

New Patient Information

Arrival Time: _____

Appointment Time: _____

Date: _____

Thank you for choosing **Central Indiana Allergy**.

In order to provide the most thorough evaluation of your problems, we ask for your assistance with the following items:

- Complete the new patient questionnaire **PRIOR** to your appointment time. Central Indiana Allergy reserves the right to reschedule your appointment if the paperwork has not been completed prior to your appointment time.
- Please arrive on time for your appointment. If you are 15 minutes late, you may be asked to reschedule.
- Request that copies of pertinent medical records and test results (previous skin tests, X rays, CT scans, pulmonary function tests, and lab tests) be faxed to (317) 865-0056.
- Discontinue antihistamine medications prior to your visit (see attached list for details).
- Allow 3 hours for your initial consultation, exam, and testing.
- Please refrain from bringing food or drinks into the office.
- Please refrain from wearing perfume or cologne and from smoking before entering the office as these are triggers for patients with asthma.
- We have implemented revised billing procedures and waiting room guidelines. Please read the attached pages before your first visit.

Insurance documentation must be presented in order to be seen. Please bring you insurance card(s) with you. If your insurance requires a referral, bring the referral form with you or have it faxed to our office. If you have any questions regarding coverage for allergy evaluation or testing, check with your insurance company.

Thank you for your cooperation.

If you have questions, please call our Indianapolis office at (317) 865-0055 or our Mooresville office at (317) 584-3675.

INSTRUCTIONS FOR NEW PATIENT AND SKIN TEST APPOINTMENTS

Stop using the following antihistamine medications 7 days prior to your appointment:

- Allegra (fexofenadine)
- Astelin (azelastine) nasal spray
- Astepro (azelastine)
- Atarax (hydroxyzine)
- Clarinet (desloratadine)
- Doxepin
- Dymista nasal spray
- Patanase nasal spray
- Periactin (cyproheptadine)
- Phenergan (promethazine)
- Xyzal
- Zyrtec (cetirizine)
- Loratadine (Claritin, Alavert)

Stop the following antihistamine medications 3 days prior to your appointment:

- Benadryl (diphenhydramine)
- Chlortrimeton (chlorpheniramine)
- “Cough and cold” combination or “Allergy” preparations that contain diphenhydramine or chlorpheniramine
- Allergy eye drops
 - Alomide (lodoxamide)
 - Elestat (epinastine)
 - Optivar (azelastine)
 - Patanol, Pataday (olopatadine)
 - Zaditor
- Over-the-counter “allergy” eye drops (Visine, Naphcon, etc.)

There is no need to stop the following medications:

- Asthma inhalers
- Singulair (Montelukast)
- Steroid nasal sprays
 - (Flonase, fluticasone, Flunisolide, Nasacort, Nasarel, Nasonex, Omnaris, Rhinocort, Veramyst)
- Other medications for other medical conditions

If you are taking a beta-blocker medication (for hypertension, heart disease, or migraines), we will not be able to do allergy testing during your initial visit.

Patient No Show Policy

We require a 72 hour notice to cancel your appointment. If you do not provide a 72 hour notice or arrive 15 minutes after your scheduled appointment time, you will be considered a “no-show”. Late arrivals of 15 minutes or more will be required to reschedule their appointment.

New Patients

New patients that miss their initial appointment will not be scheduled again unless their primary care physician personally calls Central Indiana Allergy and speaks with either Dr. Duplantier or Dr. Smith. You will be advised that this is our policy if you call to reschedule after missing your initial appointment.

Established Patients

After three missed appointments patients will receive a certified letter and medical record release form dismissing them from the practice. Central Indiana Allergy reserves the right to dismiss the entire family.

Office Guidelines

Out of respect for other patients with food allergies, there is to be **NO FOOD OR DRINK** brought into the waiting room. We will place a receptacle outside the door to dispose of these items before you enter the waiting room. The only exception to this is plain bottled water.

Due to limited seating it is appreciated if only patients and their parents and/or caregiver accompany the patient in our waiting room and exam areas.

If you are bringing a child for an injection, please bring along something to keep them entertained. While we realize that it is hard to contain young children, we need to respect other patients waiting for an appointment. It is also in a child's best interest to remain calm after an injection so as to not aggravate the possibility of a reaction.

Please refrain from wearing strong perfume or cologne and from smoking before entering the office as these are triggers for patients with asthma. No weapons of any type are allowed in our office or on the premises.

Cell phones should be turned off or muted while in the waiting room. You may step outside to take a call but please let the receptionist know if you do so.

Thank you for your consideration in adhering to our office policies and procedures.

Financial Policy

We sincerely wish to provide the best possible care. This involves mutual understanding between the patients and the CIA staff.

You are required to provide proof of insurance coverage (insurance card) at every visit. If your policy has an office visit co-payment, you agree to pay the co-payment at the time of your visit. Patients are responsible to know the terms of their insurance and whether allergy and immunology services are covered. If services are not covered, or your insurance is no longer active, you will be responsible for paying the entire balance.

As a courtesy, we will prepare and file your claim with your specific health plan (s) within timely filing limits. Failure to provide us with the correct insurance information may result in the denial of your claim. We will not file an appeal on your behalf with your insurance company. If further information from you, is requested from your health plan and not received in adequate time, the balance becomes your responsibility. You will receive an itemized statement from our office.

Requirements for maintaining your account in good standing:

1. Payment of your co-pay, co-insurance, or up to 50% of balance will be collected prior to your appointment, which is subject to your individual health policy.
2. CIA requires balances be paid under \$250.00 prior to mixing immunotherapy vials, and under \$500.00 for Xolair/Nucala patients.
3. For services not covered by your health plan, payment at the time of service is necessary.
4. All balances over 90 days must be paid in full. If you default on your account and it is assigned to an outside collection agency, you will be immediately dismissed from our practice. All outstanding balances, including collection fees must be paid in full before you may return to our office.

We request that your address be up to date. In the event statements are returned for an invalid address your balance will be subject to collection activity regardless of payment history.

We accept cash, checks, Mastercard, Discover and Visa. We charge \$35.00 for returned checks. Patients who incur NSF/returned check charges will be required to make future payments by cash, credit card or a cashier check.

We appreciate your business and ability to continue to provide the best medical care possible. Please do not hesitate to call our office with any questions.

New Patient Questionnaire

Name: _____ Date of visit: _____

Ref. Physician: _____ Primary Care Physician: _____

Reason(s) for visit: _____

Please check the appropriate space if you have any of the following symptoms or conditions:

Nose: Stiffness Discharge Itching Sneezing Postnasal drainage
 Decreased sense of smell Frequent colds Polyps Nosebleeds Snoring

Sinuses: Headaches Sinus infections

Eyes: Itching Watery discharge Redness Swelling

Ears: Infections Pressure Itching

Chest: Asthma Emphysema/chronic lung disease Tuberculosis Pneumonia
 Coughing Wheezing Shortness of breath Tightness
 Frequent respiratory infections Coughing blood

Do any of the following factors affect your chest symptoms?

Upper respiratory infections Exercise Nighttime Morning Cold air
 Allergens (e.g., dust, animals) Irritants (e.g., smoke, perfume) Acid reflux

Do you have year-round symptoms? Yes No

Please check the appropriate box if any of the following variables make your symptoms worse?

Spring Summer Fall Winter
 Inside Outside Home Workplace
 Exercise Hobbies

Please check the appropriate box if any of the following specific items make your symptoms worse?

House dust Raking Leaves Birds Insect sprays Air pollution
 Turning mattress Mowing grass Cats Scented products Temperature Change
 Basements Hay or Straw Dogs Tobacco smoke Wind
 Feathers Barn dust Horses Newsprint Cold/Heat
 Cottages/cabins Dampness Other Animals Emotional upset Aspirin

Skin: Hives Eczema Itching Skin allergies (e.g., poison ivy, metal)

If you have had any radiographic studies, please indicate date and facility where these studies were done:

- Chest X-ray
- Chest CT
- Sinus X-ray
- Sinus CT
- Bone density scan
- Other: _____

Have you ever had allergy testing done in the past? Yes No

If yes, indicate approximate date, physician and results.

Environmental History:

In what type of home do you live?

- House Apartment Other (describe): _____

How old is your home? _____ How long have you lived there? _____

Please indicate the location of your home:

- Urban Suburban Rural Wooded Industrial

Smoking in home: No Yes

Heating system: Forced air Other (describe): _____

Air conditioning: Central Room None

Humidifier: Central Room/portable None

Basement: Yes No

If yes, does the basement smell musty? Yes No

Bedroom:

Mattress type: _____

Pillow type: _____

Bedding type: _____

Allergy-proof covers? _____

Flooring type: _____

Pets allowed? _____

Household pets (please types and numbers of pets):

Family History:

Please indicate whether there is a history of asthma, allergic rhinitis (hay fever), sinusitis, eczema, hives, food allergy or recurrent infections/immunodeficiency in any of the following individuals:

Mother:

Father:

Siblings:

Children:

Social History:

Occupation:

Workplace exposures?

If a child

grade in school: _____

Day care attendance?

Marital status: Married Single Divorced Widowed

Children:

Smoking status: Never Current smoker Ex-smoker

If you are a current or ex-smoker, please indicate:

Number of packs per day? _____ Number of years? _____

Any second-hand tobacco smoke exposure?

Alcohol use?

Recreational drug use?

Review of Systems:

General Health: Good Fair Poor Weight loss Weight gain Fevers

Eyes: Glasses Contact lenses Glaucoma Visual impairment

Head/Neck: Migraine headaches Bad breath Nosebleeds Broken nose

Ringing in ears Hearing impairment Hoarseness

Cardiovascular: Heart murmur Palpitations Chest pain Heart attack

Blood clots Easy bruising Swelling of legs

Gastrointestinal: Heartburn Difficulty swallowing Vomiting Ulcers

Pain/cramps Constipation Diarrhea Blood in stool Hepatitis

Yellow jaundice Pancreatitis Gall bladder problems

Genitourinary: Difficulty urinating Blood in urine Painful urination Incontinence

Bladder/kidney infections Kidney stones Yeast infections

Menstrual abnormalities

Skin: Acne Psoriasis Other

Blood/Lymph: Anemia Blood disorder Swollen lymph glands

Cancer: No Yes If yes, list type, site, and current status:

Musculoskeletal: Joint pain Back pain Osteoporosis Rheumatoid arthritis

Fibromyalgia Lupus Other

Endocrine: Heat/cold intolerance Thyroid disease Diabetes

Neurologic: Stroke Dizziness Numbness Vertigo Tingling

Extremity weakness Bell's palsy

Psychiatric: Depression Anxiety Mood disorder Schizophrenia

Suicidal thoughts/attempts Substance abuse

Other:

Infections: Up to date immunizations Yearly flu immunization Pneumovax

Recurrent infections (list locations)

Unusual/opportunistic infections Fungal infections

Entire form reviewed in office on _____ with _____ / _____