#### Frequently Asked Questions For LAKE SALON Bridal Services

### How far in advance should I book my wedding services?

8-10 months prior to your wedding date is typical for scheduling services, but please check with our wedding coordinator if your wedding is sooner than that. If we have availability, we will do our best to accommodate you.

### What is required to secure my appointments for wedding day services?

A signed contract (available at www.lakesalon.com) and non-refundable deposit of half the cost of <u>scheduled</u> services is required to hold appointments. Final payment is due one week prior to services. Tipping is optional (but appreciated!) and may be done in advance, or on the day of services.

### Can my bridesmaids pay separately for their own services?

We require a <u>single</u> payment for both deposit and final amount; we accept most major credit cards for those payments. Many bridal parties pay separately for their services, but we suggest one person in the group handle those individual finances.

#### Do I need to bring my own product and tools?

All required pins, products, etc. will be provided by LAKE SALON. If you have special accessories (ex. clips, veil, etc.) please mention it when you book your appointments.

The application of hair extensions is an additional cost.

# Do I need to schedule a "trial run" appointment before my wedding day?

# How will I know if the style I've selected will work on the day of my wedding?

We encourage our brides to schedule a "trial run" appointment for both hair and makeup. This optional appointment may be scheduled at any time prior to the wedding day. The cost of the services is the same, however we do provide additional time during that appointment to accommodate any changes to the style. If you choose to do a trial, we require a "concept photo" of the style/makeup that has inspired your desired look prior to that appointment. As with your wedding day, we ask that you arrive to your trial run appointment with clean, dry, product free hair and makeup free, moisturized skin.

## How much time will I need to schedule in order to finish my services before my ceremony?

You will work closely with our wedding coordinator who will handle all those details. Generally, we allow one hour per service, and we have the number of stylists required to finish your group's services within a reasonable amount of time AND at the time you wish to be finished. It is important that your group show up ON TIME for services in order to ensure we can complete your services in an unrushed manner.

## What is the purpose of the required concept photos for my wedding party?

We require everyone getting wedding services at LAKE SALON to provide us with 2 photos prior to the day of service: one "selfie" of themselves with no makeup and loose (un-styled) hair, and one picture (Pinterest, magazines, friend's weddings, etc.) of the style that is inspiring their desired "look" (hair and makeup). This helps our stylists and makeup artists know what products and techniques will work best, and ensures that the appointment will run more smoothly. If the style someone has chosen will not work with their hair length or texture, our experienced stylists will suggest modifications as necessary.

#### Are we allowed to bring snacks/beverages into the salon?

We want the "getting ready" part of your wedding day to be fun! For that reason, we invite you to take advantage of our on-site bridal room, and welcome you to bring in snacks and beverages\* for your group to enjoy as you wait for your services. We also provide a menu from the restaurant on our property where lunch items may be ordered and delivered.

\*Alcoholic beverages (i.e. sparkling wine/champagne) are allowed, but they must be arranged or purchased in advance **through** the salon. We will have them cold and ready for you (with glasses!) when you arrive.

### Can my photographer come to the salon during services?

We welcome your photographer to come to the salon and capture some great pictures of the process!

### Any extra tips for making the day go smoothly?

Get plenty of sleep and stay well-hydrated in the days prior to your wedding! Instruct your entire group to arrive for appointments ON TIME, with clean, dry hair (no conditioner or product) and makeup-free, moisturized skin. Don't experiment with new or unfamiliar products in the days leading up to your wedding. Please make our team aware (in advance) of any allergies or sensitivities (including latex), and encourage your group to wear clothing that is comfortable and can be easily removed WITHOUT pulling it over freshly-done hair and makeup. Matching robes and button-up shirts make for great pictures!