

GENERAL INFORMATION & ASSISTANCE

info@sshoreins.com

- Office Phone: (251) 923.4463
- Office Fax: (251) 923.4464

QUOTE REQUESTS / SUBMISSIONS

submissions@sshoreins.com

- Fillable PDF Quick Quote Form (QQF) available for expedited electronic submission
- Fast quote turnaround - typically 24 hours or less
- Multiple proposals for most risks (when available)

APPLICATIONS

applications@sshoreins.com

- Fast application request fulfillment - typically 2 hours or less
- Pre-filled applications for quick electronic submission - based on customer's selected proposal
- Creates smooth process for bind requests

BIND REQUESTS

binder@sshoreins.com

- Quick binder request turnaround - 24 to 48 hours upon receipt of **completed*** application and all signed documents
*NOTE: Incomplete applications (those without all proper signatures or completed information for the insured) may delay binding time.
- Upon binder completion by SSIU all Invoices, Proof of Coverage and Policy Documents electronically sent to retailer

ENDORSEMENT REQUESTS

endorse@sshoreins.com

Quick endorsement request turnaround - 24 hours upon receipt of completed request

CLAIMS REPORTING & QUESTIONS

claims@sshoreins.com

- In the instance of a major event, agents will be directed to send an ACORD Loss Form and Declarations Page direct to our claims team. This will enable your customer to have the most expedited service and faster settlement time.

PAYMENT & COMMISSION QUESTIONS

admin@sshoreins.com

- Net payment due within 10 days of policy effective date or policy will be automatically canceled.
- Payment terms and information will be provided via Invoice at time of binding.

INSPECTIONS

inspections@sshoreins.com

- Each property is required to be inspected within 30 days of policy issuance and each year at renewal
- Working contact information for insured or representative required at time of binding