

GENERAL SURGERY MEDICAL GROUP OF VENTURA COUNTY

COVID-19 PROTOCOLS

General Surgery Medical Group believes that the health of our patients, physicians, and staff is our first priority. We adhere to the CDC guidelines and have committed to the following measures to ensure everyone's health and safety during the Coronavirus COVID-19 epidemic

WE ASK OUR PATIENTS TO DO THE FOLLOWING:

- Avoid entering our offices if they have any Coronavirus symptoms (fever, sore throat, cough) or a known exposure to COVID-19. Patients will not be scheduled or seen and will be referred to their primary care physician to determine if testing is appropriate
- Please wear a mask/face covering at all times in our facility
- Please wash hands with soap/water or use the hand sanitizer provided when entering our facility
- Maintain a 6-foot distance from one another when possible
- To maintain social distancing and avoid unnecessary risk of exposure, we ask that only patients and essential companions (parents, guardians, or caretakers) come to appointments.
- Sneeze/Cough into a cloth, tissue, or one's elbow
- Do not shake hands or engage in any unnecessary physical contact

OUR MEASURES TO PROTECT EMPLOYEE HEALTH

- Employees who can carry out their duties at home have been accommodated to do so
- All employees are instructed not to come to work when sick or showing any Coronavirus symptoms
- Disinfectant and hand sanitizer are available throughout the personal workstations and common work areas
- Soap and water are available at each bathroom, exam room, nurses' station, and the kitchen
- Copies of this protocol have been distributed to employees and posted at the front entrance of the suite
- Provide PPE (gloves, facemasks) to all staff and require use when working directly with patients

MEASURES TO PREVENT UNNECESSARY CONTACT

- Accommodating telehealth visits and phone calls instead of face to face visits when medically appropriate. Please ask our office if telehealth would be appropriate for you
- Since space is limited in our waiting rooms, visitors/companions may be asked to wait outside in order to accommodate space for our patients

MEASURES TO ENSURE PROPER SANITAZATION

- Hand sanitizer and soap/water are available to the public upon arrival
- Wiping counters, chairs, door handles multiple times per day in waiting room and common areas
- Sanitizing pens, clipboards and payment machine with disinfectant wipes between each use
- Exam rooms are being wiped down between each patient (tables, chairs, handles, counters as applicable)