

Los Ranchos Del Rio Property Owners Association

P.O. Box 2914, Sunland Park, NM 88063

<http://www.losranchosdelrio.com>



Board of Trustees

Jason Beaver, President

Jonathan Johns, Vice President

Jim Daw, Treasurer

Grace Pier-Hanson, Secretary

Michael Steele, At Large

March 20, 2024

Re: Internet Service

Dear Residents,

With a sad heart we regret to inform you that we will no longer be able to provide internet service effective June 1, 2024.

For several years we have tried to make this system viable to the whole community. This was never accomplished. At best, maybe half the community had service, and the quality of service varied from home to home.

Over the past 6-12 months, the system has failed due to recurring maintenance issues and other issues that are fast making this system out dated. We have paid over \$5000 to repair the system, and we are now told that we need to expend additional funds to try to bring service to 100% of the community. The cost may run as high as \$300 per home not including labor.

At the time we went with this system, it was the best we could find for our residents. Now there are many more options available, all of which are faster and more reliable.

Over the past 12 months, the system cost us \$16,223.60. For perspective, the annual HOA dues for 2024 will gross \$13,420 assuming all residents make payment. As the years pass and the system continues to degrade, the costs will likely increase, leaving little room to for other necessary repairs to our aging community.

Considering that we have been unable to service the entire community 100%, we have discussed in great length what to do considering our limited resources. The decision at this time is to terminate the program and allow the residents to procure their own service based on their individual needs.

We realize that many will disagree with this decision and will even be upset with us. But we have to be fair to all the community and not just the few that the system did work for.

With our deepest apology,

The Board of Trustees

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Below are a few options that have worked well for other residents. They (T-Mobile, Verizon) do not have to be your current provider to offer service.

- T-Mobile Home Internet
 - <https://www.t-mobile.com>
 - (844) 740-0513
 - 5G speed
 - \$40/month with autopay (less if you carry other service with them)
- Verizon Internet
 - <https://www.verizon.com/>
 - (800) 837-4966
 - Two 5G service options
 - 5G Home Plus
 - \$45-80/month (varies based on if you carry other service with them and/or use autopay)
 - 5G Home
 - \$35-60/month (varies based on if you carry other service with them and/or use autopay)
- Jackrabbit Wireless
 - <https://jackrabbitwireless.com/>
 - (915) 730-1472
 - Three service options
 - \$65/month, 100M
 - \$85/month, 200M
 - \$105/month, 500M
 -
- Starlink
 - <https://www.starlink.com/residential>
 - One-time hardware cost of \$599
 - Starting at \$120/month for most service areas

Chuck Hanson (915) 204-1031 or hansonchuck@yahoo.com is our point of contact when needing an entry code for your garage sales, parties and home construction. Please call ahead and allow ample time to get the codes setup. Contacting him prior to mailing out invitations or placing an ad in the paper would be advisable. He is also the person to call for additional remotes. There is a fee of \$27 per remote.

Did you know: You can buzz people in from your phone? If this is of interest, contact Chuck.