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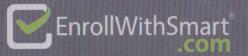
Enrollment: www.enrollwithsmart.com Web Chat: parent.smarttuition.com Mobile App: "Smart Tuition for Parents"



1-888-868-8828



parents@smarttuition.com



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SMARTER
FASTER
EASIER
MORE ACCURATE
ENVIRONMENTALLY FRIENDLY



FOR PARENTS

## WELCOME TO SMART TUITION

You are a few minutes away from setting up your account at EnrollWithSmart.com.

Here are a few reasons why you will love the Smart Tuition program:

- 1. Flexible Monthly Payment Options
- 2. Mobile app & Website to track balances & make payments
- 3. Professional & detailed Invoices
- 4. Email & text message reminders for Auto Debit payers
- 5. Credit Card payment options which schools may not currently offer
- 6. Text message alerts when a balance becomes past due (optional)
- 7. 24-hour English/Spanish phone support
- 8. Live Chat support from your online account

## The Smart Tuition program helps your school:

- 1. Extend its current payment options
- 2. Collect more on-time payments securely
- 3. Help mange payment plan payers
- 4. Eliminate redundant data entry
- 5. Track all changes to family accounts
- 6. Provide mobile, web, and over the phone account access for parents.
- 7. Integrate with school accounting software

## 97% OF PARENTS AGREE:

# YOUR SCHOOL COLLECTS TUITION THE SMARTER WAY!

## **PAYMENT OPTIONS**

Auto Debit: Set payments on auto pilot mode & we will send a friendly reminder via email or text a week before your scheduled debit.

Web: Convenient and secure payments can be made online at www.parent.smarttuition.com

Mobile: On the go? Install our "Smart Tuition for Parents" mobile app

Phone: Call (888) 868-8828 and make a touchtone phone payment or a payment with a parent support member 24/7.

Mail: Receive an invoice via mail or email and mail your check or money order for processing.

Pay with Cash: We accept cash payments at participating 7-11 or Ace Cash Express locations.

## WIN \$1000

Smart Tuition is giving away several \$1,000 scholarships to parents just like you. Enter to win by submitting a 30 second video or 100 word submission describing how easy it was to enroll online at enrollwithsmart.com

If your video or written submission is used by Smart Tuition's marketing team, we will provide a \$1000 scholarship in your child's name. Email us to submit your entry: parents@smarttuition.com

## **COMMON PARENT QUESTIONS**

### How do I enroll with Smart?

It's easy, just visit us at enrollwithsmart.com. Simply provide a few details on how you would like to set up your account, and we'll do the rest. If you have any questions, contact us 24/7 at 888-868-8828.

## When will I receive my invoices?

Smart sends paper invoice approximately three weeks before each payment is due. If you want to Go Green, you can opt-in to our Green Invoicing program to receive invoices via email.

## I have insufficient funds in my account?

We try to prevent insufficient fund issues by reminding you of the upcoming debit via email or text. Payments that fail due to insufficient funds will be billed an additional \$30 bank fee (non refundable).

## Why do I not see the scholarship or aid reflected in my billing details?

Billing details including school fees and discounts come directly from the school. If there is a missing discount – we will research the disputed amount in question immediately – and coordinate with the school administrators.

