

Ms T.S first visited ATN in 2018. During this time, she was introduced to her Employability Advisor. She also was introduced to a NCS Advisor who she kept in regular contact with, both face-to-face and over the phone.

Prior to this, Ms T.S had never been in employment in the UK and was a lone parent receiving Job Seeker's Allowance. Ms T.S also needed to update her CV in order for her to start looking for employment.

Following the meeting with her NCS Advisor, Ms T.S was encouraged to take up a Level 1 ITQ Award for IT Users and a Level 1 and 2 in Functional Skills English and Mathematics. As Ms T.S was interested in teaching in the future, she was offered a role as a teaching assistant at ATN. This allowed Ms T.S to gain valuable experience and this also gave her an opportunity to utilise her translation skills. As a teaching assistant, Ms T.S assisted the learners who needed extra support, prepared and marked materials for the learners and she was given the opportunity to manage and supervise group activities. Ms T.S said this role "built my confidence and my self-esteem rose incredibly" and that she "thoroughly enjoyed it and was encouraged to apply for teaching jobs".

After successfully completing her IT course, Ms T.S began using the internet to apply for jobs and to register with agencies. Ms T.S was invited for an interview for the role of a Nursery Assistant. She attended mock interviews with her Advisor to prepare for the interview. Ms T.S was successful in her interview and was accepted for the role of a Nursery Assistant.

Ms T.S is a great success story highlighting the work done at ATN. Before visiting ATN Ms T.S was a single parent of a young child who had left a difficult marriage, she was unsure as to what to do in order to improve her employability prospects. Through hard work and dedication, Ms T.S transformed her life- physically, mentally and emotionally. She also reached her goal of getting into paid employment. As a result of her positive experience, Ms T.S has said she will always recommend friends who were in a similar position to her to visit ATN and get in contact with an Advisor.