**Client Satisfaction Survey**

**Did the quality of your massage meet your expectations?**

**Yes  No**

**Was the massage therapist understanding of your needs?**

**Yes No**

**Which reason most closely reflects why you seek massage therapy? Check all that apply.**

**Stress relief  Pain management**

**Injury/Increased physical activity Other**

**How was the pressure during the massage session?**

**Perfect Too hard Too light Other**

**Did the massage therapist address your areas of concern?**

**Yes No Other**

**Do you consider massage therapy an important part of your health regimen?**

**Yes No Other**

**Would you recommend Polito Body Shop to your friends and/or family?**

**Yes No**

**Is Polito Body Shop’s website easy to navigate?**

**Yes No**

**How do you like to book your appointments?**

**By phone**

**Online, where I can view the schedule for myself and determine which time and day is best for me.**

**Upfront at the massage therapy practice after my session.**

**What price would you pay for monthly massage therapy sessions?**

**$65.00 per hour $70.00 per hour**

**$75.00 per hour Other**

**How often would you like to receive a full body massage?**

**1x a month 1x every other month**

**Twice per year Other**

**Please describe the best part of your massage experience?**

**Please describe what you would have changed about your massage experience?**