

Thank you for registering for TNCC!

To ensure successful completion of the course, please be aware of the following:

- Students will NOT be allowed to attend the class if the pre-course modules are incomplete.
  - PRINT a copy of your completion certificate as your ticket to enter the class.
- Technical assistance is ONLY available Monday through Friday, 8:30am to 5pm Central Time.
- The flipped classroom teaching methodology used REQUIRES that students read the provider manual PRIOR to class. This will greatly enhance your learning experience and chance for success on the examination.
- The online examination MUST be completed within 7 days of the course – please make sure your schedule will allow this. If the course ends on a Tuesday, you have until the following Tuesday at 2359 to complete the exam.
- Email communications about the course will come from [courseops@ena.org](mailto:courseops@ena.org)
- Do NOT use Internet Explorer – this browser is no longer supported.
- The initial assessment simulation exercise will ONLY work on a desktop or laptop computer.
- For any technical issues with the online modules, try the following:
  - Clear your browser history/cache
  - Use another browser (Chrome, Firefox)
  - Use another computer
  - Contact Course Operations (Monday through Friday, 8:30 am to 5pm Central Time)
  - 1-800-900-9659. Option 2 for Departments, Option 2 again for Course operations.