

Merrimack Valley Section 0102 American Society for Quality

John Kulungian
November 5, 2015

November 5, 2015

- * Agenda
 - * Welcome & membership updates
 - * Announcements & recognitions
 - * Training / educational updates, certification exam
 - * Member / leader volunteer opportunities
 - * November program
 - * Adjourn



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World Quality Month



November is World Quality Month! Please visit

<http://worldqualitymonth.org>

to join the Global Quality Community in the celebration!



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Welcome New Members

- * Debra Charette
- * Keith Cherwek
- * Karli Raymond
- * Nancy Gleason
- * Emmanuel Acheampong
- * Jay Leahy
- * Kevin Kordosky
- * Jeffrey Barnwell
- * Donald McLaughlin
- * David Orton
- * Samuel Davis
- * Kathy Zamoida
- *Carolyn Atlas
- * Brian Weed
- * Nicole Deblois
- * Linda Donahue
- * Jennifer Nadolski
- * Lee Medford
- * John Ward

Membership Report: NOV 2015
Total Members: 514
New: 19
Renewed: 19
Unpaid: 88



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New Members –NOV
Membership Lead: Raj Vayyavur

Long Standing Members

September:

- *Dan Bracco (30 years)
- *William Calderwood (25 years)
- *John Capone (20 years)
- *Donald Canney (15 years)
- *Gayle Brooks (10 years)

October:

- *Barbara Morin (30 years)
- *Jack Meagher (25 years)
- *Paul Mitchell (20 years)
- *David Liu (15 years)
- *Thomas Platz (15 years)
- *Steven Chartier (5 years)
- *Lee DiRienzo (5 years)
- *Fakhar Ud Din (5 years)
- *Thomas Ward (5 years)



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Long Standing –SEP-OCT

Membership Lead: Raj Vayyavur

Our Difference... our people

ASQ Performance Award Recognition



- * Merrimack Valley Section, 0102 has received:
- * **Silver award recognition for 2014.**
- * This level was achieved by meeting the good standing requirements as well as meeting or exceeding the Member Value and Retention & Growth metrics.



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2014 Performance Award
Section Membership

Our Difference... our people

ASQ Performance Award Recognition



- * Congratulations! Merrimack Valley section has been bestowed:
- * **Honorable Mention award recognition for 2014 in recognition of the application "Engage Section Membership Through Brainstorming."**



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2014 Innovation Award

October Program

The Heroic Checklist

- * **The Heroic Checklist: The Use of Checklists and a Review of "The Checklist Manifesto" by Atul Gawande**

- * Presented by Jack Gale

- * We will review "The Checklist Manifesto" by local author Atul Gawande and see how checklists are used in emergency situations and how we use them in pursuit of quality. The original checklist continues to serve us well.

- * **About the Speaker:**

- * Jack Gale (CQE, CCT) is a member and former Leadership Team member within ASQMV. He will be reviewing the "The Checklist Manifesto" and drawing parallels in emergency situations from his experience onboard submarines in the US Navy and looking how we use them in quality from his civilian career in quality over the following 27 years in aircraft/military, automotive and medical device manufacturing. .

Thank you Jack



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Programs
Lead: Bill Hoose

November Program

Network with Professional Organizations

- * Please join the American Society for Quality of the Merrimack Valley for networking and education with several prominent professional associations: The event will include a short presentation from each organization highlighting their mission, objectives, programs and benefits followed by a Q&A round table.
- * **The Association for Manufacturing Excellence (AME)**
 - * *Presented by Dave Hess, AME NE Board Member*
- * **The American Society of Mechanical Engineers (ASME)**
 - * *Presented by Joe Poirier, ASME-Boston Section Chair for 2015-1016*
- * **The Project Management Institute (PMI), Mass Bay Chapter**
 - * *Presented by Dave Kinney, PMP, VP, Business Development and Outreach, PMI Mass Bay Chapter*
- * **ASQ (American Society for Quality) Merrimack Valley Section**
 - * *Presented by John Kulungian, Chairman, ASQ Merrimack Valley Section*

Education Update

* **Quality Engineering Statistics I Class**

- * **Location:** EMD Millipore, Billerica, MA
- * **Dates:** Sept 9, - December 2, Wednesday (12 classes + 1 rain date)
- * **Time:** 5:30pm-8:30pm
- * **Instructor:** Arthur Mawson
- * **Cost:** \$795 (textbook included)
- * **Textbook:** Introductory Statistics, 9th Edition, by Neil A. Weiss, a la carte edition (ISBN-13: 978-0321697943).

Course in progress

Fall Course

: www.asqmv.org



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Lead: Gary Belt

Education Update

* **Certified Quality Auditor (CQA) Exam Prep**

- * **Location:** : Lake Region Medical, 100 Fordham Road Building C, Wilmington, MA
- * **Dates:** October 6, - November 17, 2015 Tuesday (7 weeks in duration)
- * **Time:** 6pm -9pm
- * **Instructor:** Theresa McCarthy
- * **Cost:** \$495
- * **Textbook:** ASQ Quality Auditor Handbook by J.P. Russell (current edition)

Course in progress

Fall Course

: www.asqmv.org

December 5th Exams

Exam Location:

Courtyard Marriott Billerica, MA

270 Concord Rd, Billerica, MA 01821

Phone:(978) 670-7500

Exit 27, Concord Road, off Rt. 3

Saturday, December 5, 2015

7:00 Registration, Exams start promptly@ 8:00am



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Register by OCT 16 at ASQ.org

Lead: Kirit Patel

Why not consider...

- * Lead a section project or programs
- * Participate on the section leadership team
- * Take advantage of education, and certification
- * Bring new & different topics, methods
- * Engage and volunteer !

Engage & increase value of your membership!



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Section Leadership 2015

Officers for Jan-Dec 2015: **Elected Officers**

* John Kulungian	Chair	* Charlie Muzzey	Recertification
* Bill Hoose	Vice Chair	* Open	Programs*
* Maura Zigmont	Secretary	* Deborah Akmakjian	Auditing
* Barbara Morin	Treasurer	* Maura Zigmont	NEQC Liaison
* Gary Belt	Education	* Alison Von Iderstine	Historian
* Raj Vayyavur	Membership	* Jeff Johns	Voice of Customer
* Melissa MacIntosh	Arrangements(*)	* Kirit Patel	Certification
* Jodi Sutherland	Communications		

(*) Acting, position is open.

Section Leadership 2016

Officers for Jan-Dec 2016: **Elected Officers**

* Bill Hoose	Chair	* Charlie Muzzey	Recertification
* John Kulungian	Vice Chair	* Andy Moysenko	Programs
* Barbara Morin	Treasurer	* Deborah Akmakjian	Auditing
* Maura Zigmont	Secretary	* Alison Von Iderstine	NEQC Liaison
* Gary Belt	Education	* Alison Von Iderstine	Historian
* Raj Vayyavur	Membership	* (Open)	VoC
* (Open)	Arrangements	* Kirit Patel	Certification
* Jodi Sutherland	Communications		

(*) Acting, position is open.

Program Chair –Andy Moysenko

* Specific Duties and Responsibilities

- * Work with section leadership team to set goals/metrics to support the section's management process as they relate to programs and activities development.
- * Communicate/report to the section committee activities performed, status of performance against goals/metric set, etc. for section program and activities development.
- * Solicit speakers to match topics.
- * Work with arrangements chair, if applicable, to coordinate speaker.
- * Work with newsletter editor to publish events in a timely manner.

* Qualifications

- * Must be an ASQ member in good standing.
- * Should possess strong organizational and communication skills.
- * Preferably will have understanding of needs assessment tools.
- * Preferably will have some event planning experience.

Time Commitment

Approximately 2-3 hours per month (outside of member unit and executive committee meetings).

Interested?

Please contact the Section Chair at this email: chair@asqmv.org, or reach out to any of the SLT members .

New member / leader



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Arrangements Chair –Open

* **General Description & Responsibilities**

- * Oversees arrangements for all regular meetings of the division and other special programs and conferences as assigned by the Division Leadership Committee (DLC) or other committee chairs.
- * Work with DLC to set goals/metrics to support the division's management process as they relate to events arrangements.
- * Communicate/report to the DLC activities performed, status of performance against goals/metric set, etc. for events arrangements.
- * Arrange all meeting facilities including hotel, seating, room size, etc.
- * Establish menu, negotiate fees, provide newsletter editor with location and menu information, and arrange for speaker equipment. Submit budget to treasurer for fiscal year.
- * Attend DLC and general membership meetings.

* **Qualifications**

- * Must be an ASQ member in good standing. Strong organization, communication, and negotiation skills.

* **Time Commitment**

- * Approximately 2 – 3 hours per month (outside of division and executive committee meetings).



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VoC Chair –Open

* **General Description & Responsibilities**

- * Work with the member unit leadership to set goals/metrics to support the business plan as they relate to voice of the customer data collection and analysis.
- * Communicate/report to the leadership activities performed, status of performance against goals/metric set, etc. for voice of the customer data collection and analysis. Be an advocate for member value, satisfaction, and loyalty.
- * Work with leadership to collect and utilize voice of the customer data to recommend appropriate programs and services.
- * Ensure that all members are being communicated to regularly and in accordance with their preferences.
- * Receive updates from the Society Voice of the Customer Committee regarding survey tool and voice of the customer initiatives; facilitate member unit participation in collaborative surveys.

* **Qualifications**

- * Must be an ASQ member in good standing and a member of the member unit for which you are serving.
- * Preferably will have served as a committee chair or other position within the member unit.
- * Knowledge and experience in market research and statistical analysis helpful and desired.
- * Preferably will have strong written and verbal communication skills.

* **Time Commitment**

- * Approximately 3 hours per month (outside of leadership committee meetings).



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Why not consider...

- * The team is also seeking expertise in digital/social networking, section arrangements, and programs.
- * If you are interested or know of anyone that may be interested, please send us a message at the email below.
- * Please email chair@asqmv.org with interest or any questions

Engage & increase value of your membership!



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2015 Save the Date

Section Meetings

2015

- ✓ 7 January
- ✓ 4 February
- ✓ 5 March
- ✓ 2 April
- ✓ 7 May
- ✓ 4 June
- ✓ 10 September
- ✓ 8 October
- ✓ **5 November**
- **3 December**



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