

BILLING PROCESS

Under the law we reserve the right to do third party billing. We will attempt to obtain your insurance information at the time of your emergency. At the same time, we will ask for your signature authorizing us to bill your insurance, we will apply whatever payment they make to your invoice. We will then send you an invoice showing a balance due SPECIFICALLY so that you can advise us if there is a secondary insurance to bill. If not, we will write off the balance to your subscription, if you are a member. **Membership does not cover advanced life support services (Paramedics).**



NEAEMS would like to thank you for your continued support in the yearly subscription program. Sending in your subscription promptly allows NEAEMS to provide you and your family with the best possible equipment, vehicles, and trained personnel to respond and manage your emergent needs.

This membership does not cover co-pays, deductibles, or co-insurance.

Third Party Billing Program

WHAT IS THIRD PARTY BILLING?

Third Party Billing is a program that provides reimbursement for hospitals, physicians and ambulance services. The reimbursement is based on services rendered to patients either in the hospital or before the patient reaches the hospital. In some cases, insurance companies and government programs, such as medicare, may reimburse some portion of the ambulance charges.

HOW DOES THIRD PARTY BILLING WORK?

Every time one of our subscribers uses the ambulance, we will submit a bill directly to the insurance company or Medicare. By obtaining funds this way, we will be able to keep the subscription rates very low and still provide the highest quality emergency ambulance service. As stated in the front section of this brochure, if an insurance company pays a bill, SUBSCRIBERS will NOT be charged for the transport, which will average a savings of \$1,000.00! Non-members will be responsible for the entire bill. As stated in the front section if an insurance company will not pay a bill, SUBSCRIBERS will only be charged 15% of the bill, which will average a savings of \$850 (i.e. a subscriber would owe \$150.00 instead of the \$1,000.00)!

RECIPROCAL MEMBERSHIPS

NEAEMS maintains reciprocal memberships with some surrounding EMS agencies. At times there are multiple emergencies that occur simultaneously which requires other ambulances to assist us in serving the community. This means if our ambulance is out providing services to other community members, a different ambulance will respond to your emergency. If you are transported to the hospital, your membership may still be effective if they participate in our reciprocal membership agreement, so if this happens please contact us so we can see if your trip will qualify.

If you receive the check directly from your insurance company for payment of services rendered by NEAEMS, YOU MUST FORWARD THAT PAYMENT along with a copy of your explanation of benefits (EOB) to NEAEMS immediately. Failure to do so may constitute insurance fraud and will void your subscription with us.

MANCHESTER DIVISION



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2017-2018

SUBSCRIPTION DRIVE

Dear Neighbors of Northeastern Area EMS (NEAEMS),

As many of you may know, NEAEMS has been serving the local community with Emergency medical ambulance services since 1969. What you may not know is that in 2017 our organization joined forces with Thomasville EMS. This consolidation has allowed for resource sharing, reduction in costs due to redundancies, increased staffing, Advanced Life Support opportunities, and in general a larger and stronger EMS organization. With this consolidation NO resources have been moved out of the area, and the same level of service provided before the consolidation remains.

NEAEMS provides primary ambulance (BLS) response service to the following communities: Conewago Twp, East Manchester Twp, Manchester Boro, Mount Wolf Boro; as well as commonly mutual aid response to: Manchester Twp, Newberry Twp, and York City. With the addition of the Thomasville Division, NEAEMS provides Basic and Advanced Life Support services to Jackson and Paradise Townships. We also provide standby services for community events such as 5K/10K races, May Fair, and Northeastern High Football games. We continue to look for ways to serve the community, so please feel free to contact us if you think you could utilize our services. We count on your support through this membership drive to keep us moving forward and able to provide high quality services. Please do not hesitate to contact me with any questions or concerns.

Kindest Regards,
Laura Lash – EMS Chief, NEAEMS
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WHY BUY AN EMS MEMBERSHIP

If you are a member of the ambulance, and if your insurance pays their “reasonable amount” for your transport to the hospital, you will have to pay nothing (0%) of the remainder of the bill. If your insurance refuses to pay for the transport then as a member you will only be responsible to pay 15% of the bill instead of 100% if you are not a member. As you can see that is a **HUGE** savings to you as a subscriber.

WHAT MEMBERSHIP IS RIGHT FOR ME?

Are you **single**? – If you are 65 years or older then choose the **Sr. Citizen Single (\$30)**. If you are younger than 65 then choose the **Individual (\$40)**.

Are you **married**? – If **ONE** of the two married individuals are 65 years or older, then choose the **Sr. Citizen Couple (\$50)**. If you are **BOTH** younger than 65 then choose the **Family (\$65)**.

Do you have a **family** with **children less than 21 years old**? – Choose the **Family (\$65)**.

Do you have a **family** with **children 21 years or older**? – Choose the appropriate membership under the **married** question above depending on your age. The children will then need to purchase their own **single** membership.

We can't help you if we can't find you.



Your cost - \$20

Proceeds Benefit Northeastern Area EMS.

NON-MEMBERS ARE RESPONSIBLE FOR:

- Transportation fees to a **local** hospital (new protocols preclude transport to hospitals far away) start at an **average** of \$1,000.00 base rate plus mileage (\$18 per mile).
- Patients signing AMA (not transported to the hospital but assessed by our trained staff) are responsible for paying a fee of \$100.00 (members will have **3** of these a **year** for **free** and then will be charged \$50 for every subsequent AMA).
- All balances not covered by **THIRD PARTY BILLING**.