



**Position:** Youth & Family Advocate  
**Reports To:** Director of Operations  
**Classification:** Full-Time, Non-Exempt  
**Office Location:** Northern Nevada and Southern Nevada Centers

### Deaf Centers of Nevada Agency Description

Deaf Centers of Nevada, (DCN) is a private, non-profit agency that serves individuals who are Deaf, Hard of Hearing, Deaf-Blind, and late deafened and speech impaired. The services provided also includes family and friends of the individuals DCN serves and collaborating closely with community service provider agencies. Our Mission is to advocate, seek equality and promote self-determination through empowerment for those who seek our assistance; and to enhance the awareness and understanding of Deaf Culture and the unique communication needs of the Deaf and Hard of Hearing individuals.

### Summary and Job Description

This job contributes to the success of the Deaf Centers of Nevada by serving the Deaf and Hard of Hearing clients ages 0-21 in the areas of communication access, case management, referral, and advocacy.

### Tasks and Responsibilities

- Listens to and provides information and referral to the deaf and hearing communities;
- Visits clients in homes or community settings, if the client is unable to come to DCN to provide information on agency services, requirements and procedures;
- Provides advocacy for Deaf and Hard of Hearing clients that seek help which includes, but not limited to Individual Family Service Planning and Individual Education Program issues, referral to DCN services including Assistive Technology and Specialist and access to community therapies;
- Provides workshops that educating the Deaf and Hard of Hearing communities, their families and community agencies about their rights and the resources available to meet their needs;
- Provides presentations to local agencies, schools, medical entities and various businesses about various hearing loss levels, deafness, Deaf Culture, and rights in accordance with the American Disabilities Act (ADA), and, and other related information;
- Collaborate with community organizations to include, but not limited to Nevada Early Intervention Services (NEIS), public school districts, audiologists and community therapists;
- Facilitates meetings between parents, child, and school professionals concerning child's educational goals

### Qualifications

Bachelor's in social services or special education required  
Experience in Case Management or a Related field  
Experience in presenting information to large and small groups  
Experience in working with Deaf and Hard of Hearing communities (3-5 years preferred)

**Required Knowledge, Skills, and Abilities**

Fluent in American Sign Language

Knowledge of Deaf Culture

Knowledge of Individuals with Disabilities Education Act (IDEA)

Knowledge of Individual Education Program (IEP) processes

Knowledge of the Americans with Disabilities Act (ADA)

Knowledge of agencies that can further help deaf clients

Ability to work cooperatively with a diverse constituency of clients and maintain confidentiality

Ability to represent and project a positive image of the job and the agency

Applicant must successfully complete a criminal background check for this position.

Please Send your resume to [HR@dcnv.org](mailto:HR@dcnv.org)