

B&B Care Services, Inc.					
Stakeholder Satisfaction Survey					
FY 2015					
	Strongly Disagree = 1	Somewhat Disagree = 2	Neither Agree or Disagree = 3	Somewhat Agree = 4	Strongly Agree = 5
B&B Staff responsive to needs of our organization and people served	0	0	0	2	12
Staff respectful to our agency and staff	0	0	0	2	12
Staff responds to calls/ emails in timely manner	0	0	0	5	9
Percieve B&B to be a quality agency	0	0	0	2	12
Believe programs are beneficial to individuals served	0	0	0	0	14
TOTAL RESPONDENTS	0	0	0	11	59
POINTS	0	0	0	44	295

TOTAL POINTS 339

AVERAGE SATISFACTION 97%

Surveyed 20

Responses 14

Total Maximum Points 350

Total of Responses 70

% Respondees 0.7