

**HOW MUCH ARE TICKETS TO A THE ORIGINAL OKEECHOBEE MUDFEST 2017?**

Unless we are running a special, tickets to this event can be purchased (per person) for \$65 online in advance of each event, or \$70, cash only, at the gate.

**HOW MUCH IS IT FOR MY KIDS?**

Kids 12 and under are FREE.

**ARE YOU OPEN EVERY WEEKEND?**

We are only open on the dates we have listed on this website. This event is open August 10<sup>th</sup> – 13<sup>th</sup>, 2017

**WHAT ARE YOUR HOURS OF OPERATION FOR THIS EVENT?**

Thursday- Gates open at 5pm for Advance Ticket Holders and close at midnight.

Friday - Gates open at 8 am for all other ticket holders and those who will purchase tickets.

Sunday - Gates close at 4:00 pm.

**WHERE CAN I BUY TICKETS FOR THIS EVENT?**

Please visit our [tickets page](#) to see all event tickets available for advance purchase.

**DO I HAVE TO BUY TICKETS ONLINE, OR CAN I STILL BUY THEM AT THE GATE ON ARRIVAL?**

You can ALWAYS buy tickets at the gate upon arrival. Gate tickets are always \$70 and CASH ONLY.

**CAN I PURCHASE TICKETS OVER THE PHONE?**

Yes. Call 1-888-71-TICKETS. Tell them it is for The Original Okeechobee MudFest 2017

**DO YOU ACCEPT CREDIT CARDS AT THE GATE?**

No, we accept CASH ONLY AT THE GATE. Please swing by the ATM on your way and get cash.

**DO I NEED TO PRINT OUT MY TICKET AND BRING IT WITH ME TO THE GATE?**

YES! If you have purchased an advance ticket online, you MUST bring your own printed out ticket to the gate for entry! NO TICKET, NO ENTRY.

**I BOUGHT TICKETS FOR MYSELF (AND OTHERS) AND WHEN I PRINTED THEM OUT THEY ONLY HAD MY NAME ON THEM, WILL THIS BE A PROBLEM?**

No. Since switching ticketing agencies we've eliminated the need to match each weekend pass purchased to an individual person. All you must do is present each ticket at the gate.

**I AM HAVING TROUBLE WITH MY TICKET PURCHASE ON LINE. HOW CAN I GET SOME HELP?**

If you need help with your ticket purchase, you can call directly to our ticket company, Showclix, at 1-888-71TICKET. They are great and will help you with your purchase and ensure that you are charged correctly for what you buy.

**ARE ALL TICKET PURCHASES FINAL?**

YES.

**WILL MY PRE-PAID TICKET GET ME ANY SPECIAL TREATMENT?**

Yes! Your ticket will get you in on THURSDAY NIGHT, August 10<sup>th</sup>, from 5pm til midnight. In order to expedite your entry to the park, please have your waivers signed and ready to present, along with

your Pre-Paid ticket and a photo ID. Please note that this early entry is only to set up camp, there will be NO riding allowed on Thursday night.

### **ARE PETS ALLOWED AT EVENTS?**

Sorry, we love our pets, so NO pets are allowed at our events. The number and size of the vehicles at these events make conditions extremely dangerous for animals to be on our property at that time. We do have two exceptions to this rule:

- Service dogs WITH official documentation will be allowed in the park during our events
- Emotional Support animals **with current doctor-approved paperwork** will be allowed in the park during our events.

**ALL SERVICE AND SUPPORT DOGS MUST HAVE CURRENT LICENSE AND RABIES VACCINE INFORMATION. NO ANIMALS WILL BE ALLOWED INTO THE PARK WITHOUT PROOF OF LICENSE AND SHOTS. THERE ARE NO EXCEPTIONS TO THIS RULE.**

### **DO YOU HAVE CAMPING ON SITE AT THE PARK?**

Yes! We have over 400 acres available for you. You may camp in the designated areas in the entire park.

### **DO YOU HAVE HOOKUPS FOR CAMPING?**

No, not at this time. All camping is primitive. However, generators are welcome for use at the park.

### **CAN YOU BUILD CAMPFIRES AT YOUR CAMPSITE?**

Yes. We also generally have a vendor selling wood. If you choose to bring your own wood, please remember, pallets are not allowed, nor any wood with nails, staples, etc. **Please also note that we observe all state and local Burning Ban laws where applicable.**

### **WHAT BATHROOM AMENITIES ARE AVAILABLE?**

We have well over 100 Porta Potties available throughout the park. However, due to occasional vandalism and convenience issues, we have made some changes to the location of them, no longer placing them in the middle of the campground areas. You will generally find them around the fence perimeter

### **DO YOU EVER CLOSE THE FRONT GATES DURING THIS EVENT?**

For this event, gates will be open from 5pm til Midnight for Advance Ticket Holders. They open again at 8am Friday and, once open, they will remain open 24/7 until we close on Sunday night.

### **ARE THERE VENDORS ON SITE FOR YOUR EVENTS?**

Yes, we have food vendors as well as merchandise and other exciting businesses. Please note however that we do NOT sell alcoholic beverages in our park.

### **ARE SAFETY FLAGS REQUIRED AT THE PARK?**

Yes, Safety Flags are required on all ATV's, UTV's, and Side x Side vehicles while driving in the park. Flags may be purchased at the Park during events.

### **WHO IS THE ENTERTAINMENT?**

The entertainment for this event will be a DJ at the Main Stage. Please note that all music must shut

down by 11pm in accordance with county permit.

**IS THERE A MILITARY DISCOUNT?**

Yes. All military and veteran personnel will receive a \$10 discount per ticket. You MUST present DD214, VA Health card, or Military ID at the gate upon entry. Cash only. There are no Pre-sale military discounts.

**ARE SPOUSES OF MILITARY ALSO HALF PRICE?**

No. Only Active and Vets with a DD214, VA Health card, or Military ID

**ARE POLICE AND FIREFIGHTERS HALF PRICE?**

Not at this time.

**ARE PEOPLE OF ALL ETHNICITY/RELIGIONS/SEXUAL ORIENTATION WELCOME AT THE ORIGINAL OKEECHOBEE MUDFEST?**

EVERYONE is welcome.

**DO YOU RENT ATV'S?**

No. At this time, we have determined that ATV rentals are not the right fit for our park.

**ARE 2 WHEEL OR 3 WHEEL VEHICLES ALLOWED?**

No. Only 4 wheel vehicles are allowed into our park at this time.

**I'D LIKE TO BE A VENDOR, WHAT DO I NEED TO DO?**

Please visit the vendor page elsewhere on this site or email [Rob@muddywaterent.com](mailto:Rob@muddywaterent.com).

**ARE LIABILITY WAIVERS REQUIRED FOR EVERYONE?**

YES! Liability waivers are required to be signed by anyone entering the park and you must have ID with you to enter the park.

Please remember that all minors will be required to have two parents sign the waiver and be accompanied by one parent or guardian while in the park. If the minor will not have a parent with them the parents need to fill out the Temporary Guardianship form giving someone over the age of 18 temporary guardianship for the event, this form must be notarized.

The forms for minors need to be filled out before your arrival at the park, this will expedite check in.

Again: The two ways for minors to enter the park:

Two Parent Waiver filled out completely with one parent physically present.

**Or**

Two Parent Waiver filled out completely and the Temporary Guardianship Form filled out and notarized giving someone over the age of 18 that is physically present temporary guardianship for the event.

Please see the Waivers page elsewhere on this site where you can print the forms before arrival

**I LOST OR DON'T HAVE AN ID, WILL I NEED IT TO ENTER?**

YES. State issued photo ID is required for all who enter. (If you are from out of country, please provide Passport or Driver's License). Please note that there are **NO EXCEPTIONS** to this rule...

**I HAD TO LEAVE A PIECE OF EQUIPMENT/SOMETHING ELSE BEHIND ON YOUR PROPERTY**

**– CAN I COME BACK TO GET IT?**

Yes, you have 30 days to return and get your property. If you have left something on property and would like to schedule a time to pick it up, please contact our office at Rob@muddywaterent.com. If after 30 days you have not picked up your items, you will have surrendered your property to us and those items will belong to us.

**WHERE CAN I FIND OUT MORE ABOUT THIS EVENT?** To stay updated on all of the info about this event, please visit and join our Facebook event page at <https://www.facebook.com/events/620560698149289/> You can also visit [www.muddywaterentertainment.com](http://www.muddywaterentertainment.com) You may also message us with individual questions about this event through our social media or website any time.