

Yacht Cove Monthly Initiative Status Report

7/27/2021

Category	Problem Statement	Potential Issue	Status
Services	Tennis Court Amenity needs refreshing	Lack of amenity use due to appearance and condition	Complete
Grounds	All existing cameras are aged and some are not working properly	Potential security issues	Complete
General	Newly elected board does not have individually assigned responsibilities	No definition of board member responsibility	Complete
Property	Pool needs cleaning to open 2021 season	Pool not opened in time for 2021 swimming season	Complete
Property	Clubhouse needs deep cleaning	Clubhouse not available for community use	Complete
Property	Need service to clean bathrooms on a regular basis	Poor cleanliness and appearance of bathrooms	Complete
Property	Need better performing Wi-Fi access in the clubhouse / pool area	Slow / unacceptable Wi-Fi performance	Complete
Property	Existing pool furniture needs refreshing	Cleanliness and appearance of existing pool furniture could be questionable	Complete

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Property	Clubhouse and street sign appearance needs refreshing	Appearance reflects poorly on the community	Complete
Property	Section of lattice under the clubhouse has been damaged	Potential safety hazard as the breach provides access to underneath the clubhouse	Complete
Property	Section of handrail on clubhouse entrance ramp is rotted	Potential safety hazard	Complete
Property	Repair ceiling cracks in clubhouse	Poor appearance	Complete
Property	Section of top railing on entrance ramp to pool is loose	Potential safety hazard	Complete
Property	Bifold doors to furnace closet in clubhouse to not close properly	Potential safety hazard via unauthorized access to the furnace	Complete
Property	HVAC not working again in the clubhouse	Clubhouse bathrooms could be uncomfortably hot	Complete
Property	Town of Hilton Head advises that we need to reinstate the pavement turn arrows at the 278 entrance	Potential fines and bad perception of board performance by the community	Complete
Property	Door knob on clubhouse bathroom broken	Bathroom is unusable	Complete
Property	Hargray issue caused two outages which disabled the emergency phone at the pool	Inability to place emergency phone calls resulting in DOH shutting down the pool until it is resolved	Complete

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Services	Potential miscommunication between new townhouse builders and the community	Different perceptions of details regarding the new construction	In Progress
Grounds	Lights on Yacht Cove entry sign have no power	Difficulty in seeing the Yacht Cove entry sign	In Progress
Grounds	Determine if a security gate at the guard shack would improve community safety	Varying perceptions of the degree of additional security a gate would provide versus cost, convenience, and town requirements	In Progress
Property	Determine if Yacht Cove would benefit from having a property management company	Varying opinions of the pros and cons a property management company would bring to the community	In Progress
General	Need better feedback from the community	Not having a clear understanding of what the overall community thinks	In Progress

