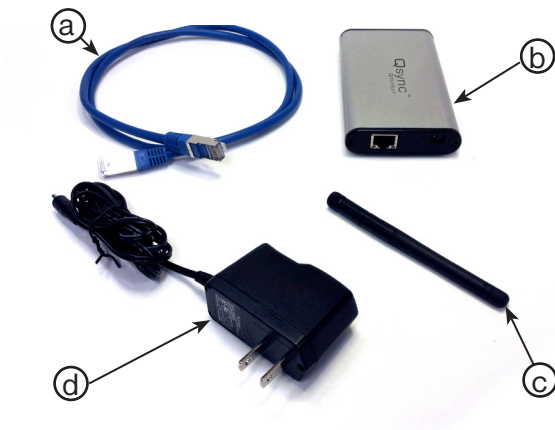# Qsync™

Network Gateway for Qmotion Automated Shades

www.qmotionshades.com

Step 1
Verify the contents of the Qsync package and gather materials:

a. Ethernet cable
c. Antenna

b. Qsync
d. Power Adapter
   (Color may vary.)

Step 2
Attach the antenna to the Qsync by screwing it onto the coaxial connector on Qsync's back plate. For best performance, position the antenna as high up as possible and without obstructions between it and the shades.

Coax Connector

Step 3
Plug the power cord into Qsync's front plate. Then plug it into a power outlet.

Power connector

Step 4
Connect Qsync to one of your router's LAN ports using an ethernet cable. Do not use the Internet Port (shown yellow.) Qsync will only receive commands from this WiFi network. Before continuing, ensure that your Apple device is connected to this router's WiFi network.

Back of Router

NO

OK
OK
OK
OK

LAN Ports

Internet Cable, not for Qsync
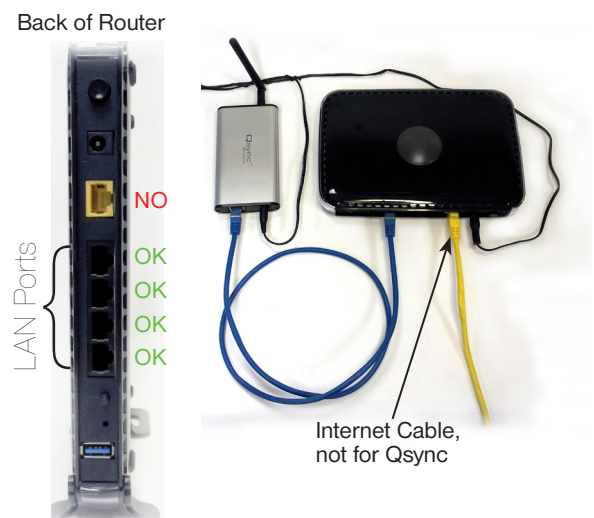
Qmotion®
advanced shading systems
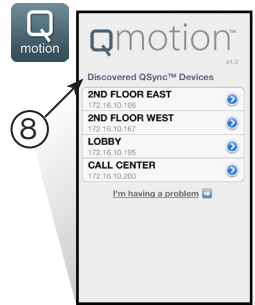
Installing and Opening the Qsync App
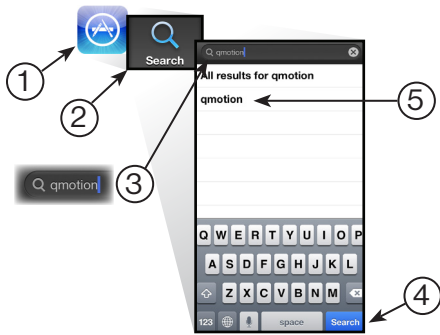
APPLE DEVICES

Open the App Store on your Apple Device. Search for "qmotion".
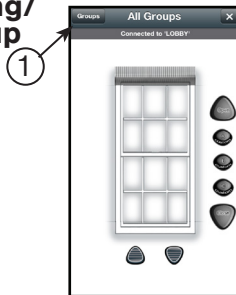
Download the latest Qmotion app by tapping FREE.

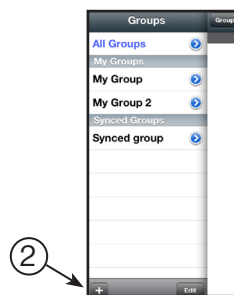Tap INSTALL APP to install the Qmotion app.

Open the Qmotion app. The screen shown allows you to select Qsync devices on the same WiFi network.

Adding a Group and Adding/ Deleting Shades in a Group
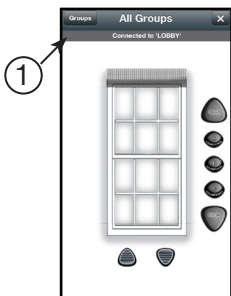
To add a group of shades, first tap Groups.

The remote slides over to reveal the group listing. Tap + to add a new Group.

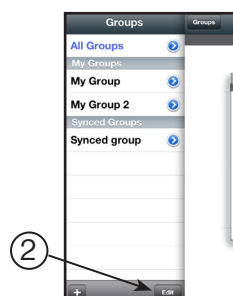Name the group. Add shades by tapping Add Shade. Delete shades by tapping Delete Shade. Follow on-screen instructions for each.
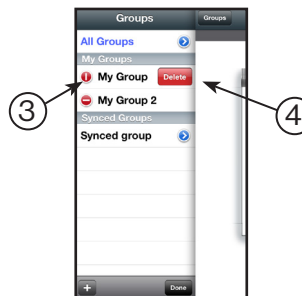
Deleting a Group
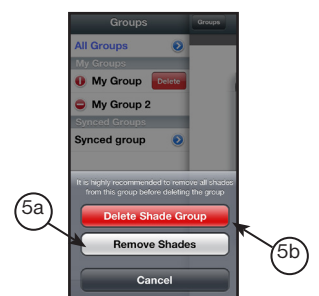
To delete a group of shades, first tap Groups.
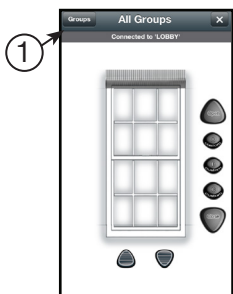
Tap Edit to edit the group list.

Existing groups created on your device can now be deleted. Tap the red circle next to a group, then tap Delete.
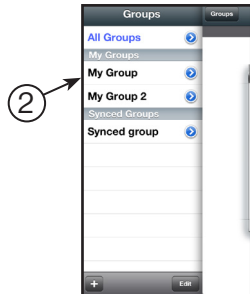
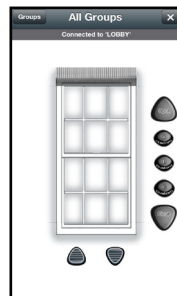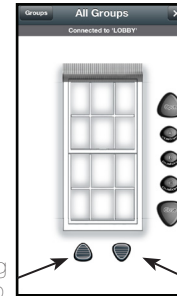NOTE: You <u>must</u> remove every shade from the group prior to deleting it.

Using Qsync

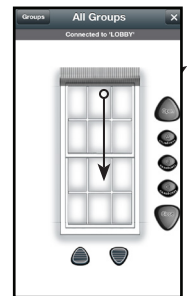To get started, first select a group by tapping Groups.

Tap on the group you would like to control. You can control synced groups and groups you created.

You can now use the control buttons to change shade positions.

←Open
←25%
←50%
←75%
←Close

You can also use the jog buttons to move the shade a little at a time.

Jog Up   Jog Down

Alternatively, you can swipe the on-screen shade to the position you like.

Installing and Opening the Qsync App

Open the Play Store on your Android Device. Search for "qmotion".
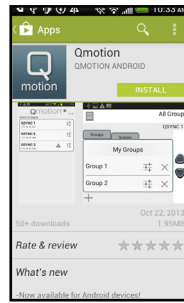
Download the latest Qmotion app by tapping INSTALL .

Tap INSTALL APP to install the Qmotion app.

Open the Qmotio app. The screen shown allows you to select Qsync devices on the same WiFi network.

Adding a Group and Adding/ Deleting Shades in a Group

To add a group of shades, first tap

The remote slides over to reveal the group listing.
Tap + to add a new Group.

Name the group. Add shades by tapping Add Shade Delete shades by tapping Delete Shade. Follow on-screen instructions for each.

Deleting a Group

To delete a group of shades, first tap Groups .

Tap Edit to edit the group list.

Existing groups created on your device can now be deleted. Tap the red circle next to a group, then tap Delete .

NOTE: You must remove every shade from the group prior to deleting it.

Using Qsync

To get started, first select a group by tapping Groups .

Tap on the group you would like to control. You can control synced groups and groups you created.

You can now use the control buttons to change shade positions.

You can also use the jog buttons to move the shade a little at a time.

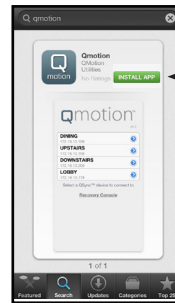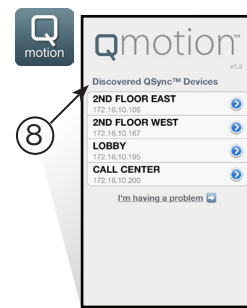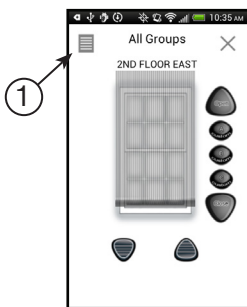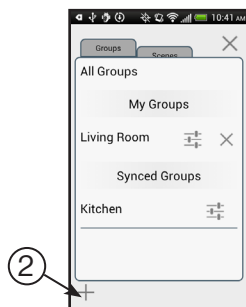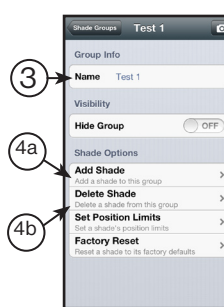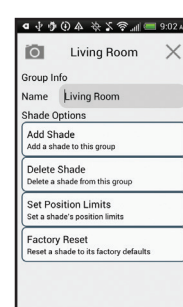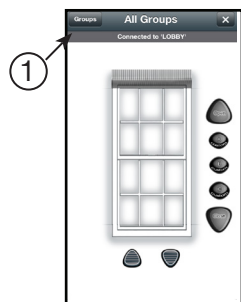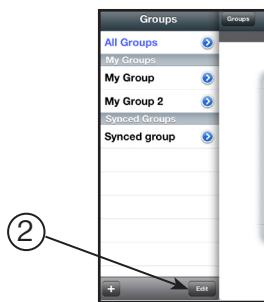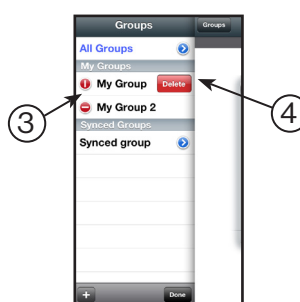Alternatively, you can swipe the on-screen shade to the position you like.

Set a Passcode

Tap the blue arrow on the Qsync you wish to protect.

Swipe the Passcode slider to "ON".

Enter a 4 digit pass code and tap **Set**.

Troubleshooting

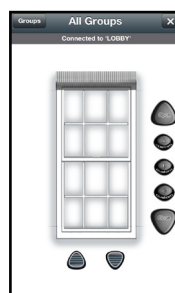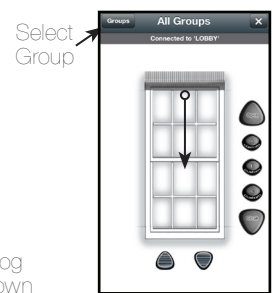| Symptom	Problem	Solution
I added a group, but it does not show up in My Groups list.	Poor network connection.	Exit out of the app by tapping ✕. Re-open the app. If this has not fixed the problem, your device could be having WiFi connectivity issues. Check for a WiFi connection or try to move closer to the WiFi router.
I deleted a group, but it still shows up in My Groups list.	Poor network connection.	Exit out of the app by tapping ✕. Re-open the app. If this has not fixed the problem, your device could be having WiFi connectivity issues. Check for a WiFi connection or try to move closer to the WiFi router.
I tried to change the settings of a group, but nothing happened.	Your device did not create that group.	You can only modify or delete groups that were created by the same device. In other words, creating a group on a Smart Phone would only allow that particular Smart Phone to modify or delete that group. No other device has permission to do so.

Qsync Recovery Console

If the Troubleshooting section does not resolve an issue, open the app and tap **I'm having a problem** ➦.

The Qsync app can recover the Qsync hardware. Simply tap **Start Recovery** .

CE ♻ RoHS

If you still experience difficulties, please call toll-free 1-877-849-6070.