

# The Quacker



Hidden Lake Condominium

Edition 25, August 2018

## FROM THE BOARD

Greetings, during our most recent board meeting, many of the residents who were in attendance had questions and concerns regarding the landscaping, specifically the lawns and plants being watered. After several phone calls, and an on-site meeting between Terri and a representative from Huskie'z, our landscaping company, we are starting to see improvement. We understand that the landscaping is not perfect yet, but over the last several weeks a lot of progress has been made.

Please, also keep in mind that it has been 90-98 degrees every day for the last few weeks. This type of heat will scorch plants and lawns even if they are watered continuously. Our on-site maintenance man, Ben, has been working diligently to fix leaking sprinklers and make sure water is reaching all the corners of our beautiful community.

Thank you to all the residents who attended our last meeting. We, the Board, greatly appreciate the views and concerns of the members of this community that we serve.



Next Board Meeting- Wednesday, August 15<sup>th</sup> at 7:00PM in the Clubhouse

## -What is Happening in our Community-

Due to recent labor concerns, Huskie'z has been having some setbacks at many of the properties they work on. As stated earlier, Terri has been working with Huskie'z to ensure they are doing all the tasks they are being paid for. This includes mowing, trimming, and clearing the debris with blowers when they are cleaning up. If they are not completing these jobs, please make us aware of this. We rely heavily on resident feedback to help us manage our community.

Along those same lines, we have decided to reduce the number of times our large neighborhood dumpsters are emptied each week from three to two. This will reduce our monthly payments to Waste Management. However, if the dumpsters become overly full or are spilling out, and we will be charged for the additional pick up.

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We request to all our residents be attentive to the level of garbage in their dumpsters and if they become overly full please alert a member of the board, or send an email to [info@myhiddenlake.com](mailto:info@myhiddenlake.com).

-What do I do if there is an emergency? -

Hopefully, none of us must worry about this. However, things can happen and we want to make sure everyone knows the correct protocol for maximum efficiency.

- In cases of real emergency; someone is hurt, bleeding, unconscious, there is a fire, etc., you need to alert the police by calling 911.
- In cases of non-emergency; your car was broken into, or there is someone suspicious walking around the neighborhood, you should call the non-emergency number for the police. (801) 743-7000
- If something happens inside your unit, like a leak, your garage door won't open, or your sprinklers are flooding your garage, you can contact FCS, our management company, at 801-256-0465 or send an email to [info@myhiddenlake.com](mailto:info@myhiddenlake.com).
- Please understand that the phone number for FCS is only available from 9-5, not 24 hours a day. If you call during hours they are closed you will have to leave a message and they will return your call.

-Recycling Fees-

This is a friendly reminder regarding our recycling capabilities. Our community recently received a fee from Waste Management because of our inability to differentiate between what is and what is not recyclable. In the future, we can easily avoid contamination charges by following these rules-

- DO- recycle all empty plastic bottles, cans, paper, and cardboard
- DO- Keep foods and liquids out of recycling bins
- DO- Keep plastic bags out of recycling bins

-Sauna-

On a much more fun note, the sauna has been fixed and is fully operational. So, if it is not hot enough for you outside, or if you want to add a dash of humidity to the heat, then come on down to the clubhouse and enjoy all the amenities.