

email 7/10

Residential Sanitation Regulations, Street Services, and Fees

In an ongoing effort to better serve our residential customers, we have compiled a list of ordinance rules and regulations to help citizens understand what is required.

- All residents must use an approved trash can of 20-40 gallons which must have handles with a tight-fitting lid. **All trash within the cans must be bagged.** Bagged trash will quicken the collection process and lessen the chance of trash blowing into yards or down the street. Residents are allowed three cans per week. The can must not exceed a weight of 50 pounds, and cannot contain any yard waste (leaves, limbs or grass clippings).
- The Sanitation Department will pick up other items on any weekday, even if it is not the residents normal trash pickup day, **for additional fees.** This includes but is not limited to: televisions, appliances, furniture, construction materials, or home improvement items (metals, roofing, lumber) etc., that are no longer serviceable to the homeowner. Items must be placed by the curb, at which time the Sanitation Department will establish the fee amount for this service. After the resident has paid for the cost of removal, said items will be disposed of by the Sanitation Department.
- Yard waste pick-up (leaves, limbs, and bagged grass clippings) is a free service that the Street Department offers to all City of Heber Springs residents. Residents may either choose to bag their yard waste or place them at the curb. The pick-up service follows a route schedule and will cover every street within the city until it reaches the beginning of the route again, to which the route will start over. If a citizen has placed yard waste at the curb just after the crew has serviced their area, there will be a delay in pick up until they return to that area. Loose leaves and grass clippings must be placed within 3' of the curb, and pine needles must be bagged. Tree limbs must not be over 6' long, and anything over 6" in diameter must be disposed of by the resident. The tree limbs should be placed at the curb with the cut end toward the street. Commercial lawn/tree services shall be responsible for disposing all yard waste and tree trimmings. The City of Heber Springs is one of the few cities that has continued to remove yard waste for residents at no charge all year round.

We appreciate the cooperation of our residents in their continued efforts of cleanliness and ensuring that our city stays as beautiful as possible. We intend to offer quality services for reasonable fees and hope that all of our residents are satisfied and appreciate these services.