

William F. O'Brien

Quality and Environmental Consulting and Training

Over 35 years experience in Quality Assurance and Quality Engineering Management. Particular emphasis on Quality Management Systems, Statistical Process Control, Total Quality Management/Continuous Improvement Practices, Cost of Quality, 5S, Lean Manufacturing, Six Sigma and Root Cause Analysis. Extensive experience in Quality Improvement Teams, Team Facilitation Skills, Supplier Rating Systems, Supplier Certification, Acceptance Sampling and teaching and implementing quality practices and Six Sigma Concepts. Education: BLS Mathematics, Boston University, ASQ Certified Quality Manager, Quality Engineer and Quality Auditor. RAB Certified Provisional Quality Systems Auditor.