Kings Park **Downtown Retail Market Analysis**

Prepared for the Town of Smithtown by Larisa Ortiz Associates

Project Overview

Objective

As a result of this preliminary research, we hope to better understand market
opportunities, identify ways to leverage the strengths of many of Kings Park's
existing businesses, while also identifying areas that might be reasonably
improved upon in anticipation of future growth.

Process

- Phase I: Physical Diagnostic and Site Visit
- Phase II: Market Analysis
- Phase III: Action Plan

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Stakeholder Feedback

Focus Group Participants

A number of businesses and Kings Park representatives provided important feedback to this study:

- Anthony Tanzi Kings Park Chamber of Commerce, Kings Park Hardware
- Bob Kohlmeyer Kingswood
- Kevin Denis Professor's Diner; Main St. Bagel
- Joann Galletta Hahn Kings Park Heritage Museum
- Linda Henniger Kings Park Civic Association; Kings Park Farmers Market
- Andrea Garza Astoria Bank
- Andy Lambda Sprint; Prime Wine and Liquor
- Gabe Shtanko Park Bake Shop
- John Nobles Kings Park Shipping and Business Center
- George McKnight McKnight Realtors
- John Flynn Flynn Insurance
- Lawrence Flynn Flynn Insurance

Stakeholder Feedback

"Parks and access to the water are natural assets"

"Our businesses work together to provide the best service"

"We have a LIRR station" "The restaurants are great...we need to capitalize on their success"

Strengths + Opportunities "We have a strong, tight knit, middle class community"

"We have residential demand by young returning families"

"Kings Park
Psychiatric could
be utilized for
something
great"

"We're losing business to other downtowns"

"We need better wayfinding"

"Main St. is dangerous to cross"

> "We need sewers to attract retailers"

Challenges + Threats

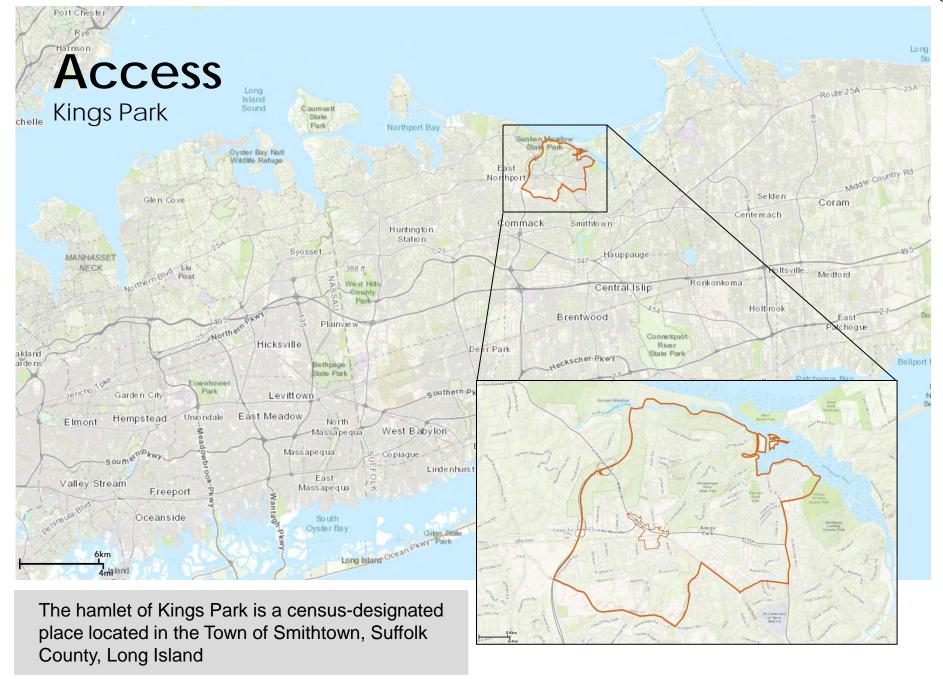
"There is not enough parking in Downtown" "Main St. looks rundown and abandoned"

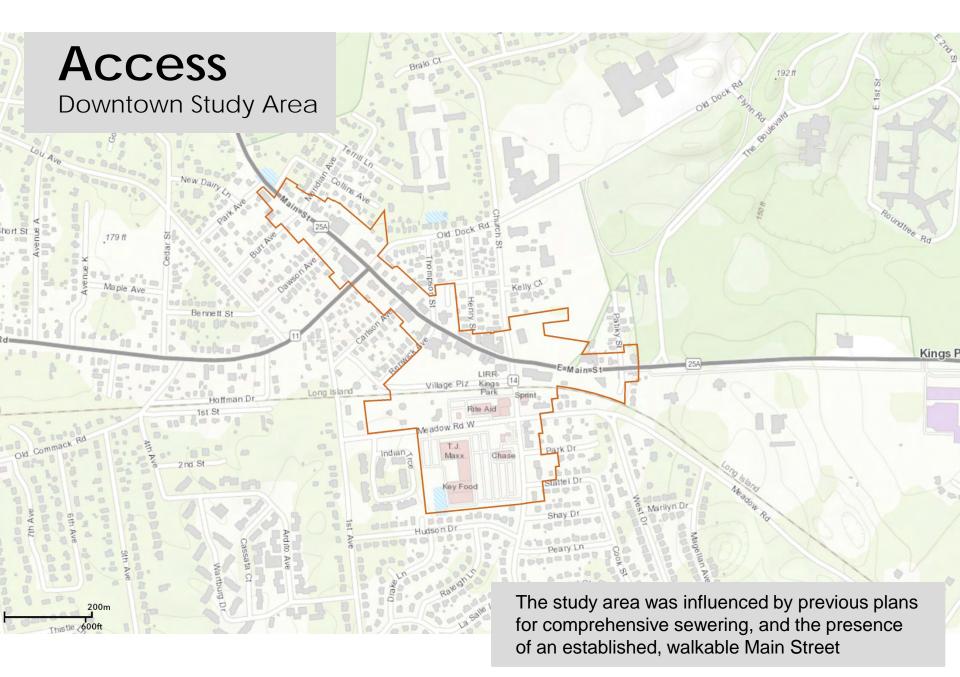
"Regulations increase the cost of doing business"

"The natural assets are too far away to capture visitors"

"We're not growing"





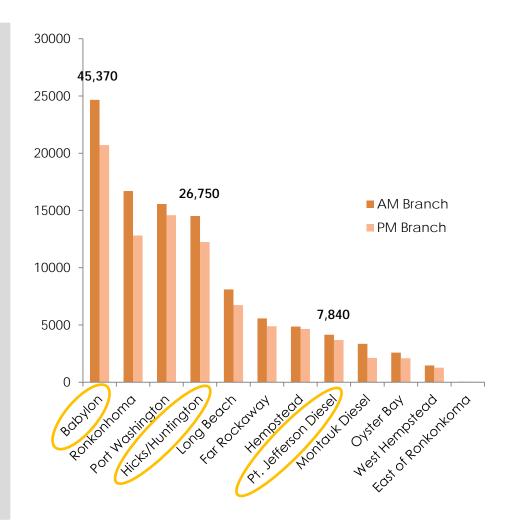


Access

Long Island Railroad - Port Jefferson Branch

2016 LIRR Ridership

- The Kings Park LIRR station services the Port Jefferson branch, with an average daily ridership of approximately 7,840
- Traveling between Kings Park and Manhattan requires switching trains before reaching destination
- Upcoming East Side Access megaproject, providing LIRR service to East Manhattan, could induce more ridership across all branches (Exp. Dec 2022)



Source: LIRR 2016 Ridership Book

Access

Average Daily Traffic

Kings Park Downtown Traffic Counts

- Pulaski Rd and Main St.
 experience high volume of
 westbound AM and eastbound PM
 commuter traffic
- Traffic volumes have been sufficient to attract some national retailers, even without drive-thru
 - Dunkin Donuts 20,000 ADT
 - Starbucks 25,000 ADT
- Kings Park Downtown has the added benefit of capturing both auto and train commuter traffic

Sources: www.dunkinfranchising.com Starbucks Coffee 2011-2013 Advertising & Marketing Plan (2010), Sam Lehnert Average Daily Traffic, 2015, NYSDOT



Access

Walk Score*

Kings Park has a Walkable Downtown

Zipcode 11754 "Car Dependent"

25

Kings Park Downtown "Very walkable" 73

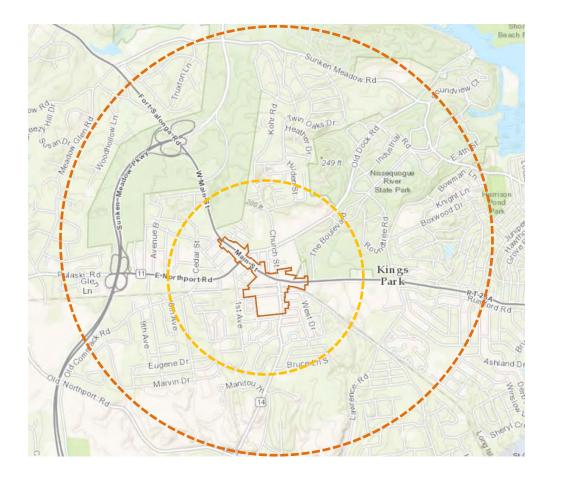
Northport Downtown

(not shown)

"Very walkable"

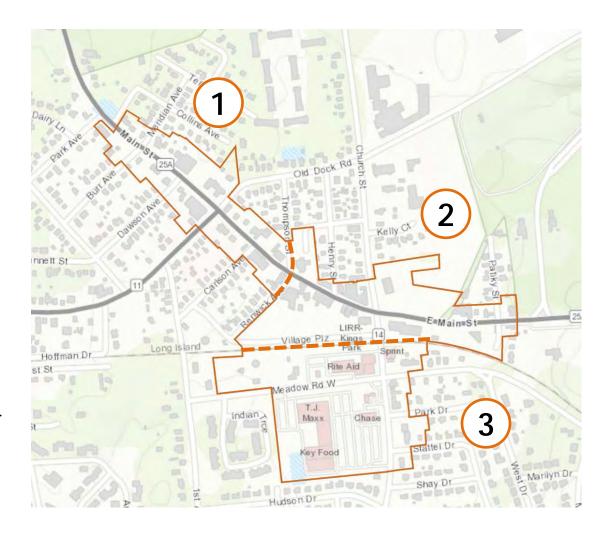
70

*Walk Score is based in part on the presence of destinations, such as grocery stores, schools, parks, restaurants and retail, and is often a popular selling point for Millennials and empty-nesters



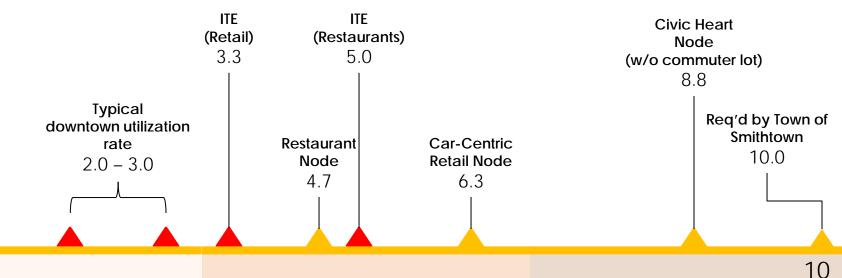
Retail Microclimates and Anchors

- 1 Restaurant Row
 - Park Bake Shop
 - Café Red
 - Ciro's
 - Relish
 - Main St. Pizza
- 2 Civic Heart
 - Russ Savatt Park
 - LIRR Station
 - Kings Park Library
 - Retail and services
- (3) Car-centric Retail
 - Tanzi Plaza
 - Kings Park shopping center
 - Merchandise and services



Parking Ratios

Parking Spaces per 1,000 SF of Retail



Downtown

0

- Low Car Ownership
- Robust transit
- Mixed use

Suburban

- High Car Ownership
- Some transit
- Mostly residential

Rural

- High Car Ownership
- No Transit
- Residential only

Parking Supply

Parking lots are underutilized/inefficient

- Despite acceptable parking ratios and high parking requirements, parking availability still feels insufficient
- Municipal lots are inconvenient for restaurants and other merchants that are not within reasonable walking distance

Source: LOA



Parking Supply

2 Pulaski Road, Kings Park





 Opportunity for greater efficiency. Existing parking lots along Main Street are occupying up to 500sf for each space, whereas other lots are able to get closer to 300sf and below



- Fragmented private parking incentivizes use of curb cuts and driveway crossings
- Frequent curb cuts and crossings diminishes shoppers' choice to walk along a commercial street and to cross-shop between stores*

Assets



- Well-maintained landscaping and wide sidewalks near Main St. and Pulaski Rd
- Successful façade improvements between Renwick and Carlson







Assets







- Seating and public space available near Main St. and Russ Savatt Park
- Historic building character in Downtown

Assets

Downtown is proximate to parks and green space

Sunken Meadow State Park

- 5 min drive / 10 min bike
- 2.8M visitors in 2016

Kings Park Bluff

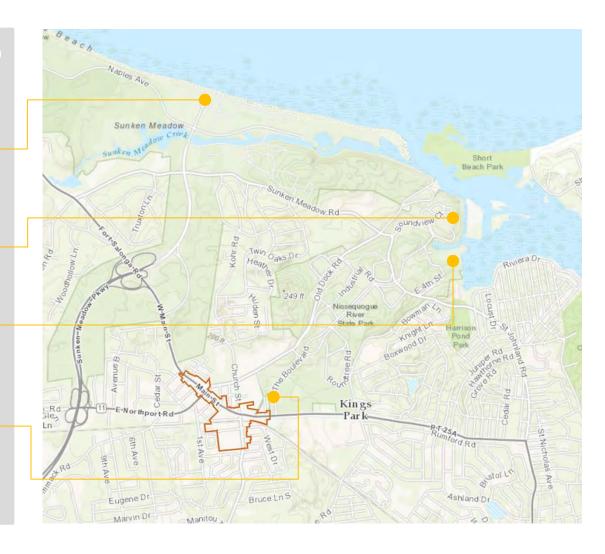
• 5 min drive / 11 min bike

Nissequogue River State Park

- 6 min drive / 9 min bike
- 162K visitors in 2016

Kings Park Hike and Bike Trail

7 min walk from LIRR station



ata.ny.gov

Pedestrian Environment







- Brick and cement pavers dislodged by tree roots
- Overall maintenance of walkway is lacking
- Stakeholders referenced issues with trip-andfalls along Main St.



Pedestrian Environment



- Sidewalks are too narrow to encourage walkability
- Obstructions are common, including dumpsters and signposts
- Overgrown weeds and tree detritus

Pedestrian Environment

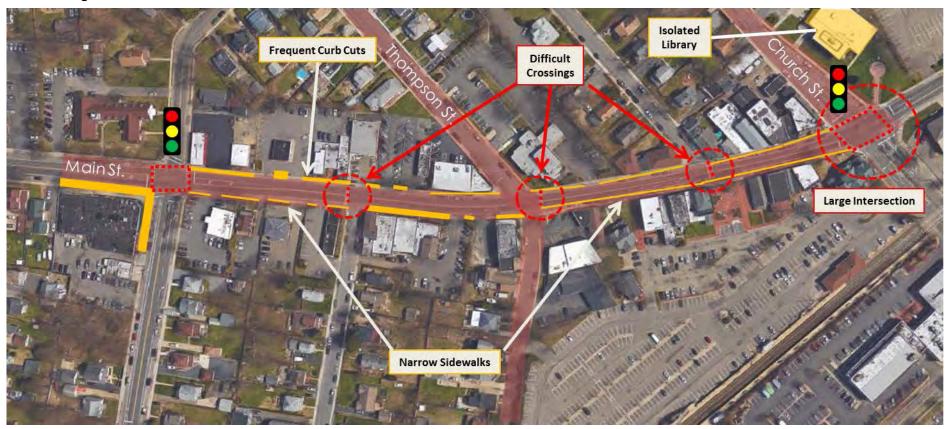






- Large intersection at Main St. and Indian Head isolates library from Main St.
- Soft turn from Church to E Main promotes fast traffic speeds
- No regulated stops between Pulaski and Indian Head bisects the retail corridor

Physical Conditions Create Partitions



- **Difficult crossings** discourage cross-shopping between north and south side of Main Street
- Frequent curb cuts and narrow sidewalks reduce continuity of retail frontage and weakens
 pedestrian activity
- Large intersection at Main St. and Church separates library from rest of corridor

Private Realm

Façade Conditions



- Façades and signage lacking in key central areas
- Need for landscaping and creating an attractive shopping environment
- Code limitations can complicate merchants' ability to achieve engaging signage





Private Realm

Vacancies on Main St.







- Presence of vacant storefronts creates gaps that undermine shoppers ability to cross shop
- Approximately ten vacancies noted along Main St. alone, signaling an estimated commercial vacancy rate of 18%* above 10% is cause for concern
- Merchants are struggling to attract tenants with high water needs (i.e. restaurants/dining) without comprehensive sewage in place

*Based on 56 commercial storefronts in "Restaurant Row" and "Civic Heart"



Store Density

1 Restaurant Row

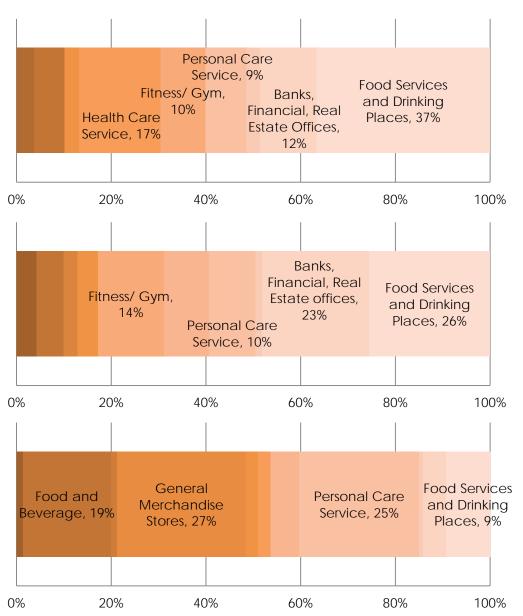
 49K SF of commercial space with approx. 18K SF of food services and drinking places

2 Civic Heart

 46K SF of commercial space with good mix of food and office services

3 Car-centric Retail

 120K SF of commercial space, predominantly general merchandise and personal services



Competitive Shopping Districts

Niche and Comparative Districts Nearby

Northport (11min drive)

- Niche retail district with antiques, thrift, galleries, and furniture stores
- Dining destination
- Historic character
- Waterfront access
- Walkable downtown corridor

Commack (10min drive)

- Comparative retail district with multiple anchors (i.e. Macy's, Target, Toys "R" Us)
- High concentration of national chains
- Car-centric



Commercial District Classification

ICSC Classification	Description	# Anchors	Typical GLA	Anchor Types	# Tenants	Trade Area
Strip/ Convenience	Narrow mix of goods and personal services to a limited trade area	n/a	<30,000sf	n/a	n/a	<1mile
Neighborhood Center	Convenience oriented	1+	30,000- 125,000sf	Supermarket	5-20 stores	3 miles
Community Center	General merchandise or convenience offerings. Range of apparel and other soft goods	2+	125,000- 400,000	Discount store, supermarket, drug, large-specialty discount	15-40 stores	3-6 miles
Regional Mall	General merchandise or fashion-oriented offerings with ample parking	2+	400,000- 800,000	Department stores, fashion/apparel	40-80 stores	5-15 miles
Theme/Festival	Leisure, tourists, retail and service- oriented offerings with entertainment	unspecified	80,000- 250,000	Restaurants, entertainment	n/a	25-75 miles

Source: ICSC, U.S. Shopping-Center Classification and Characteristics

Commercial District Classification

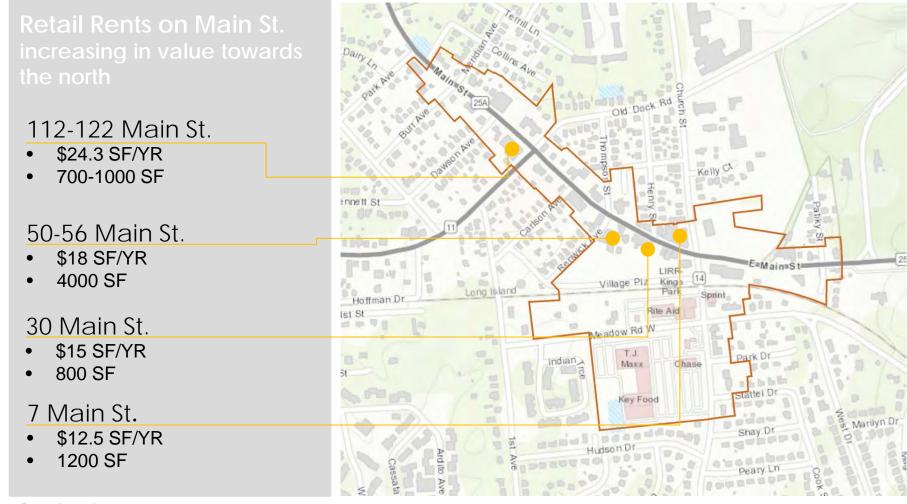
Under present conditions, Kings Park Downtown functions as three autonomous shopping districts...

Kings Park Nodes	Classification	# Anchors	Amount of retail SF	Anchor Types	No. of Tenants	Trade Area
Restaurant Row	"Neighborhood Center"	1	49,104 SF	Destination retail, dining	28	1-3 miles
Civic Heart	"Neighborhood Center"	2	45,922 SF	Civic and neighborhood services	28	1-3 miles
Car-centric Retail	"Community Center"	2	119,637 SF	Comparative retail, general merchandise	28	3 miles

...making it harder to compete against rival shopping districts

Competitive Districts	Classification	# Anchors	Amount of retail SF	Anchor Types	No. of Tenants	Trade Area
Northport	"Theme/Festival"	n/a	100,000+ SF	Restaurants and leisure	40+	15 miles
Commack	"Regional Mall"	6+	800,000+ SF	Big-box comparative retail	225+	6 miles

Average Retail Asking Rents



Source: Loopnet.com



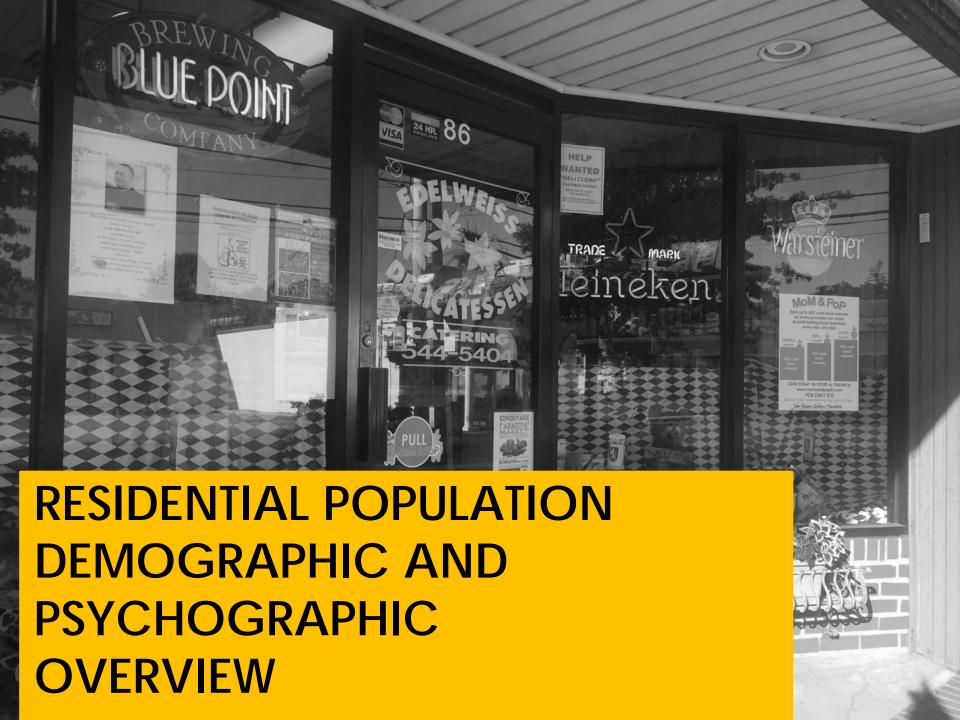
Existing organizations

The Kings Park Civic Association and Chamber of Commerce

- Collectively are responsible for community programming (i.e. Kings Park Day, Summer Nights in the Park, St. Patrick's Day Parade, Musical Moments, Kings Park Farmers Market)
- Co-sponsored the Kings Park Revitalization Action Plan in coordination with Vision Long Island
- Despite a demonstrated interest, neither is responsible for maintenance or stewardship of Downtown Kings Park



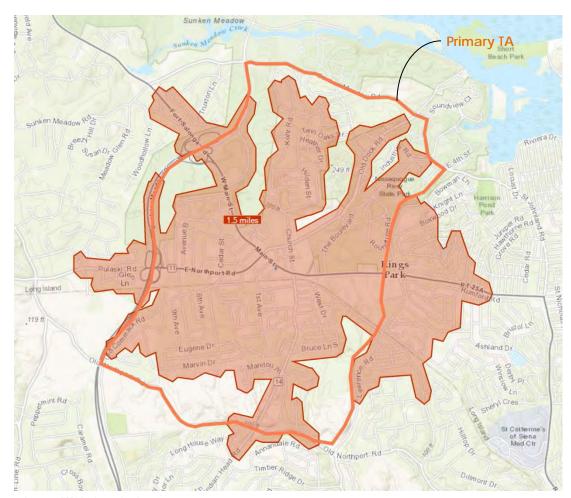




Trade Areas

Primary Trade Area

- Represents where 60-80% of customers are coming from
- Corresponds with 1.5 mile and 5 minute driving radius
- Delineated by natural barriers to north, Old Northport Rd. to south, Sunken Meadow Pkwy to west, KPPC and Lawrence Rd to east



Source: ESRI Business Analyst, 2017

Trade Areas

Secondary Trade Area

- Represents where remaining 20-40% of customers are coming from
- Corresponds with 3 mile radius and 10 minute driving distance, based on stakeholder feedback
- Natural barriers to north and east, and Jericho Turnpike to south
- Impacted by proximity of competitive districts in Commack, Northport, and Downtown Smithtown



Source: ESRI Business Analyst, 2017

Kings Park population

Higher density

Slower growth

Fewer families

Slightly Older

		Primary TA	Secondary TA	Suffolk Co.
	Total Population in 2017	8,941	42,741	1,419,369
	Population Density (pop. per square mile)	2,397	2,648	1,556
	Population Growth (2017-2022)	.04%	.18%	.29%
	Households	3,328	14,727	505,078
	Family Households	68%	77%	73%
	Median Age	45.5	45.5	41.2

Source: ESRI Business Analyst, 2017

Kings Park population

Strong rental market

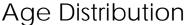
Lower housing vacancy

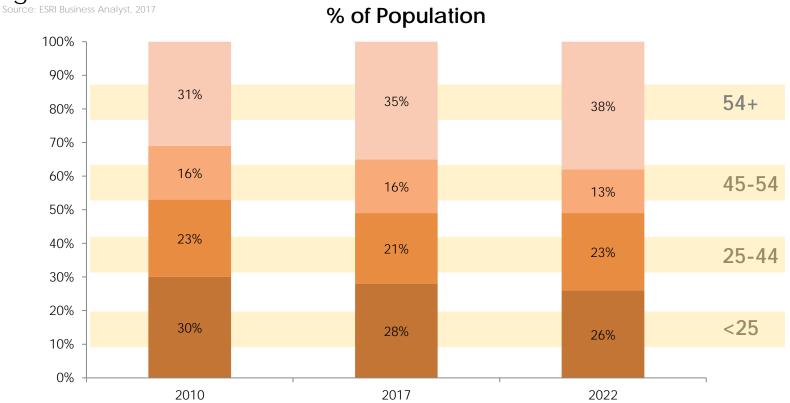
Car-reliant

	Primary TA	Secondary TA	Suffolk Co.
Owner Occupied Housing	68.9%	81.8%	67.9%
Renter Occupied Housing	24.5%	14.4%	19.4%
Vacant Housing Units	6.5%	3.8%	12.7%
Households who own vehicles	91.1%	92.6%	90%
Median Household Income	\$95,088	\$115,053	\$95,679

Source: ESRI Business Analyst, 2017

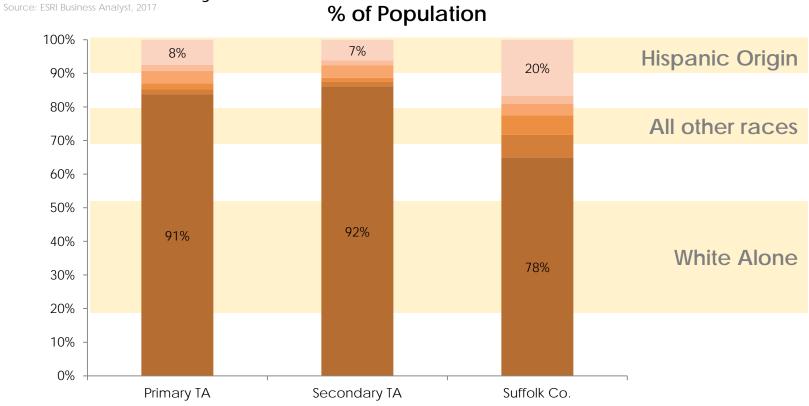
High MHI





- In the Primary Trade Area, the overall percentage of older adults and seniors is expected to grow while the percentage of younger residents is expected to decline
- Median age is 45.5

Race and Ethnicity



 Kings Park and its surrounding area has a larger White population than the overall county

Educational Attainment

Source: ESRI Business Analyst, 2017

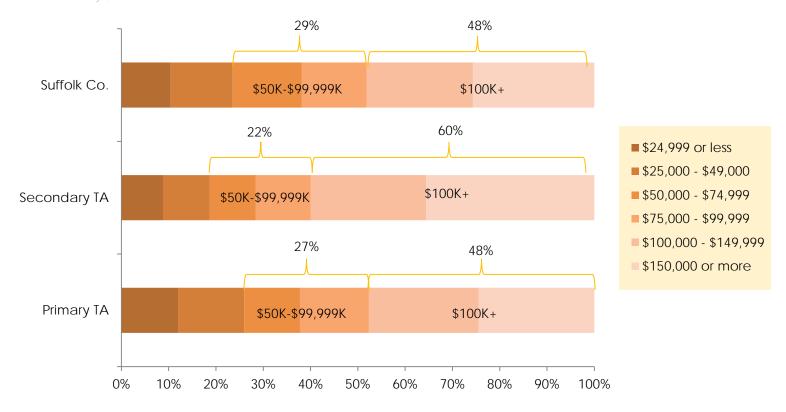
% of Population



 Kings Park and its surrounding area has higher levels of educational attainment than the overall county

Income Distribution

Source: ESRI Business Analyst, 2017



 Households within the Primary Trade Area have a similar income distribution to the overall county, but slightly lower than households located in the Secondary Trade Area.

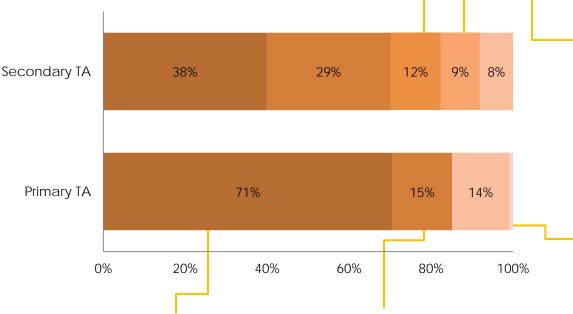
Psychographic

A psychographic analysis provides a detailed summary of the consumer spending habits of consumer groups, including their demographic characteristics, lifestyle and spending characteristics. The information is based on ESRI's proprietary psychographic segmentation system.

Source: ESRI Business Analyst, Online



Psychographic Analysis



Pleasantville

Established middle-age couples willing to spend more for quality and brands. They prefer classic and timeless styles. Median age is 41.9 and median HH income is \$85,000

Savvy Suburbanites

Well-educated and well-capitalized empty nesters. Enjoy gardening and home remodeling, as well as good food and wine and cultural amenities. Median age is 44.1 and median HH income is \$104,000

Top Tier

Affluent and professionally successful married couples who shop at high-end (Nordstrom) and mid-market (Target) retailers alike. Median age is 46.2 and median HH income is \$157,000

Professional Pride

Well-educated career professionals who are financially savvy and take pride in their homes, shopping frequently at Home Depot and Bed Bath & Beyond \$127,000

Retirement Communities

Aging residents in either independent living or continuous care facilities, who enjoy the theater, golfing, and eating out at restaurants. Median age is 52 and median HH income is \$35,000.

Kings Park demand is typified by **established middle-aged** and older households who enjoy **outdoor and recreational** pursuits

Source: ESRI Business Analyst, 2017

Strategic Positioning Matrix

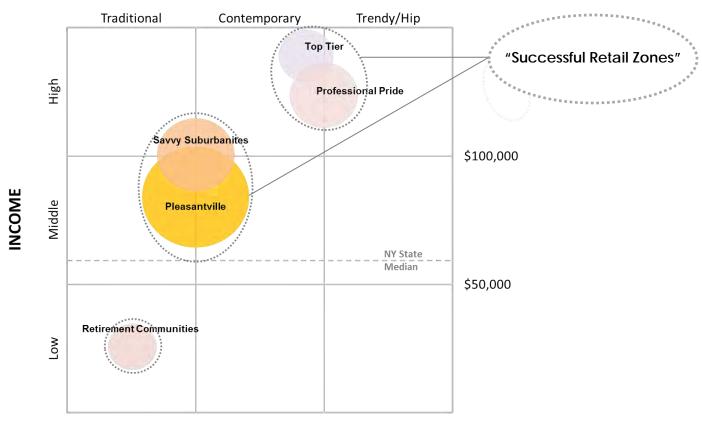
Primary TA

LIFESTYLE Traditional Trendy/Hip Contemporary "Successful Retail Zone" \$100,000 Savvy Suburbanites INCOME Pleasantville NY State Median \$50,000 **Retirement Communities** Low

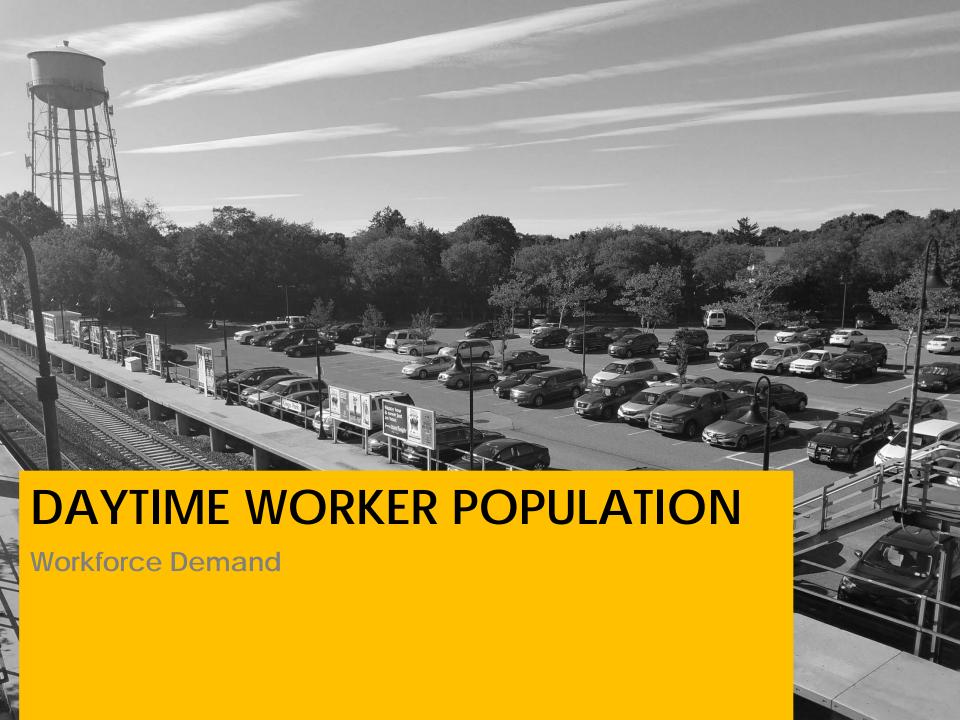
 Successful Retail Zones for the primary trade area consist of traditional and contemporary offerings at mid price points

Strategic Positioning Matrix Secondary TA

LIFESTYLE



Successful Retail Zones for the secondary trade area also consist of traditional and contemporary offerings at mid price points, with some added potential for higher-end retail offerings



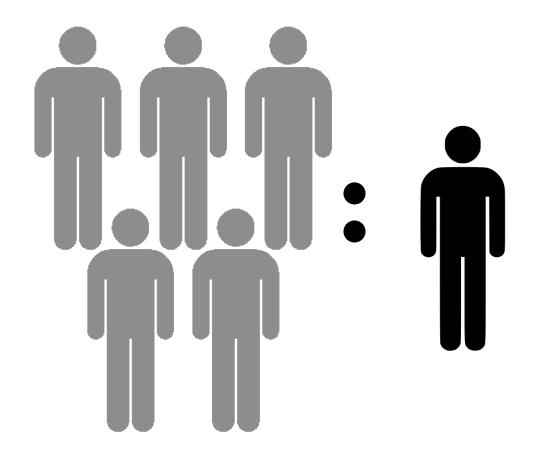
Workforce Population

Total Number of Workers in the Primary Trade Area:

1,830

- 95.3% of workers who live in the Primary Trade Area are leaving the neighborhood for their jobs
- Residents outnumber workers nearly 5:1, meaning they are the main drivers of retail spending

Resident to Worker Ratio



Source: LEHD OntheMap Census Data 2017



What is retail leakage and surplus?

An analysis of retail spending compares the total discretionary income of residents within the trade area against the total sales estimated for local businesses, also within the same trade area.

Surplus: Local businesses sell more than local residents are purchasing. This means that outsiders may be coming into the area to shop.

Leakage: Residents are spending more than local stores are selling, suggesting that residents are spending outside the trade area.

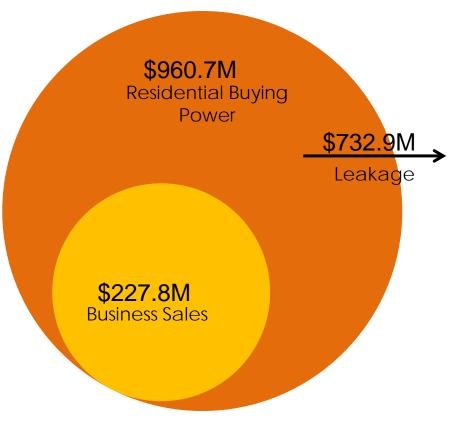
Depending on the size of leakage, this <u>may</u> suggest opportunities for both existing and new businesses to better meet the needs of the residential customer base.

Leakage Categories

37% of Primary TA sales come from study area \$173.9M Residential **Buying Power \$1**01.8M Leakage \$72.1 **Business Sales**

Primary TA

The Primary TA is **leaking more than half** of its residential demand to outside districts



Secondary TA

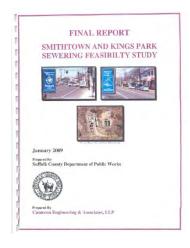
The Secondary TA is **leaking more than 75%** of its residential demand to outside districts

Calculating Additional Demand

Impact on Retail Demand from Downtown Sewering

- The 2009 Cameron Engineering Study estimated that an additional 378,600 SF of residential density could be created under existing zoning
- This could create 378 additional units* and nearly \$20M in additional spending power in the Primary Trade Area

Primary TA Total Retail Demand	\$173,900,000
Primary TA Total # of Households	3,328
Average Spending Per Household	\$52,253.61
Additional Residential SF with Sewering	378,600
SF Per Household	1000
Additional Households	378.6
Additional Spending Potential with Sewering	\$19,783,215.14



[`]Assumes 1000st/unit

Leakage Categories in Primary TA

Retail Category	Retail Gap (leakage)	100% Capture Rate (SF)	60% Capture Rate (SF)	40% Capture Rate (SF)
Clothing & Clothing Accessories Stores	\$13,129,623	29,439	17,663	11,775
Grocery Stores	\$9,697,444	16,895	10,137	6,758
Furniture & Home Furnishings Stores	\$5,586,886	12,119	7,271	4,848
General Merchandise Stores	\$6,130,697	9,872	5,923	3,949
Restaurants/Other Eating Places	\$7,024,652	8,937	5,362	
Health & Personal Care Stores	\$2,757,126	6,238	3,743	2,495
Office Supplies, Stationery & Gift Stores	\$1,237,921	2,969	1,781	1,187
Sporting Goods, Hobby, Book & Music Stores	\$1,894,517		1,342	
Used Merchandise Stores	\$388,311	1,876	1,126	750
Electronics & Appliance Stores	\$5,419,505		986	
Specialty Food Stores	\$1,315,521	1,626	976	650
Florists	\$214,573		475	317
Total Supportable Retail SF (under existing)		94,641	56,785	
+ \$19.8m in Additional Household Spending		+56,523	+33914	+22,609
TOTAL SUPPORTABLE SF*		151,164	90,699	60,466

- The Primary TA experienced leakage in almost all retail categories
- Kings Park may command a higher capture rate for retail categories where they possess a comparative advantage over competitive districts (e.g. Restaurants/Other Eating Places)
- If sewering enables higher residential density, supportable retail SF is predicted to grow even higher

Leakage Categories in Secondary TA

Source: ESRI Business Analyst Online 2017

Retail Category	Retail Gap (leakage)	40% Capture Rate (SF)	20% Capture Rate (SF)
Grocery Stores	\$106,847,751	74,458	37,229
Clothing & Clothing Accessories Stores	\$72,292,314	64,836	32,418
General Merchandise Stores	\$89,869,162	57,887	28,943
Health & Personal Care Stores	\$44,595,970	40,358	20,179
Bldg Materials, Garden Equip. & Supply Stores	\$36,244,798	39,078	19,539
Restaurants/Other Eating Places	\$53,549,310	27,252	13,626
Furniture & Home Furnishings Stores	\$30,358,487	26,341	13,171
Sporting Goods, Hobby, Book & Music Stores	\$20,407,443	9,638	4,819
Office Supplies, Stationery & Gift Stores	\$9,089,722	8,719	4,360
Used Merchandise Stores	\$3,848,493	7,437	3,718
Specialty Food Stores	\$8,281,079	4,094	2,047
Florists	\$2,683,106	3,960	1,980
Total Supportable Retail SF*		366,804	183,402

- The Secondary TA also experienced leakage in almost all retail categories, with the most substantial in Grocery, Clothing & Clothing Accessories, and General Merchandise.
- It is most likely that customers within the Secondary TA are doing a large portion of their shopping in competitive shopping districts (e.g. Commack) where there is a high frequency of comparison goods retailers.

*Includes existing vacancies

Farmer's Market Trade Area

- The King's Park Farmers
 Market, taking place on
 Sunday's from June through the
 end of November, has
 historically attracted customers
 from 10 surrounding zip codes
- It is likely that the present-day effective trade area is smaller, but there may be an opportunity to leverage more weekend customer visitation from outside the district



Primary TA

LLOYD NECK To Hutroglan Nicritoria Bay

Ricritoria Bay

Larel Hollow Cold Serro Hortoglan

Final Park

Commack

South Hollow Hortoglan

Commack

South Hollow Ho

Pulling it together...

- A preliminary leakage analysis demonstrates there is significant unmet demand across a range of retail categories in Kings Park and the surrounding region
- A psychographic analysis suggests that the Downtown is best positioned to support retail that provides traditional and contemporary offerings at mid-price points, with some added potential for higher-end offerings
- Retail demand has the potential to grow even more—by nearly \$20M—by building
 out to capacity under the existing zoning regulations. Any future rezoning for higher
 density can be expected to grow that demand further still

...however...

- Despite excess demand, Kings Park Downtown is struggling to attract retail tenants
 due to the lack of comprehensive sewering, resulting in a high percentage of vacancies
- That this disproportionately impacts wet-intensive uses prevents the Downtown from reinforcing one of its key anchors: its restaurants
- In addition to retail vacancies, issues in the physical environment contribute to a reduced capture rate for existing merchants

- 1. Provide better access / convenience for customers
- Create more efficient parking capacity where most needed through shared-parking schemes and small public lots
- Address difficult street crossings to encourage cross shopping and higher capture rates
- Improve connections to the commuter lots to bring commuters and visitors to Main St. retail







- 2. Address issues with the physical environment on Main Street
- Promote storefront façade improvements to help cultivate and strengthen downtown character
- Strengthen the street wall through streetscaping and reducing curb cuts to encourage walkability





- 3. Enhance the existing set of downtown business offerings
- Short term: Consider a regional coffee shop to occupy vacant property adjacent to Russ Savatt Park
- Long term: Implement comprehensive sewering to attract new merchants
- Thread together the different nodes to grow Main Street's trade area
- Leverage existing resources (i.e. Kings Park Library, Hike and Bike Trail, and Kings Park **Farmer's Market**









Source: Kitchen a la Mode

- 4. Address the deficit in administrative capacity
- Explore the feasibility of establishing a special services district, merchants association, or other organizational body that can help ensure physical conditions of Kings Park are maintained, address retail vacancies, etc



