WEBSITE ACCESSIBILITY POLICY ADA COMPLIANCE POLICY

We believe all of our visitors should be able to easily shop online on easily, and access all of our other Websites and digital offerings, regardless of whether one has a need for assistive technologies like screen readers, magnifiers, voice recognition software or switch technology. We strive to provide an excellent online experience for all guests.

We believe all of our visitors should be able to easily use our website. This is in line with our core value of using our collective intelligence to invent technology and create products that simplify and improve travel for our customers and partners. We committed to providing an accessible and easy-to-use website for our customers. Our goal is to make our website content and services accessible to the widest audience possible. We are committed to including the Web Content Accessibility Guidelines (WCAG) 2.0 of the World Wide Web Consortium (W3C) in our product design process. We recognize that WCAG is always evolving and so must we as we continue to meet these standards. Our hotel has the appropriate policies, best practices, and procedures in place to ensure that individuals with disabilities can make reservations for accessible guest rooms during the same hours and in the same manner as individuals who do not need accessible rooms.

As part of our reservation processes, we:

● Ensure that accessible guest rooms are held for use by individuals with disabilities until all other guest rooms of that type have been rented and the accessible room requested is the only remaining room of that type

● Reserve, upon request, accessible guest rooms or specific types of guest rooms and ensure that the guest rooms requested are blocked and removed from all reservations systems; and

● Guarantee that the specific accessible guest room reserved through its reservations system is held for the reserving guest, regardless of whether a specific room is held in response to reservations made by others.

If you require any assistance with booking your reservation, please contact us directly via email, phone, or social media, which you will find on our contact us page. If you have questions or would like to report an issue relating to the accessibility of this Website, please email info@palmislandindoorwaterpark.com.com. Be sure to include specifics and any page where an issue has occurred. We will make every reasonable effort to make the page accessible for you. We have made efforts to design this website to be fully accessible to all and is designed according to W3C Web Content Accessibility Guidelines (WCAG) 2.0 and conforms to most priority checkpoints which entail some of the elements listed in this document. We are also making every effort to meet evolving accessibility standards, including those set forth in 36 CFR Parts 1193 and 1194 (January 18, 2017). We are committed to making our website accessible and inclusive for people with disabilities. We believe in access to knowledge, no matter what sort of physical barrier a user may have. We are designing our website to be accessible to impaired users to navigate, understand, see, and interact. We strive to

implement the World Wide Web Consortium's Web Content Accessibility Guidelines 2.0 Level AA ("WCAG 2.0 AA"), and EN 301 549 to the best of our ability. We at our hotel are committed to making our services and products accessible to everyone. We have a website accessibility team and are making continued improvements to our website to make it easier for persons with disabilities to use.

Here are a few of the improvements we are currently making to our website:

Language Tagging

Each page on our website is compatible with language information-assist systems, including audible speak-back softwares and Braille translators. You can use these forms of information assistance on any page on our site. We are also working to provide sign language interpretation and prerecorded audio content in synchronized media as an alternative to text.

More Label Tags

We have more labels and titles to make it easier to find things and to use less keystrokes in getting around our website.

Image Text Alternatives

We have added missing label tags on images throughout our website to make it easier for persons with visual or cognitive disabilities to find information on our site. We are working to have a corresponding image for every page on our website that you can use as an alternative to text. We are making every reasonable effort to make the images functional so you can find the content you are looking for quickly. We are also making it possible to find content without having to distinguish among colors.

Easier Keyboard Access

We have made it easier to use the keyboard on our website, a functionality we will continue to improve so that you can find what you are looking for easier.

Resizing Text

We are making it easier to change the text size and font style and the space between lines to make our website more user-friendly. Large-scale text and images of large-scale text will have a contrast ratio of at least 3:1. We are also adding a zoom feature so you can make images even larger when needed.

Video and Audio Controls

We are adding easy to find controls for prerecorded audio and visual content.

Navigation Shortcuts

Call us to understand how website can be navigated by using the tab key to traverse the elements of each page and by using the enter key to activate a highlighted link.

Structured, Semantic Markup

HTML heading tags are used to convey document structure. Navigation menus are tagged as HTML maps so that the menu title can be read out, and the menu items are presented as a group. Please see our Site Map for easy navigation.

Images Visibility

Whenever possible and appropriate, we have used content images that includes descriptive ALT attributes and all purely decorative graphics include null ALT attributes.

Standards Compliance

Website design is intended to be in conformity of basic level compliance as specified by the Web Content Accessibility Guidelines. We have made attempts to ensure all pages validate most features of XHTML 1.0 and use structured semantic markup.

Accessibility References

● **Web Content Accessibility Guidelines (WCAG) 2.0**, which explains the reasons behind each guideline.

● **Section 508**, Information and news about the accessibility standards introduced by Section 508 of the Rehabilitation Act.

Partial Conformance where Full Accessibility is Not Possible

Some of the pages on our website may not conform fully to existing accessibility standards if accessibility support for them does not exist. For such pages, if any, every effort is being made to make them conforming to existing guidelines. Such partial non-conforming content may exist, for example, where a third party has contributed content that is non-conforming.

Web Accessibility

Partner We have a web accessibility partner who works with our web accessibility team to update our website and content and integrate new apps and releases that will make it easier to use our services and products. We are committed as a company to work with our partners to make our website more accessible to everyone.

Future Changes

In order to increase accessibility to our services and products to everyone, we are committed to following the evolving standards for accessibility and will continue to work with our accessibility partner to upgrade our existing legacy system to make it better. We at our hotel believe in access to knowledge, no matter what sort of physical barrier a user may have. We are continuing to design our website to be accessible to impaired users in navigating, understanding, seeing, and interacting with a website. We want impaired users to contribute to making our website better for all. Please be aware that our efforts are ongoing. If you find that something on our website is not accessible, we welcome your concerns, questions, and suggestions. Please contact us at your earliest convenience..

Accessibility Software and Services The following tools and services are available for free to assist you with viewing and interacting with our website

● Click Here for HTML Validator, a free service for checking that web pages conform to published HTML standards.

● Click Here for Web Page Backward Compatibility Viewer, a tool for viewing your web pages without a variety of modern browser features.

● Click Here for Lynx, a free text-only web browser.

Browser Help

Optimize the way you view your web browser. If you have difficulty in reading this website on your screen, you may be able to change the settings on your browser to help you improve readability and visibility of each webpage: Learn about the Accessibility features of these major Internet Browsers below:

● Mozilla Firefox: Click Here for Mozilla Firefox Accessibility Features

● Google Chrome: Click Here for Google Accessibility Features

● Internet Explorer: Click Here for Microsoft Internet Explorer Ease of Access Options

● Apple Safari: Click Here for Apple Accessibility Support List of Screen Readers:

● https://en.wikipedia.org/wiki/List_of_screen_readers

Call us or email us if you need any support in accessing or improving the accessibility of this website.