

Winter Riding Tips

TheRide is ready to tackle the winter in whatever form it comes. We can help you get where you need to be without the stresses of winter driving. Winter is unpredictable, so here are a few simple tips to keep you as safe and comfortable as possible in all conditions.

- 1. During severe winter weather situations, find out whether your bus is running on schedule.
- 2. TheRide clears snow where 50 or more passengers board daily.
- 3. If your stop is inaccessible, use the nearest cleared area. To signal the driver to stop, raise your arm without waving.

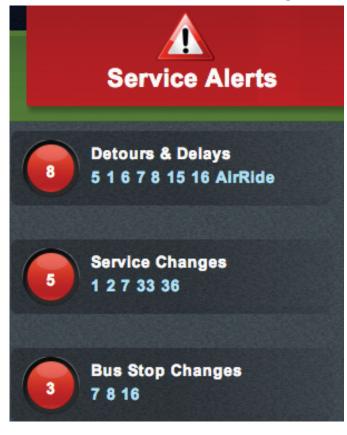


Winter Ride Video

YouTube.com/CatchTheRide TheRideYourWay.org



When weather-related delays, construction, events, or service changes impact your route, information about the impact (including bus stops affected and nearest stops in service) are made available through TheRide.org, at the affected bus stops, and through Twitter, Facebook, and MyAlerts messages. Sign up for text or email alerts at TheRide.org.

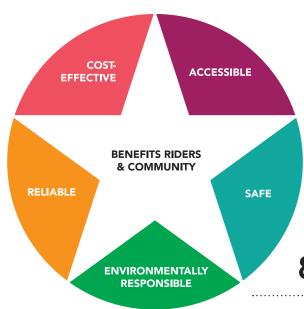


For more up-to-date information visit TheRide.org or call 734.996.0400.



Performance Star

Fiscal Year 2013 - 2014



It is the mission of the Ann Arbor Area Transportation Authority to provide Accessible, Reliable, Safe, Environmentally Responsible and Cost-Effective public transportation options for the benefit and value of the Ann Arbor Area community. It is by these standards that we measure our commitment to you—as we work to improve the ways we connect you with the people, places and events that make living here so unique. Find out more at TheRide.org.

Benefits Riders & Community

86% rider satisfaction

Accessible

100% fixed-route buses contain accessibility features

tain **6,657,722** total ridership

Environmentally Responsible

100% buses use biodiesel fuel

72% buses are hybrid-electric or low-emission conventional diesel

Cost-Effective

31.52 passengers per service hour

Safe

87%

rider satisfaction with personal safety

Reliable

100%

scheduled local fixed-route trips completed

84% on-time performance

getDowntown

The getDowntown Program provides commuting information and services for downtown Ann Arbor commuters.





Winter is coming. Is your commute ready?

The getDowntown Program is here to help you prepare for and dominate the winter commuting season. Visit ConquertheCold.org for all the details.



Thank you to our partners!

Call (734) 996-0400 or visit TheRide.org

Anderson Villas

Ann Arbor District Library

Ann Arbor Housing Commission

Ann Arbor Public Schools

Arbor Pointe

Arbor Village

Arrowwood Co-op

Briarwood Mall

Brookridge Development Center

Center for Independent Living

Carpenter Place

Catholic Social Services of Washtenaw

County

Chapel Hill Condo Association

Chidister Place

Children's Orchard

Coachville Mobile Park

Colonial Square Cooperative

Cottage Inn Pizza

Courtyard Shops

Cranbrook Tower

Cross Street Village

Dairy Mart

Dawn Farm

Delonis Center

Downtown Development Authority

Eastern Michigan University

EMU Black Student Union

Evergreen Apartments

Fairway Trails Apartments

First United Methodist Church

Forest Hills Cooperative

Fraser's Pub

Fresh Start Club

Glencoe Crossing

Glencoe Hills Apartments

Green Brier Apartments

Green Baxter Court Community Center The Goldstein Residence

Happy's Pizza

Hikone Community Center

Hillside Terrace

Hua Xing Market

Huron Towers

Huron Village Shopping Center

J C Dental Clinic

JDP Management

Jewish Witnesses for Peace and Friends The Page Residence

Kramer Triad Management

Lakeshore Apartments

Leverett Produce

Mallets Creek Library

Manchester Flats Apartments

McKinley Properties

Miller Manor

New Covenant Church

New West Willow Neighborhood

Association

Ozone House

Paint Creek Crossing

Park Place Apartments

Parkway Meadows

Pinnacle Condo Community

Select Management

Sequoia Place

Skyline High School

Spicetree Apartments

Stone School Condo Association

Target—Oak Valley

The Booth Residence

The Bush Residence

The Collins Residence

The Degroot Residence

The Ellinger Residence

The Fukunaga Residence

The Harding Residence

The Hollander Residence

The House Residence

The Iftkhar Residence

The Keller Residence

The Kowalak Residence

The Kroenke Residence

The Murnahan Residence

The Panozzo Residence

The Richardson Residence

The Sell Residence

The Shah Residence

The Smith Residence

The Steele Residence

The Turf Residence

The Wade Residence

The Wessler Residence

The Wright Residence

Towne Center

Traver Ridge Apartments

U-Haul

University of Michigan

University Townhouses

Washtenaw Alano Club

Washtenaw Community College

Washtenaw County Adult Services

Washtenaw County Support Services

Westgate Shopping Center

Wilson White Company Inc.

Willowtree Apartments

Windemere Apartments

Woodbury Gardens

YMCA

Ypsilanti Community Schools

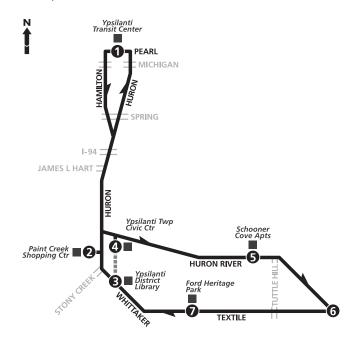
Ypsilanti District Library



	Later weekday service	More Saturday service	Later Saturday service
1	\checkmark		\checkmark
2	\checkmark		\checkmark
3	\checkmark		
4	\checkmark	✓	\checkmark
5	\checkmark		√
6	$\overline{}$		✓
7	\checkmark		√
8	\checkmark	√	√
9	✓		✓
10	√		✓
11	√		✓
12	\checkmark		√
13	√	√ New!	
14	√	√ New!	
15)	√		/
16	\checkmark		\checkmark
17	✓		✓
20	✓	√ New!	



New route added with hourly service seven days a week between Ypsilanti Transit Center and Ypsilanti District Library - Whittaker Road.





Extended weekday service until 11:45 p.m., extended Saturday service until 7:45 p.m., and expanded service area to include the area within 3/4 mile of the new route #46.



Weekday and Saturday service starting 1 hour later due to later bus service.

Family of Services

TheRide provides the public transit options detailed here, including fixed route bus service, 7 days a week, for the greater Ann Arbor-Ypsilanti area.



Express service to/from various locations.

MyExpressRide.org



Park free all day at one of our Park&Ride lots and catch one of our many routes to your final destination.

TheRide.org



Late-night and early-morning shared-ride taxi service.

TheRide.org



Free ride matching service. iShareARide.org



Shared-ride public transportation service available to eligible individuals whose disabilities prevent them from riding the regular fixed-route bus service. **734.973.6500**



MyRide is a mobility management service that coordinates transportation for eligible individuals.

866.977.9423



Ridesharing for workers located in Washtenaw County. **MyVanRide.org**

72 vanpools

579,330

vehicle miles saved

290 parking spaces saved/day

22,989 gallor fuel s.

\$**78,301**

fuel dollars saved per day



Direct service between Ann Arbor and Detroit Metropolitan Ariport. **MyAirRide.com**

New AirRide Location @ DTW

AirRide pickup & drop-off at DTW McNamara Terminal has moved to GROUND TRANSPORTATION. Now grouped with shuttles, taxis and other ground transportation services, AirRide is easier to locate. Just follow the signs to Ground Transportation from anywhere in the terminal, or ask an airport employee or official.



Shared-ride, door to door public transportation service provided for individuals 65 years of age or older.

Voices for Transit

TheRide improved service is a cornerstone of our way of life



Martha Laatsch

Ann Arbor





"I use the 18 and connect to the 2C to get to work. The bus service has allowed my husband and I to go down to one car, which saves the cost of a car and parking at the NCRC. I've been riding the bus for over 20 years. I also use the bus to go downtown in the evenings to places like the Food Co-Op. I'd much rather have someone else drive the icy roads in the wintertime than me. I've also met a lot of my neighbors on the bus and it creates a great sense of community."



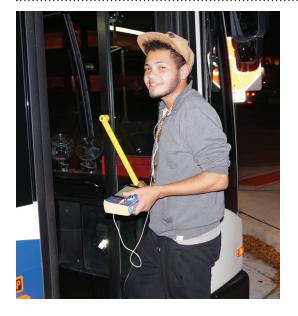
Cassandra James

Ypsilanti





"I can use the 11 or the 46 now to connect to the YTC. I work overnight in Ann Arbor. Before the new bus service, I had to use NightRide and had a 15 minute walk home in the dark. The new service saves me \$5 per week and a half hour off my commute each day."



Jevon Liddell

Ypsilanti



"With the new services, I can close the store and work Saturdays without taking a cab home. That saves me about \$80 per month. I am an assistant manager where I work and the lack of transportation options is keeping me from taking promotions and making more money. I would like to see later services so young people can take advantage of the local night life safely."

TheRide Moves Business



Arbor Brewing Company

"Expanded evening and weekend service is great for the beer business! It provides transportation when it is needed the most for staff and customers alike. And by reducing traffic and parking congestion, it makes downtown an even more appealing destination."

New Route 46

The Eye Gallery: Dr. Arnold Bulos

"We provide free comprehensive eye exams and glasses to community members in need. TheRide's new Route 46 will provide much needed access to those who otherwise could not travel to and from The Eye Gallery on Whittaker Road," said Dr. Arnold Bulos. Bulos created his own practice where residents could go locally and receive the care that is not possible through large chains. The Eye Gallery was recently named among the top U.S. independent optical businesses by INVISION, a new business magazine for eyecare professionals. "Route 46 gives the greater Ypsilanti community better access to high quality care with a local focus."

Celebrating Time with TheRide

40 Years

Ronnie Copeland, Operations Michael Pennisi, Operations John Regan, Operations

35 Years

Francis Borzo, Operations Louis Sims, Operations

30 Years

Robert Bolog, Maintenance Mark Brzezinski, Operations Suzanne Clark, Operations Paul Merica, Operations Mark Nonis, Maintenance Jerry Page, Maintenance Allen Smith, Maintenance Sylvester Terry, Operations

20 Years

Matthew Schultz, Maintenance

15 Years

Thomas Antonow, Operations Richard Gore, Maintenance Jeffrey Kaminski, Maintenance Dosseh Loccoh, Operations Jerome Obidike, Operations Brian Queen, Operations Mary Stasiak,

Community Relations

10 Years

Kenneth Anderson, Community Relations Terry Black, Maintenance Sania Coleman, Operations Heidi Dziak, Purchasing Charley Mifsud, Operations Laronda Tredway, Operations

5 Years

Michael Benham,

Service Development Charles Chaushoff, Operations John Edmunds, Maintenance Harold Holton, Operations Michael May, Operations Hurley Myers, Operations John Roberts, Operations Michael Williams, Operations