

Warranty Policy:

Your vision plan may include a warranty. In the event that it doesn't, you will be informed about how you can purchase one.

A. Prescription Frames and Sunglasses

All prescription frames are warranted for 1 Year from the date of purchase against any manufacturer's defects. This policy is a one (1) time replacement policy.

Manufacturer's defects include: structural design, hinges, welding points, and colorings.

Manufacturer's defects DO NOT include: flagrant misuse causing frame damage, scratching or tarnish; pet damage; destruction or damage by vehicle; stepping on or sitting on the frame; bending or twisting the frame; or any other damage not considered a manufacturing flaw.

Frames which are considered defective will be replaced with a new pair, so long as the frame is still being manufactured. In cases where the frame is listed as discontinued (no longer manufactured), the frame will be replaced with another color or a different model of equal or lesser value. Customers will be contacted in situations such as this.

In the event that your frame replacement is outside of the qualified warranty criteria, we will offer you a one (1) time replacement purchase at 50% of the original retail price of the frame if it is within the first 6 months of purchase. If after 6 months of purchase, we will extend a 20% discount off of the original price of the frame.

Frame parts such as screws, nose pads, eyewire string, bushings and temple tips are only covered under warranty for 90 days. After 90 days, there will be a charge to replace these items.

Shipping/Handling Fees are \$25.00 for any frame warranty services.

B. Prescription Lenses

Every prescription lens we supply automatically comes with a **scratch-resistant coating**. However, no lens is **scratch proof** and rough handling or incorrect cleaning can still scuff them up or create surface scratches.

In the event your lenses scratch to the point you want them replaced, we offer a *one (1) time* replacement of scratched lenses within a year of purchase date.

Shipping/Handling Fees are \$25.00 for lenses under warranty services.