to complete when they arrive. On-line waivers request the Party ID Code from the electronic invitations to expedite the process.

Q: What should kids wear to the party?

A: Children need to wear socks and soft pants/ shorts without buttons nor rhinestones. If they forget socks, they may purchase them at the Snack Hut for \$2. Any child with a cast or brace must have it covered completely with soft fabric.

Q: What is there for older children or adults to do while the party is going on there?

A: We have many Arcade games, plus CannonBall Air Blasters, Gator Golf 7, and Target Gallery! We also offer free WIFI!

Q: What if I have to reschedule my party due to the birthday child getting sick?

A: Whatever the reason, your party can be rescheduled for a fee of \$35 (for 5 days or less).

<u>Jungle Party Schedule – 2 hours</u>

- Play for one hour (up to 30 minutes on each inflatable)
- Party Room, one hour maximum (includes clean-up time)
- Birthday VIP spins the Prize Wheel
- Arcade play time and ticket redemption

Star Blaster Party Schedule – 2 hours

- Play for one hour (Gator Golf, EyePlay, Target Gallery, & CannonBall AirBlasters)
- Party room for 45 minutes (the party host organizes, serves, and cleans the room)
- Birthday VIP spins the Prize Wheel
- Arcade play time and ticket redemption