



## Application Form – The Entrepreneur Plan

 New Cancellation

### Customer information

Company name \_\_\_\_\_ Company account number \_\_\_\_\_

Contact name \_\_\_\_\_ Contact number \_\_\_\_\_

Email ID: \_\_\_\_\_ P. O. Box: \_\_\_\_\_ Emirate: \_\_\_\_\_

### Plan selection\*

 The Entrepreneur Plan with smartphone voucher The Entrepreneur Plan with Nokia 820Mobile number 05        

SIM Serial number \_\_\_\_\_

### Both plans include the following services:

#### Mobile service

##### Business Mobile Connect

 National data (1 GB)

or

 BlackBerry National data (1 GB)\*\*

#### Collaboration

##### Hosted email

##### Corporate professional 10 plus

10 email accounts  
 10 GB mailbox storage  
 Access OWA (Outlook Web Access),  
 SMTP, POP3, IMAP  
 Anti-virus, anti-spam  
 MS Exchange (MAPI)  
 Mobile access: iPhone Exchange  
 ActiveSync, BlackBerry®

#### Online

##### Hosted web

##### Economy professional

1 GB web hosting space  
 Unlimited web data transfer  
 1 database  
 1 GB database storage  
 Website builder  
 Web based Control Panel

.ae domain name registration  
 and hosting for 1 year.

### Domain name services\*

#### 1 year registration and hosting of new .ae domain name

##### Domain names

Preference 1

Preference 2

Preference 3

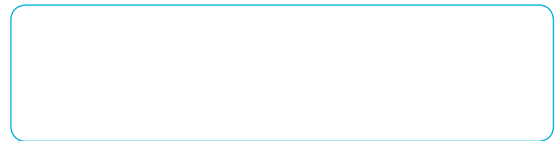
\_\_\_\_\_

### Agreement

We'll use the above information to contact you via email, phone or SMS. If you don't wish to be contacted about our products or special promotions, tick here   
 I agree by signing below that I have the authority to sign on behalf of the named customer; that I've ordered the services indicated in this form and that I accept the Terms and Conditions as stipulated in the subsequent pages of this application form. I take full responsibility for the use of all du services provided to us.

\*Customer signature \_\_\_\_\_

Company stamp

\*Date \_\_\_\_/\_\_\_\_/\_\_\_\_  
DD MM YYYY

### For official use only

Sales work order number          Customer ID number         For retail

Sales Agent location \_\_\_\_\_

Sales agency code \_\_\_\_\_

 For indirect/direct sales

Account/Partner Manager name \_\_\_\_\_

Account/Partner Manager ID \_\_\_\_\_

Partner name \_\_\_\_\_ Partner/Dealer ID \_\_\_\_\_ Sales Executive name \_\_\_\_\_

Mobile number \_\_\_\_\_ Sales Support Agent name \_\_\_\_\_

\*The contract is for a period of 12 months, thereafter a monthly fee of AED 150 applies. Foreclosure fees of AED 400 also applies if your service is terminated before 12 months.

\*\*Promotional Blackberry National Bundle (10 GB) is available for a limited time only.

\*Mandatory fields

## Domain name rules

- a) All registrants must meet the Domain Name Eligibility Policy of the .aeDA  
b) Domain names ending with the following suffixes are in the Restricted Zone: co.ae, net.ae, org.ae, ac.ae, sch.ae, gov.ae, mil.ae  
c) Domain names must be composed as described below:

- Have a minimum of 2 and a maximum of 63 characters
- Begin with a letter or a number and end with a letter or a number
- Use the English character set and may contain letters (i.e. a-z, A-Z), numbers (i.e. 0-9) and dashes (-) or a combination of all
- Neither begin with, nor end with a dash
- Must not contain a dash in the third and fourth positions (e.g. www.ab--cd.ae)
- Should not have any space in between (e.g. www.ab cd.ae)

## Specific Terms and Conditions for 'The Entrepreneur Plan' services

Version: September 2012

These additional terms apply to 'The Entrepreneur Plan' ("the Entrepreneur Plan") the Customer orders. In the event of any inconsistency between du's General Terms, Specific Terms and Conditions for Mobile Services, and these specific terms, these specific terms and conditions shall prevail.

### 1. The Entrepreneur Plan

- 1.1. The fixed term for the Entrepreneur Plan is twelve months from the date the services start ("Fixed Term"). Upon expiry of the Fixed Term the Entrepreneur Plan Service will be provided on a month to month basis and monthly rental charges will apply.
- 1.2. Only existing licensees and new applicants for Dubai Economic Department ("DED") licenses are entitled to apply for the Entrepreneur Plan.
- 1.3. Under the Entrepreneur Plan, Customers will benefit from a bundle of fixed and mobile telecom services. Customers will receive a smartphone handset or a smartphone voucher upon subscribing to the Entrepreneur Plan, subject to terms and conditions thereof. Additional details relating to the Entrepreneur Plan and documentation requirements are available on du's website, accessible at the URL, [www.du.ae](http://www.du.ae).
- 1.4. The Customer may deactivate or upgrade any individual components of the Entrepreneur Plan at any time. Charges will apply for any upgrade in accordance with du's Tariff Guide. Any change will take effect immediately and charges will be prorated where applicable.
- 1.5. Customers who migrate from blackberry national bundle to blackberry international bundle can no longer avail any discounts as may be made available under the blackberry national bundle. Customers who migrate from the business mobile connect to any other business mobile rate plans will pay the charges for the new rate plan and the discount will no longer apply.
- 1.6. If the Customer terminates the Entrepreneur Plan Service or change the chosen rate plan before expiry of the Fixed Term then an early termination fee will apply as follows:
  - a) A onetime fee of AED400;
- 1.7. The Customer must provide to du: (a) Application form signed by the authorized signatory; (b) Copy of trade license and or a copy of duly filled application form for a new trade license; (c) Copy of sponsor or authorized signatory's passport with visa page; and (iv) Power of attorney or Letter of Authorization is required if the applicant is different from the owner defined on Trade license. Following a request from du, the Customer agrees to provide within 24 hours, any additional information or documentation such as a list of the End user names, ID (type and number), nationality of all its End-users etc if required for legal, regulatory or security reasons. For the purposes of this paragraph, "ID" means any one of the following: valid UAE National ID; passport (showing ID and residence visa if relevant) in addition to the person's unified number issued from the UAE's Ministry of Interior.