



In this Issue:

- Welcome New Groups!
- Gaps in Care Contest – Winners!
- New CMS Posters, Beneficiary Notices
- Certificates of Achievement!
- 2019 Quality Reporting
- US Health Systems
- TCM
- 2020 Practice meetings
- Nevada Healthcare Forum Holiday Mixer

Upcoming Practice Meetings:

Southern Nevada:
Wednesday, January 29, 2020 at
Desert Springs Hospital

Northern Nevada:
Thursday, January 30, 2020 at NMMC
Sparks Medical Building

Visit our Website
www.silverstateaco.com

Contact Us:
(702) 800-7084
(775) 391-6484
Compliance Line:
(702) 751-0834

SilverStateACO@
SilverStateACO.com



Silver State ACO – Even BIGGER and BETTER in 2020

We, at Silver State ACO, are extremely proud of our achievements. Working as a team, along with our providers and practice staff, we have earned Shared Savings for four years in a row. This outstanding achievement was based on the ability to improve quality while reducing costs. At least in part, this was a result of better coordinated care for our beneficiaries. In so doing, over the four years – 2015, 2016, 2017 and 2018 - we saved CMS (the Centers for Medicare and Medicaid Services) nearly \$70,000,000 and returned over \$13,769,000 to our Participants. Better for everyone – beneficiaries, CMS, and providers. Win. Win. Win.

Our proven success in generating results and assisting our Participant practices, as well as earning shared savings, has also helped us grow. We are very excited to announce that for 2020, Silver State ACO will be comprised of 49 groups. Based on CMS

Upcoming Practice Meetings:

Southern Nevada:
Wednesday, January 29th at
Desert Springs Hospital

Northern Nevada: Thursday
January 30th at NNMCC Sparks
Medical Building

Visit our Website

www.silverstateaco.com

*Newsletters, who we are, who
our members are, preferred
providers, hospitalists, board
of directors, management,
results*

Contact Us:

(702) 800-7084

(775) 391-6484

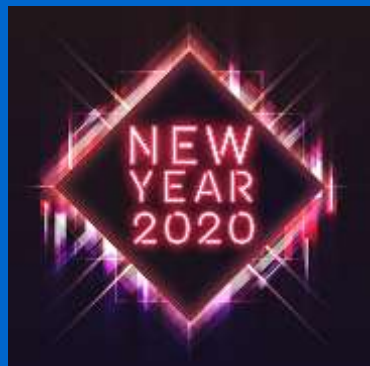
Compliance Line:

(702) 751-0834

SilverStateACO@

SilverStateACO.com

Adrienne, Alyssa, Deborah,
Dineen, Heather, Jamie,
Jessica, Larry, Leeann,
Martha, Rena, Rhonda,
Savannah, Sharon, Tommy



estimates, the total number of attributed beneficiaries is expected to be over 54,500! About one third of our beneficiary population is in Northern Nevada. Quite an accomplishment since our humble beginnings six years ago.



**PLEASE WELCOME THE NEW PRACTICES THAT HAVE JOINED
SILVER STATE ACO for 2020**

Carson Medical Group
Carson Tahoe Medical Group
David H. Kim, MD.

Desert Orthopaedic Center
Herve Bezard, MD
Jim Chiang, MD

Advanced Medical Care (Mario Pineiro MD)
Roger Estevez, MD

University Health/MedSchool Associates North (UNR School
of Medicine)

We continue to identify opportunities and recommendations for our Participant practices. We maintain a strong quality team to help educate practices about ever-changing CMS guidelines. We develop relationships with our providers and staff, striving to identify the strengths in each and learn from each other. In so doing, we hope to help team members reach their fullest potential and, thereby, create a better team, overall.

Visit the Silver State ACO website: www.silverstateaco.com, for a full listing of Participants, Preferred Providers (including

Upcoming Practice Meetings:

Southern Nevada:
Wednesday, January 29th at
Desert Springs Hospital

Northern Nevada: Thursday,
January 30th at NNMCM Sparks
Medical Building

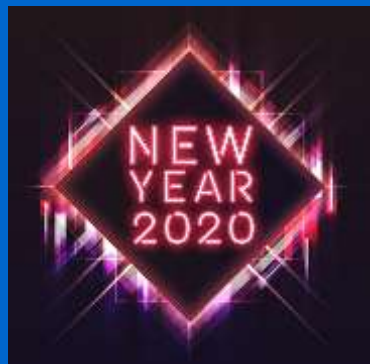
Visit our Website

www.silverstateaco.com
Newsletters, who we are, who
our members are, preferred
providers, hospitalists, board
of directors, management,
results

Contact Us:
(702) 800-7084
(775) 391-6484
Compliance Line:
(702) 751-0834

SilverStateACO@
SilverStateACO.com

Adrienne, Alyssa, Deborah,
Dineen, Heather, Jamie,
Jessica, Larry, Leeann,
Martha, Rena, Rhonda,
Savannah, Sharon, Tommy



downloadable pdfs) and additional information, including past performance.

We are very proud of our past and extremely excited about the future!

Announcing The **WINNERS** of the **NOVEMBER 2019**
Gaps in Care Contest

As reported in earlier newsletters, Silver State ACO ran contests at the end of 2017 and 2018, offering added incentive for practices to close gaps in care. The contests were very successful and, therefore, SSACO ran similar contests in both November and December, 2019 to again inspire practices to close gaps and improve 2019 quality reporting scores.



We are proud to announce the winners for the November, 2019 contest:

Category:

Breast Cancer Screening
Tobacco Screening
Colorectal Cancer Screen
Fall Risk Screening
Depression Screening

Winning Practice:

Priority Health (Dr. Molin)
Priority Health (Dr. Molin)
Diagnostic Centers of Medicine (Dr. Allen)
Sagebrush Medical Center (Dr. Pan)
Sagebrush Medical Center (Dr. Pan)

Winners will receive a **\$1,000** bonus check for each category won.

This year's contest considered percentage of gaps closed, thereby giving smaller groups an equal chance to win.

Congratulations to the winners! We appreciate your participation and your dedication to making sure that your patients are screened for issues early, thereby possibly avoiding a more serious health problem later. Your hard work benefits all Silver State ACO Participants as it increases overall quality scores!

Checks will be distributed as soon as possible. Winners of the December contest will be announced later this month.

[New 2020 CMS Guidelines for Posters and Beneficiary Notices](#)

CMS would like Medicare Beneficiaries to be aware of their rights. CMS requires that all ACO Participants post the fact that they are part of an ACO, with an explanation as to what that means for a Medicare fee-for-service beneficiary. This includes clarification that the patient's rights are not affected because their provider has joined an ACO. On the contrary, it may be beneficial as the provider may be able to give more coordinated care.

CMS is very particular about the phrasing and, therefore, has created a template for ACOs to distribute to their Participants for posting. CMS has released a new template for 2020 and, therefore, all Participant practices - including those who have participated with Silver State ACO in past years - must display the *new* poster. Posters must be displayed in any office where patients are seen. In other words, they are not required at, for example, a billing or corporate office.

During December, all Participants should have received an email with the templates attached, in both English and Spanish. We are aware that some practices are having trouble printing the poster with the necessary information completed. We are also aware that, as currently formatted, the poster would print on two pages, which seems illogical for a poster. We have reached out to our CMS representative for clarification on the formatting guidelines. We will send a follow up email as soon as we get clarification.

NEW in 2020: As noted, CMS is insistent on Medicare beneficiaries being aware of their rights and how their information is being used. CMS now requires that *in addition* to the poster being displayed, each Medicare Beneficiary be handed a Beneficiary Information Notification at their first visit during the year.



Upcoming Practice Meetings:

Southern Nevada:
Wednesday, January 29th, at
Desert Springs Hospital

Northern Nevada: Thursday
January 30th at NMMC Sparks
Medical Building

Visit our Website

www.silverstateaco.com

*Newsletters, who we are, who
our members are, preferred
providers, hospitalists, board
of directors, management,
results*

Contact Us:

(702) 800-7084

(775) 391-6484

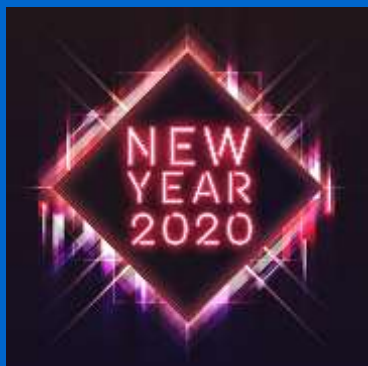
Compliance Line:

(702) 751-0834

[SilverStateACO@](mailto:SilverStateACO@SilverStateACO.com)

SilverStateACO.com

Adrienne, Alyssa, Deborah,
Dineen, Heather, Jamie,
Jessica, Larry, Leeann,
Martha, Rena, Rhonda,
Savannah, Sharon, Tommy



Upcoming Practice Meetings:

Southern Nevada:
Wednesday, January 29th, at
Desert Springs Hospital

Northern Nevada: Thursday
January 30th at NNMCC Sparks
Medical Building

Visit our Website

www.silverstateaco.com

*Newsletters, who we are, who
our members are, preferred
providers, hospitalists, board
of directors, management,
results*

Contact Us:

(702) 800-7084

(775) 391-6484

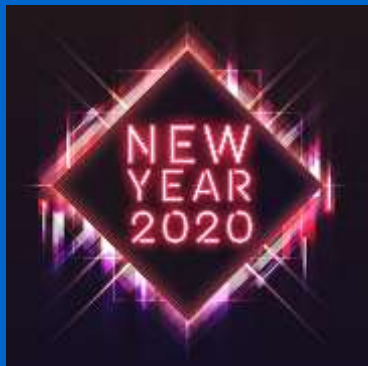
Compliance Line:

(702) 751-0834

SilverStateACO@

SilverStateACO.com

Adrienne, Alyssa, Deborah,
Dineen, Heather, Jamie,
Jessica, Larry, Leeann,
Martha, Rena, Rhonda,
Savannah, Sharon, Tommy



These notifications also need to have very specific language. Templates for these CMS Beneficiary Notifications – in English and Spanish - are attached to the email to which this newsletter was attached.

Please complete the forms where noted, print and have available at the front desk for distribution to your Medicare fee-for-service patients. This is a new requirement which is effective immediately.

Certificates of Achievement –
TOP QUALITY SCORES for 2018

As the CMS Medicare Shared Savings Program (MSSP) has developed and changed over the years, one thing that has remained consistent is CMS's focus on results and quality, not only on reducing costs. In fact, the higher the quality scores, the higher the percentage of savings CMS will share with the ACO, should we earn shared savings.



Each of Silver State ACO's Participants contributes to the score. Therefore, we recognize those groups who do a particularly stellar job. For Performance Year 2018 the following groups will be receiving awards:

Betty H. Yao MD
Thomas T. Chen, MD
Mehrdad A. Tafreshi
Diagnostic Center of Medicine
Box Canyon Primary Care
Diane M Thomas MD
Calderon Medical
Clifford Molin, MD
Sunset Clinics
Jeaniene A. Talley, MD

Nevada Family Care
B. Bottenberg, DO,
Milne and McKenzie Associates
Nevada Health Centers
Touro University Nevada
William P Jacks MD
Seema Anjum MD
Nevada Cardiology Associates
Redrock Medical
Sundance Medical

Congratulations on a job well done!

2019 Quality Reporting

Silver State ACO (SSACO) Quality Coordinators have begun the process of Quality Reporting for the CMS Web-Interface measures (Formerly known as “GPRO”). The deadline to file CMS quality reporting for 2019 will close soon. Keep in mind that every gap filled helps improve our quality score. Help us be successful and achieve our goals by responding to your quality coordinators. You, at the practice, know your patients, your charts, and your habits, including “hiding places” for data within your EMR or office. Please help us improve SSACO quality scores which will, in turn, benefit your practice, as well.

Reminder – US Health Systems – A Great Resource

Just a friendly reminder that US Health Systems (USHS) is Silver State ACO’s care coordination team. They help with transitions of care, particularly when a patient is discharged from an acute care facility. They are a resource for our Participants and an extension of Silver State ACO. We can’t stress enough that SSACO has been successful due, at least in part, to teamwork – which includes providers, practice staff, USHS, and SSACO staff and Quality Coordinators. Please be sure to keep their 24/7 Care Line Call Center number handy:

[1-833-208-0588](tel:1-833-208-0588)

Transitional Care Management – “TCM”

A number of years ago, CMS identified post-acute follow up as a great indicator of how well a patient would transition home after discharge from the hospital and how likely they were to be readmitted. CMS developed a protocol termed “Transitional Care Management”, allowing a provider to bill for seeing a patient in the office within 7 – 14 days after discharge from an inpatient stay. It has been proven that these visits contribute greatly to the success of patients after an inpatient stay.

CMS has recently released updated information about requirements for providing and billing for TCM visits, including new information about telehealth services. We have attached the new

Upcoming Practice Meetings:

Southern Nevada:
Wednesday, January 29th, at
Desert Springs Hospital

Northern Nevada: Thursday
January 30th at NNMCC Sparks
Medical Building

Visit our Website

www.silverstateaco.com

*Newsletters, who we are, who
our members are, preferred
providers, hospitalists, board
of directors, management,
results*

Contact Us:

(702) 800-7084

(775) 391-6484

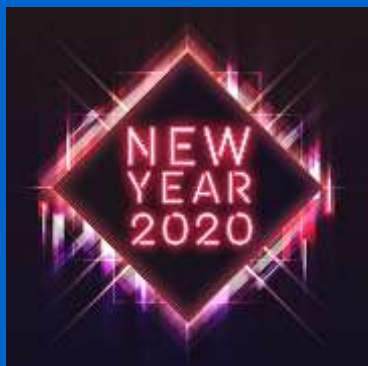
Compliance Line:

(702) 751-0834

[SilverStateACO@](mailto:SilverStateACO@SilverStateACO.com)

[SilverStateACO.com](mailto:SilverStateACO@SilverStateACO.com)

Adrienne, Alyssa, Deborah,
Dineen, Heather, Jamie,
Jessica, Larry, Leeann,
Martha, Rena, Rhonda,
Savannah, Sharon, Tommy



Upcoming Practice Meetings:

Southern Nevada:
Wednesday, January 29th, at
Desert Springs Hospital

Northern Nevada: Thursday
January 30th at NNMC Sparks
Medical Building

Visit our Website

www.silverstateaco.com

*Newsletters, who we are, who
our members are, preferred
providers, hospitalists, board
of directors, management,
results*

Contact Us:

(702) 800-7084

(775) 391-6484

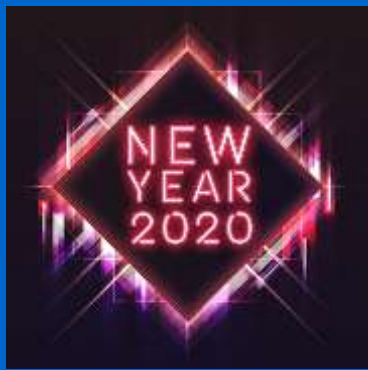
Compliance Line:

(702) 751-0834

SilverStateACO@

SilverStateACO.com

Adrienne, Alyssa, Deborah,
Dineen, Heather, Jamie,
Jessica, Larry, Leann,
Martha, Rena, Rhonda,
Savannah, Sharon, Tommy



informational packet from CMS to this email. If you have any questions about Transitional Care Management visits, please talk to your quality coordinator.

Practice Meetings Schedule for 2020

Please be sure to join us and your fellow Silver State ACO Participant practice managers, providers and staff at our quarterly practice meetings. It's a wonderful opportunity to learn, meet other SSACO Participants, and win great prizes.

SOUTHERN NEVADA

There will be two sessions on each date: 7:30 a.m. and 11:30 a.m.

Desert Springs Hospital – Wednesday, January 29, 2020

Summerlin Hospital – Wednesday, May 6, 2020

Desert Springs Hospital – Wednesday, September 2, 2020

Summerlin Hospital – Wednesday, November 4, 2020

NORTHERN NEVADA

All Northern Nevada practice meetings will take place at the NNMC
Sparks MOB at 5 p.m.

Thursday, January 30, 2020

Thursday, May 7, 2020

Thursday, September 3, 2020

Thursday, November 5, 2020

Nevada Healthcare Forum Holiday Mixer

On December 5th the Nevada Healthcare Forum held their annual Joint Association Holiday Mixer. There were over 200 attendees and the event donated over 450 toys to the Nevada Childhood Cancer foundation. The toys were delivered at Redrock Harley Davidson, Summerlin Children's Hospital and Sunrise Children's hospital.

Thank you to everyone that attended and donated toys!

(See following pages for event pictures)

Upcoming Practice Meetings:

Southern Nevada:
Wednesday, January 29th, at
Desert Springs Hospital

Northern Nevada: Thursday
January 30th at NNMC Sparks
Medical Building

Visit our Website

www.silverstateaco.com

*Newsletters, who we are, who
our members are, preferred
providers, hospitalists, board
of directors, management,
results*

Contact Us:

(702) 800-7084

(775) 391-6484

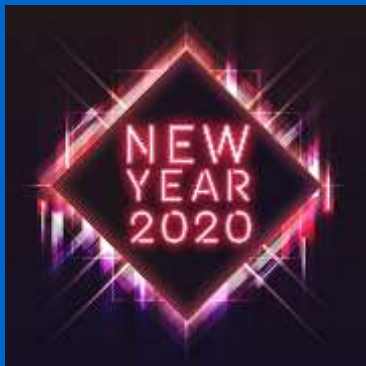
Compliance Line:

(702) 751-0834

SilverStateACO@

SilverStateACO.com

Adrienne, Alyssa, Deborah,
Dineen, Heather, Jamie,
Jessica, Larry, Leeann,
Martha, Rena, Rhonda,
Savannah, Sharon, Tommy



Upcoming Practice Meetings:

Southern Nevada:
Wednesday, January 29th, at
Desert Springs Hospital

Northern Nevada: Thursday
January 30th at NNMC Sparks
Medical Building

Visit our Website

www.silverstateaco.com

*Newsletters, who we are, who
our members are, preferred
providers, hospitalists, board
of directors, management,
results*

Contact Us:

(702) 800-7084

(775) 391-6484

Compliance Line:

(702) 751-0834

SilverStateACO@

SilverStateACO.com

Adrienne, Alyssa, Deborah,
Dineen, Heather, Jamie,
Jessica, Larry, Leeann,
Martha, Rena, Rhonda,
Savannah, Sharon, Tommy



*Best wishes - from all of us to all of you - for a
Happy and Healthy 2020!*

*Enter to win prizes at the January practice meeting.
Respond to the email to which this newsletter was attached, with the
phrase, "Silver State ACO – 2020 – Best year yet!"*

*To cancel receiving the monthly Silver State ACO Newsletter please click Unsubscribe and type
"Unsubscribe" in the subject box.*

