



Client Enrollment Form

Owner(s) Info:

Owner(s)Name _____

Address _____ City _____ State _____

Zip code _____

Best phone number to reach you: _____

Additional Phone number(s) _____ or _____

Email address: _____

Emergency contact (someone other than yourself):

Name _____ Phone # _____

May we text/email you pictures of your pet during their stay? YES NO Preferred method?:

Does anyone else have permission to pick up your pet, besides you? If yes, please list:

Dog/Cat Info:

Name _____

Breed _____

DOB/DOA _____

Male or Female Neutered Spayed

Veterinarian _____

Clinic _____

Vet Contact _____

List of any known allergies _____

Is your pet on any medications? YES NO

If yes, please list: _____

Is your pet storm sensitive? YES NO

Does your pet have any known idiosyncrasies/behavioral issues? YES NO

If yes, please list: _____

Has your pet had any injuries or needed medical attention in the last year? (for example: broken leg, ACL repair, seizures)

YES NO

If yes, please explain: _____

Is there anything else you would like us to know about your pet? _____

For Clients with dogs:

Is your dog allowed to play in the kiddie pools on hot days?

YES NO

Is your dog allowed to have, high quality grain-free treats, besides their own? YES NO

Does your dog: (Check all that apply)

DIG: JUMP: CLIMB: BITE:

Additional Pets? Please attach additional pages with info.



Contract for Services

Hours of operation: Sleepy Creek Pet Lodge, LLC, (herein after referred to as SCPL) is open: Monday through Friday from 7am-7pm Saturday from 8am-4pm and Sunday from 8am-12pm & 4pm-8pm. You may drop off and pick up your pet(s) any time during these hours. We charge per night for boarding services and there is a half day charge for pick-ups occurring after 12pm. We do have altered hours for holidays and those hours will be posted with advance notice. There is a \$3.00 per kennel holiday fee for all pets staying over the following holidays: Easter, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

Enrollment: All required SCPL forms must be signed by owner(s) before enrollment in boarding, daycare, grooming or training.

Rights to Refuse: SCPL reserves the right to refuse admittance to any pet that does not meet temperament, health and vaccine requirements as set forth by SCPL and this contract.

Reservations: Reservations are required for all boarding, daycare, and grooming appointments. A valid credit or debit card is required to hold a reservation.

Fees: Pre-paid stays or packages are non-refundable and non-transferable. Daycare Packages expire (6) six months from the purchase date, with the exception of daycare 50-day packages – which expire one year from purchase date. Boarding pets that stay past 12pm on their departure day will be charged for an additional half-day fee. Grooming pets that stay for three hours or more past the completion of their grooming appointment will be charged for a half day stay fee.

Payments: All payments are due at the conclusion of the scheduled stay and/or scheduled appointment at SCPL. Payments may be made by cash, Visa, MasterCard, Discover, debit card or personal check. (Any personal check that is deemed invalid by the bank will acquire the banks charges as well as a \$25.00 late fee.) A valid, current credit card number, cvv and expiration date must be on file at all times and the signature on this agreement authorizes use of the card for payments or fees.

Cancellation Policy: SCPL requires at a minimum, a 24-advance notice, if canceling a boarding or grooming appointment. No-show or late cancellations for boarding appointments will be charged a first day rate fee. No-show/ late cancellations of boarding appointments during a holiday will be charged the full amount of the scheduled stay. Grooming appointments that are no-show/ late cancelled will be charged 50% of their average grooming rate.

Vaccinations:

DOGS- All dogs coming to SCPL for boarding, daycare, grooming and training must have age appropriate up-to-date vaccinations. SCPL requires written verification from the pet's veterinarian to show that the following list of vaccinations are current: Distemper, Hepatitis, Leptospirosis, Parainfluenza, Parvovirus (DHLPP), Rabies and Bordetella.

CATS- Cats are required to have: Rabies and the combination vaccine of rhinotracheitis, calicivirus and panleukopenia (FVRCP).

NO pet will be admitted to SCPL without written verification of vaccinations. It is the owners responsibility to provide on-going verification of current vaccinations to SCPL.

Health: Pets coming to SCPL for boarding, daycare, grooming, or training must be in good health. Owners must provide verification that their pet(s) is in good health and does not have any communicable diseases that could jeopardize the health and well-being of our other guests. Any communicable disease acquired by your dog must be reported to SCPL. Pets that have been ill with any communicable disease will require a veterinarian's certification of health before being allowed back to use SCPL services. **Any pet with diarrhea, coughing or vomiting will not be admitted for services at SCPL.**

Breeds: SCPL does not discriminate dogs based on their breed.

Daycare: Any large breed (no toy breeds) puppy/dog over the age of 12 weeks can be enrolled in daycare. Puppies and all other dogs over the age of 12 months must be spayed or neutered in order to continue to play in daycare. All dogs will be assessed to ensure they are non-aggressive and non-protective of toys or food before being permitted to enroll in daycare. Dog's nails must be kept trimmed short for the safety of other dogs and SCPL staff while attending daycare. If nails are found to be unreasonably long or sharp, nails will be trimmed and charged to the owners account at SCPL's current nail trim rate.

Boarding: Dogs may be intact (not spayed/neutered) while staying at SCPL. It is recommended to leave females that are in season (in heat) at home for the well-being of the other dogs staying at SCPL. Pregnant females are not permitted for boarding, as the environment may potentially cause unneeded stress on the mother or expose her to unknown conditions which could potentially cause harm to the developing puppies. SCPL is not liable for aborted/absorbed puppies.

Food/Medications: All food brought to SCPL for boarding must be labeled for each pet and must include the pet's name and instructions for each meal. All medications need to be clearly labeled and specific instructions given for each medication your pet needs.

Collars/Leashes: While at SCPL, all dogs must wear a quick release (buckle collar), no choke chains or martingale style collars. Quick release collars are required for the safety of the dog as it is designed to break if caught on something. **ALL DOGS MUST BE ON LEASH** when arriving on SCPL property, for their safety, as well as others coming to and leaving the property.

Flea and Tick Protection: All pets must be protected with a flea and tick preventative year-round. Pets who show signs of fleas or ticks will not be admitted into daycare or boarding until treated. **If at any time while at SCPL a pet is noticed to have or show signs of fleas or tick, treatment will be applied and charged to the owners of said pet at a minimum rate of \$25.00.**

Turnout: For the safety and health of all pets that come to SCPL, turnout yards contain pea gravel and/or larger quarry stone. This substrate allows for sanitation practices that have been established at SCPL to prevent the spread of illness and disease. Pets that may ingest, or have sensitivity to the stones will be turnout onto a grass yard for turnout. SCPL must be notified of special requirements prior to boarding.



Terms and Conditions

- I understand that in signing this contract, I am in agreeance with all of the set terms and conditions and that my signature constitutes that agreement for current and future services provided to me at SCPL.
- I understand that I am solely responsible for any harm or damages caused by my pet(s) while attending SCPL. I further agree to indemnify SCPL, its owner, staff and volunteers for any loss, liability, damage, or costs they may incur due to any harm caused by my pet(s).
- I agree and understand that any problems that develop with my pet(s) will be treated as deemed best by SCPL, in their sole discretion, and that I assume full responsibility for any and all expenses involved.
- I agree and understand that in admitting my pet(s), SCPL has relied on my representation that my pet(s) is/are in good health and have not harmed or shown aggression or threatening behavior toward any person or any other dog.
- I authorize SCPL to contact the veterinarian indicated on the information form, in the event of an emergency, to provide appropriate medical treatment to my pet(s) if I am unable to be contacted. I understand that the cost of any such treatment will be my responsibility. If my pet has a medical need outside of normal business hours or the veterinarians' capabilities, the Animal Referral Center in Appleton, WI is SCPL's recommended facility for emergency situations.
- I understand that my pet(s) may be photographed or video recorded while on premise's. I agree to the use of such photos or videos in all forms of media for educational and promotional materials for SCPL.
- Daycare Clientele: I understand that, despite SCPL's best efforts to ensure the safety of every dog and human, there are certain risks involved with having dogs play together in daycare. These risks include, but are not limited to: scratches, cuts, tooth marks, bruising, pulled muscles, broken toe nails, sore or injured paw pads. I will be responsible for my dog's veterinary bills and any other costs incurred due to injury or illness. I agree that SCPL will in no event be responsible for any injury to my dog. I agree and understand to indemnify SCPL, its staff and volunteers for any loss, liability, damage, or cost they may incur due to my dog(s) participation and attendance in daycare.
- I agree and understand that this release, waiver, and indemnity agreement is intended to be as broad and inclusive as permitted by the law of the State of Wisconsin, and if any portion thereof is held invalid, it is agreed and understood that the balance shall continue in full legal force and effect. Should a court determine that any provision waiving liability is deemed unenforceable, SCPL liability shall be limited to the funds paid to it by me for taking care of my pet(s).

I certify that I have read and understand the policies and accept all terms, conditions and statements of this agreement.

Signature _____ Date _____

Printed Name _____