



COMMUNITY CONGRESS 2018

May 19, 2018

Public Safety Workshop

Facilitator: James Moore assisted by Barbara Bagot-López

Note Taker: Jin Tran

Resource: SFPD Captain Jack Hart

All but one workshop participant, a Bernal resident, participates in the senior program at Excelsior Community Center.

CONCERNS	DESCRIPTION	FOLLOW-UP
1. Armed robbery in Bernal	Participant lives near where the recent armed robbery took place on Putnam. Comes home late at night and wishes there were more police cars in area late at night. How to request “passing calls”?	Captain Hart said that after a major crime like that they do it automatically. But if neighbors have specific area of concern contact the Captain (415) 404-4000 SFPDInglesideStation@sfgov.org
2. KTSF Channel (Chinese language TV station)	Since the transmission tower changed its location, KTSF is no longer available to seniors. KTSF is essential for Bay Area Chinese population--their daily lives have been impacted--they can't see news and other important information.	In the Excelsior neighborhood, reach out to District 11 Supervisor Ahsha Safai at City Hall for further assistance (415) 554-6975 Ahsha.Safai@sfgov.org (Note: staffperson Tim Ho speaks Cantonese)
3. Identity theft/scam	Mr. Tso expressed his concern as he received a letter from Social Security Administration (SSA) several days ago stating that his SSN might be stolen.	Contact SSA staff in order to teach him how to do check up on his personal accounts.
4. Adults drinking and fighting in public	A senior complains about ongoing problem at Mission/Persia bus stop--group of 5-6 adult men behaving badly (fighting, drinking). There is a liquor store nearby.	Captain Hart will ensure that his officers keep an eye on this trouble spot—they drive by this location frequently.
5. Graffiti	There is graffiti on the door of a house on Ocean and Alemany	Call 311, write down case number, and if it's not fixed in 2 weeks, call again with case number.
6. Muni safety	There are some Muni drivers who refuse to drop platform for seniors to get on the bus.	Write down the bus route and date/time. Call 311, ask for MUNI line, write down case number, and if it's not fixed in 2 weeks, call again with case number.
7. Can more police officers ride MUNI buses?		Captain Hart said that it is difficult for SFPD to do this because they would need to be able to respond to crimes in their cars. (MUNI has unarmed security and civilian Transit Assistants but unsure how many.)

8. Lack of follow-up on Congress items	Participant has attended the Community Congress multiple times, yet she doesn't observe any follow-up actions on the concerns. Some others nodded in agreement	This year we will be doing much better on follow-up! Following up on the concerns of the Excelsior seniors will take place at the senior program (Lea Tamayo). Other items will be tracked by the Community Engagement Committee, which meets monthly at 515 Cortland (contact barbbagot@yahoo.com). Staff can guide and help track but volunteers are needed to place 311 calls, etc.
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Regarding #3, 5, 6: Barbara recommended that perhaps Lea (senior program assistant director) could arrange for a presentation by city staff for the seniors on how to use 311 to solve many problems that come up. In addition, there may be someone from SSA who could come to the program to explain identity theft safeguards.

Both Captain Hart and James stressed the importance of working with your neighbors to watch out for each other.