CHSWG Minutes

13.05.2021

**Present**: **Jo Coote (Chair CHSWG, ToD-Swindon), Salim Suleman (Vice-chair-Audiology Lead Swindon), Jane Berry (Bristol CI), Sandra Sharratt (Wiltshire ToD), Sarah Collinson (Senior Engagement officer-NDCS), Daniel Moualed (ENT consultant).**

**Apologies**: Zoe Norman (SBI Manager Red Oaks Primary), Juliet Morely (Wiltshire ToD),

Not present: Jane Kilminster (HST Manager Swindon Advisory Teachers), Jenny Wilkins (Swindon ToD), Liz Parker (Southampton CI), Jill Nokes (ToD Swindon), Parvaneh Shahrokni (Swindon Participation Officer), Claire Tomlinson (ToD Swindon), Sarah Gray (ToD Swindon), Sarah Howes (New College), Abigail Cotton (Wiltshire SALT), Christina Barnes (Wiltshire SALT), Mary Hamilton (guest), Sarah- Jayne Joyce (guest), Sue O’Kennedy (Swindon SEND family voice), Chelle Lloyd (Swindon SEND family voice),

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| Speaker / theme | Item | Actions |
| Meeting dates | Date: **Thursday 13th May 2021**Time: **11:00-12:30**A virtual meeting held on Microsoft Teams.Next meeting date: Thursday 23rd September 2021Actions from previous minutes: * Sarah C was unable to liaise with Daniel since the last meeting.
* Parental engagement – can help to promote at parent group and email out to parents on the case load that we have permissions. To possibly discuss the alternative days. Local DCS organised days for drop in during deaf awareness week – but not well attended.
* Send family voice engage well with their families and gave some advice – advertising through the local DCS website, Facebook page / database (TODs). Please send the events to SEND family voice but for parental engagement there may be a communication barrier to investigate. There may be a barrier with sharing – possibly better as a Facebook event. Is there the possibility of local DCS having a Twitter account?
* Sarah C – encourage parent / carer forum may help with promotion and reaching out to families.
 | Please email  |
| Jo Coote(Advisory Swindon ToD) | * Jane Kilminister not able to attend today – Jo gave update.
* Able to do more visits – 2 settings
* New referrals are being contacted but catching up with previous referrals.
* J Noakes has retired – 42 years in the profession. Advertised post but no applicants – looking at different ways to fill the gaps. There has been some extensions of contracts until the summer to continue provision.
* 2 x edumics and positive feedback. Simple and straight forward to use. Some user issues but being sorted in partnership with Oticon.
* Deaf awareness week – additional to local DCS. Put together packages to schools. Highlighted some books with characters that are deaf – to give to pupils expected to be in the new school term.
* Really keen to have more parents involved. We do not have much participation – discussed earlier.
* Zoe will be stepping down as CHSWG secretary – please get in touch if you would like to volunteer.
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| Sarah Howes(New College) | * Very sad that Jill Noakes is retiring but has been very useful to the college.
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| Salim Suleman (Audiology) | * Still seeing lots of patients, busier than we were, we are working with PPE and infection control
* We are seeing more children with hearing aids and we are in touch with teachers of the deaf so we can correct any problems
* Oticon OPN PLAYS are the new hearing aids
* Those who have moved over to these are pleased and they can connect to new technologies with Bluetooth etc.
* This will be a slow process making sure everyone is transferred but we are working hard to do this.
* The Audiology team have recovered DMO1 (see initial assessment by 6 weeks)
* New-born Screening- we have screened all our babies within target since Summer (June).
* QA assessment of the AN and NB screening programmes at the Great Western hospital was on 29/04/2021
* How impressed they were with our transparency and team work across all services.
* How we have adapted to the significant changes in divisions
* The details provided in our KPI’s including explanations and exclusion criteria
* Maintaining services during Covid-19 response
* Our communication and willingness to share learning with QA and screening.

**ENT update*** Equipment approved for microscope – to improve ear care at WSHC.
* Capacity for seeing children is good and seeing children in a reasonable time frame.
* A system to share information between ENT and TODs is being developed and is on-going.
* Grommets will go under the P3 under local ENT arrangement.
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| SEND family voice | * Help with advertising and sharing with family voice – printed could be added to send out. Especially posts on events or upcoming important dates – they generally try to post every day.
* Happy to help any family that needs support.
* Big project – lending library (try out before buying for themselves).
* Contact Dan from the Ewing foundation.
* OPN play accessories could in the lending library.
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| Jane Berry- Bristol CI | * Jenny Maddocks – new head of service
* Down a speech therapist but the other speech
* Local services are getting back to normal provision, better to liaise closely with locals but wait before joining.
* AB offered on the SKY Marvel for paediatrics. Service is fortunate that they can offer a good range of products.
* MRI scan using feed and wrap is a good idea to speed up the process and helpful.
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| Sarah Collinson:NDCS | NDCS UPDATE- Look on website for updated information and resources. * NDCS has commissioned a service to compare some of the new technologies that could be more cost effective. NDCS has heard that this will be up and running so delayed due to the pandemic by about 12 months.
* Reports have been very well received – sending out every half term.
* FOI data request to Audiology departments – SS fed back that it is not a true reflection on performance and would prefer that it not published as this does not represent ‘normal’ activity.
* Website with CHSWG update to be added as links. Swindon TOD page is unable to host CHSWG information.
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| Sandra Sharratt | * Visiting as normal but able to start home visits
* Also going into specialist schools
* Still having difficulties getting parents / deaf children together and have a walk planned (Ian Sharp organising in Bradford-on-avon).
* We would like to trial an Edumic as pupil may benefit – hopefully can be given a trial once Swindon have finished.
* Getting back to business as usual.
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| Next meeting dates | **Date: Thursday 23rd September****Time: 11:00-12.30**Held on Microsoft Teams. |  |