Notice to the Public

Notifying the Public of Rights under Title VI

LOQW, INC posts Title VI notices on our agency's website, in public areas of our agency, in our boardroom, and on our vehicles.

LOQW, INC operates its programs and services without regard to race, color, or national origin, in accordance with Title VI.

If you believe you have been discriminated against on the basis of race, color, or national origin by LOQW, INC, you may file a Title VI complaint by completing, signing, and submitting the agency's Title VI Complaint Form.

How to file a Title VI complaint with LOQW, INC:

- A Title VI Complaint Form may be obtained by downloading from the agency web page at <u>www.loqw.com</u> or by calling the individual offices which provide the service delivery. The complaint form should be directed to: Mary Kendrick, Title VI Coordinator, at 201 North Locust Street, P. O. Box 254, Monroe City, MO 63456 or by calling 573-735-4282.
- 2. In addition to the complaint process at LOQW, Inc., **complaints may also be filed directly with the Federal Transit Administration.**
- 3. Complaints must be filed within 180 days following the date of the alleged discriminatory occurrence and should contain as much detailed information about the alleged discrimination as possible.
- 4. The form must be signed and dated, and include your contact information.

If you have additional questions, want more information about LOQW, Inc.'s Title VI obligations, or if information is needed in another language, please contact Mary Kendrick at 573-735-4282 or mkendrick@loqw.com