



*"Going Above & Beyond Your Expectations"*

## ***Terms & Conditions***

### ***Billing***

- With the exception of vacation visits, all pet sitting clients will receive their invoice on the 15<sup>th</sup> & 30<sup>th</sup> of each month on which services are to be rendered. Payment is due by next visit.
- Vacation Visits services must be paid in full prior to the date of departure indicated.
- I must receive payment by the due date specified on the invoice (or next visit). If payment is not received by the due date, a \$20.00 late fee will be added to your next invoice.
- A handling fee of \$25.00 will be charged on all returned checks.
- In the event it is necessary to initiate collection proceedings on the account, client will be responsible for all attorney's fees and costs of collection.
- I reserve the right to discontinue services for any client with an outstanding invoice.
- Canceling vacation visits within 10 days of scheduled date - nonrefundable fee 50% of job total
- If payment is not left at time of first visit then sitter will be calling to get credit card and an EXTRA 5% will be added to job total.

### ***Inclement Weather Policy***

- **Midday Visits:**
  - Federal Government closes: All midday walks will be cancelled at no charge to the client.
  - Federal Government remains open: You may choose to stay home due to adverse travel conditions. I ask that you contact me by 9am the day of service to avoid being charged for that day.
  - Furry Friends Pet Care reserves the right, in its sole discretion, to cancel midday walks due to weather, national emergency, and/or other emergency. You will be notified of any cancellations.

- **Vacation Visits:**  
For pet sitting clients, I request that you provide me with emergency backup relatives or neighbors that can help out during those times where road conditions prohibits me from reaching your home. I will take every step possible to ensure the safety of your pet(s) which may require me to find alternative boarding means.

- **Holidays:**  
Since I operate 365 days a year, I charge an additional fee when providing pet sitting services during holiday periods. An additional surcharge of \$10.00 is applied to any service conducted during a federal holiday periods and a \$25.00 surcharge is applied on major holiday periods. If holiday falls on a Friday, Saturday, Sunday, or Monday you pay the holiday fee for whole weekend.

<b><i>Federal Holidays \$10.00 surcharge</i></b>		<b><i>Major Holidays \$25.00 surcharge</i></b>	
President's Day	Veteran's Day	Memorial Day	Thanksgiving
Columbus Day	MLK Jr. Day	4th of July	Christmas
		Labor Day	New Year's

***I have reviewed this Service Agreement in its entirety. The information provided by me is complete and accurate and I agree to all its terms and conditions as set out above.***

***Print Name*** \_\_\_\_\_ ***Client Signature*** \_\_\_\_\_ ***Date Signed*** \_\_\_\_\_