



P.O. Box 229 Geneva, IL 60134 Voice: (630) 208-9898 FAX: (630) 208-9895 Emergency: (630) 675-9963

June 21, 2022

Subject: Mill Creek Water Reclamation District Emergency Water Shut Down - June 21, 2022

Dear Residents,

Please allow the following to serve as a brief explanation for the emergency water shut down instituted on June 21, 2022, as well as the current estimated time for repairs to be completed.

The MCWRD utilizes the engineering firm of Sheaffer & Rolland, Inc. as its operating engineer as the District does not have any employees.

The circumstances which gave rise to the emergency water shut off are as follows. At approximately 4:30 a.m. the operator discovered a leak believed to be emanating from a large valve on the main line adjacent to the water treatment plant located approximately eight feet below ground. At approximately 4:35 a.m. the operator contacted the emergency repair contractor who immediately began mobilizing the necessary equipment needed to diagnose the problem, repair the leak, as well as placing a call to JULIE to obtain authorizations to begin the necessary excavation to gain access to the valve.

At approximately 5:20 a.m. the contractor arrived on site at the water treatment plant to begin the necessary planning and work. At approximately 7:30 a.m. the repair parts and additional crew arrived on site. At approximately 8:38 a.m. a reverse 911 call was placed to all residents of the MCWRD notifying that the emergency water shut off would begin shortly. The shutoff was necessary to complete the repair. At approximately 9:30 a.m. the emergency water shut off began.

At approximately 10:30 a.m. the repair crews had successfully excavated down approximately eight feet and located the large valve adjacent to the water treatment plant to assess the leak and determine how best to repair the leak. We remain optimistic that water services will be restored later today; however, the repair process is still underway and issues may arise during the repair process. The boil order will remain in place for a period of time after repairs are completed.

The emergency water shut down on June 21, 2022, was necessary to ensure the public's health, safety and welfare and afford time to make the necessary emergency repair. The MCWRD's ability to provide safe drinking water of the best possible quality and the need to provide adequate fire protection capacity are of the utmost importance to the Board members, who are also residents. The decision to institute the emergency water shut down was the only

option the MCWRD had in these circumstances. There will be no surcharge or special assessment imposed on the residents for this repair. The MCWRD will use funds from its depreciation reserve fund which was established for large repairs like this.

We believe the information above should re-assure you that the Board of the MCWRD acted swiftly, appropriately, and in the best interests of the health, safety, and welfare of the residents of Mill Creek.

Please note, the MCWRD does not maintain a social medial presence. Thus, we ask that should you have any further questions, you kindly contact the MCRWD directly via email at foia@millcreekwrld.com, phone at (630) 208-9898 or via participation in a monthly meeting.

Sincerely,

Board of Trustees of the Mill Creek Water Reclamation District

James Dougherty - President
Ben D'Andrea – Vice President
Mark Hammond - Treasurer