

It's been an extreme pleasure working with you, Ivan, and your subcontractors. You have assembled an amazing group of people and we are very grateful for the hard work everyone put in to helping us realize our vision for our home. We will definitely look to you in the future if we get the bug to renovate again!

- John & Pat

I wanted to take the opportunity at this time to write this note on behalf of myself and my parents, Maria and Manuel Mota, with respect to our experiences with the awarded contractor, Rempel Builders, and the nature of their quality of work at 30 Dvoras Cove during this past year as part of the insurance claim process.

Overall, it has been a pleasure communicating with Ivan Plett, the project manager, during the entire scope of work.

Initially, my parents felt a sense of trepidation and anxiety before meeting Ivan and especially after having endured a less than acceptable experience with the previously assigned renovation company. However, at the introduction meeting, we were all made to feel very comfortable and confident under his direction and assurances.

Right from the outset, Ivan was able to provide us with a preliminary plan which included the builder contract and an approximate timeline for the project.

Preparations were made for my parents to meet with his suppliers to facilitate the selection of all the various building materials, finishes and design elements.

As the work on the rebuild progressed, Ivan provided our family with daily/weekly status updates and his tradesmen on site were courteous and respectful to my father who would check on their progress on an almost daily basis. The tradesmen seemed very skilled and professional in terms of their workmanship.

Beyond all of these initial impressions and experiences with Rempel Builders and their team, the most important and reassuring element was that of their workmanship.

Quality of work and attention to detail were the most impressive and pleasing outcomes of this entire process. Skilled carpenters and tradespeople were very proficient at problem solving and providing solutions to unforeseen issues in layout or design, if and as needed. Ivan and his team would provide us with immediate answers to any questions or were able to suggest the most practical, economic or ergonomic solution knowing that my parents were on a limited budget. Ivan and his team, as needed, offered advice/direction to us without compromising proper building procedures and with a view to benefit the home's aesthetics. For example, if we were to ask about an alteration or adjustment to the interior plan, he would comment on its feasibility with respect to building code and best cost option.

Ivan Plett is extremely knowledgeable in his field of expertise. The man knows what he's talking about. I have met many people in the construction business, being in the real estate service sector, and I would rank him among the best in residential building construction knowledge and experience. He has gained my trust as a first rate project manager. He offers his clients knowledgeable, practical options and solutions in a comprehensible manner.

Suffice it to say that Wawanesa Insurance can consider this statement as a ringing endorsement of Rempel Builders as a quality builder that you can place extreme confidence in the workmanship and relationship that they can provide many of your future claimants. You can rest assured that they will

positively impact future Wawanesa and Centra Claims' client relations.

We would like to formally thank Wawanesa Insurance/Centra Claims for allowing us the opportunity last year to introduce Rempel Builders into the bidding process for the 30 Dvoras Cove restoration. We look forward to the completion of this claim early in the new year.

Sincerely,

- **Walter Mota**

First I wanted to say THANK YOU! You and your team (Kevin, Randy, Cassy, Kirk, Nick and Kelly) have been truly amazing. I know today is only day 4 of the reno and still many days to go. But the attention to detail, the communication, the care everyone has taken to date has been and is extremely appreciated. THANK YOU! I know that with any reno there are things that come up and we just really appreciate being part of the process and being kept up to speed and provided with choices.

Thank you again for everything,

- **Justyna**

This memo is written to express our appreciation to Rempel Builders for a job well done. The project was started in late August and substantially completed by the end of October 2015 , two weeks ahead of schedule and within budget. The schedule was well coordinated such that each trade was available and performed a high quality of work, working with the other trades to ensure no conflicts prior to the work being preformed. The trades were the ones that work with Rempel on an ongoing basis. The project was one of complexity, with the construction of a 270 square foot, 4 season sunroom, and the renovation of an existing 430 square foot family room into a kitchenette, laundry, bedroom and washroom. The project was energy efficient, but allowed for the use of extensive glass, for viewing the pool and spacious back yard. We would recommend Rempel without hesitation based on our personal experience.

Yours Truly,

- **Ken Green**

Wow! I am so impressed at how fast the work is getting done! It's really wonderful! Thank you and your crew so much! It looks so amazing already! I LOVE IT!

- **Trevor & Kelly Moore**

We are very pleased with the work done as well as with the tradespeople who almost felt like part of the family. We would not hesitate to recommend your company to others

- **Phil & Ilse Enns**

Over the past 2 years, you have complete several projects in my residence. I have consistently found your company timely and courteous, and have been very pleased with the results. I have no hesitation in recommending your company to anyone in need of this type of work

- Elaine May

I'm really pleased with the way the renos turned out. I've been telling people you and Donna made it very stress-free for us. When John and I first started talking about renovations, I said to him I wasn't sure I was ready to face this so soon after the very difficult 4 and 1/2 months of his hospitalization. After talking to various people who'd hired renovators that turned out to be less than happy experiences, I had visions of sleepless nights and lots of things going awry, but that just didn't happen. From the moment we met I felt relaxed and comfortable, knowing this project was in very good hands. God answered our prayers for an honest, ethical, competent renovator and designer and I've been singing your praises to everyone I've met! John opted not to see any of the work until it was all done, so on Thursday night he will be blown away when he sees the finished project and I can hardly wait to see his reaction!!

- John & Claire Friesen

Rempel Builders began our 4 season sunroom in December because it was very mild. Ivan reassured us that everything was fine beginning the project. He was definitely right and knowing that our 4 season sunroom is complete now and we can enjoy it for the rest of the summer months, we are very pleased.

The "quality" workmanship Rempel Builders provides is above standards. All the workers that were involved with our project were extremely professional, provided superior workmanship and were always kind and respectful. We had our home open to them even when we weren't around and did not at any point in the project feel unsafe even though there were initially strangers in our house. By the end of the project, these so called strangers became friends with our family. Our 2 pet westies, Bella and Bindi enjoyed their company! There were a number of workers involved in the completion of our 4 season sunroom and we say thanks to all of you; Donna Balcaen who designed our blue prints (you are the best), the gentlemen that worked on the foundation, framed, shingled, installed the windows (outstanding), the company that foam insulated the crawlspace (unbelievable), the gentlemen that installed the duct work to provide heat, the gentlemen who installed the drywall and Fred that taped and prepared it for painting (outstanding), the gentlemen and ladies that painted (icing on the cake), the gentleman who did the electrical and installed the television and electric fireplace, the gentleman who installed the brick around the fireplace (quality workmanship) and John who did a lot of work in and out of the sunroom including the trex deck he designed and built for us (workmanship second best to none)!

Once again thanks again to Rempel Builders. We have had so many compliments by neighbours and friends with our new 4 season sunroom! We definitely would recommend Rempel Builders to anyone. They will not let you down in any way and will go the extra mile to make sure you are completely satisfied. Well done Ivan!

- Tom and Sharon Rossi

Alex and I just wanted to say "Thanks" for a job well done and for delivering everything we hoped for on this project. A major renovation like this can be a stressful undertaking (and financially scary) but you made it all work very smoothly and we had 100% confidence in you and Rempel Builders from the get go right through the entire project. This was VERY important to us and gave us full peace of mind and assurance that you are one of the best builders out there.

P.S. I had someone at work as me "If we are finished our renovations" and I indicated that we were and very happy with the contractor who did the work . . . he indicated that is the first time he heard of someone who was happy with their renovator . . . in his experience, most people are unhappy with the job in some form or another This again speaks well of the work you did and do good job!!!

- Darryl & Alex Pokrant

We would like to thank you so much for your excellent management of this project. You truly were a pleasure to work with and I appreciated your understanding and consistent patience with my questions, revisions, or "momentary meltdowns" (: Your thoroughness in explaining processes and costs, and always managing to work out positive solutions made this renovation a less stressful experience than anticipated. You are very professional and have a kind and sincere personality, and you always went above and beyond to do your best for us. Anybody who is fortunate enough to meet you, or work with you, will also see those admirable attributes - Rempel Builders should be very proud to have you as their project manager.

I would also like to pass on a great big thank you to John - what an excellent craftsman he is! John always came up with innovative ideas, he is very gifted and talented in construction and design. I appreciated his expertise on things like the height of the stone on the exterior, the fireplace insert he designed, the timber frame he built around the garage door and living room windows, and all the other details that created the beautiful finishes to our home. And once again, much like you, he too has a very kind and genuine personality, and it was a pleasure to meet him and have him working on our project.

Rempel Builders did an excellent job of renovating the exterior of our home. We are so pleased with the quality of finishes, the high level of craftsmanship, and the professional contractors that you pulled together for us on this project. Our newly renovated home is absolutely beautiful – thank you!

Sincerely,

-Vici & Doug Anderson

Thank you so much for all your help, and that of your crew. The kitchen looks great, and it is a joy to cook and entertain in. I could not be happier with it. Its been a pleasure doing business with you.

-Debbie Svaling