

Return Policy: At Middle Earth Gems, we want you to be completely delighted with your order. Therefore, if you are in any way dissatisfied with your new jewelry, simply contact us within 7 days of delivery, and ship back to us within 14 days of delivery for a refund. Because many of our items are one-of-a-kind, exact exchanges are not possible. But we will be glad to extend a store credit, or exchange for another item, if you so desire.

All items should be returned in new, unworn condition with all original labels.

Please note: Shipping costs for returned items are the customer's responsibility, unless an error was made on our part (wrong item shipped, wrong size, etc.)