Newsletter



March 2017

Volume 21

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Visit our Website

www.silverstateaco.com Newsletters, who we are, who our members are, preferred providers, hospitalists, board of directors, management, results

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(702) 608-0417 (775) 241-3613

Iran, Jessica, Kaitlin, Kathy, Larry, Rena, Rhonda, Sara, Tommy, Zach

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Winners of \$25 Starbucks Cards Announcement

Silver State ACC

Accountable Care Organization



Do you read the SSACO Newsletter carefully? Did you notice the request to respond in last month's edition?

On Thursday, Feb. 23rd, two names were drawn from the responses received. Congratulations to Kimberly Vint (Calderon Medical) and Monique Vickrey (Nevada Heart and Vascular) each of whom will get a \$25 Starbucks gift card. One catch – they can only pick up their prize at the Spring Office Staff meeting. All we ask is that you pay attention!

Meaningful Use – Reminder

The deadline for attesting to Meaningful Use is Monday March 13th, so you still have time to get it done. Remember that although SSACO cannot do the attestation for you, your compliance in doing so benefits you and all SSACO Participants. In calculating our quality score CMS *does* consider what percentage of our practices attest to Meaningful Use. Help yourself and help SSACO by attesting on time!

Preferred Provider Network - Hospitals and All

Attached is a new Preferred Provider Network listing in a new, streamlined design. Please let us know if you'd like hard copies of this schedule which has become known as the Silver State ACO "Blue Sheet". It's been printed and distributed on blue paper to help easily identify it when referring patients to specialists and, most importantly, to acute and post-acute facilities.



Hold the Dates: 2017 Office Staff Meetings

Wednesday, April 5th – Henderson Hospital – **7:30** a.m. and/or

<u>New session added</u>: <u>Monday, April 3rd –</u> Henderson Hospital **11:30** a.m.

June 21, 2017 – To be announced

October 25, 2017 – Spring Valley Hospital – 7:30 a.m. and/or at 11:30 a.m. Remember that all our patients are Medicare fee-for-service beneficiaries and have the right to see any provider they want. That being said, CMS has clearly stated that we can *recommend* certain providers. The Board of SSACO has entered into agreements with our Preferred Providers as a means of providing top quality care while controlling costs. In particular, the most expensive areas of our beneficiary's care are acute and post-acute services. We implore you to stay In-Network by referring your patients to UHS facilities for acute care and to Kindred facilities for post-acute care, whenever possible. We all know that your patients highly regard your opinions and are likely to follow your recommendations.

New Discharge Data Added to Experian Notification

Many of you have commented on how much you appreciate getting Experian notifications when your patient has been admitted to and, more importantly, discharged from the hospital. As a reminder to those of you who are not taking advantage of these notifications – remember that this information helps you satisfy the requirements for a TCM (Transitional Care Management) visit by contacting the patient within two business days after discharge. This allows you to provide more timely post-acute care to your patient AND to bill CMS for a *much higher* reimbursement.

Many of you have suggested that getting discharge notes would be helpful. We are proud and happy to report that CCDs (Continuity of Care Documents, similar to discharge summaries) are now available for discharges from UHS facilities. When you open the discharge message to see the details you will note an "Attachments" link just below the top panel. Click on the link to see the discharge notes.

Please contact us if you'd like to allow CCDs to be forwarded to your EMR. Another "first" for Silver State ACO!

Meet our Clinical Specialists

Although you may know the Clinical Specialist assigned to your practice, we'd like to introduce you to the rest of the team: Jessica, Kaitlin, Kathy and Sara, as well as to Iran, our administrative assistant. Pictures are below. Please say "hi" at our next Office Staff meeting.

New sessions added for Office Staff Meetings

We are focused on helping educate our practices about the ACO, new rules, quality measures and revenue opportunities. So, we have added sessions to our spring and fall Office Staff Meetings – one in the morning, one at lunchtime. Please rsvp so that we can plan accordingly. You may rsvp – and be entered into our March sweepstakes – by responding to this email with the subject line "Count me in" and include the session you plan to attend- April 3rd (lunch) or 5th (breakfast).

Quote: "It was one of those March days when the sun shines hot and the wind blows cold: when it is summer in the light, and winter in the shade." Charles Dickens (1812-1870. English writer and social critic)

Silver State ACO Staff



(Left) Jessica Shepard Clinical Specialist

(Right) Kathy Kaiser Clinical Specialist





(Left) Iran Rodriguez Executive Assistant

> (Right) Sara LePore Clinical Specialist



See Kaitlin's picture, above, pulling the winning name for our February Starbuck's card drawing.