



CIMARRON CIA NEWSLETTER

Look us up online at www.cimarroncia.com



MASC Austin Properties, Inc.
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Patricia Langer,
Deed Restrictions

COVID-19 Response Update

Management Office: In order to maintain management responsibilities to our communities, office staff has been minimized with all other staff working remotely until authorized to return to the office. Protocols have been put into place in compliance with government guidelines as we are permitted to re-open.

Community Inspections: Community inspections are being conducted weekly. Items that are being noted on inspections include unapproved improvements, self-help work orders, certified demand letters for (severe) lawn maintenance and other self-help violations. Routine monthly inspections will resume in the month of June. If owners are experiencing difficulties related to the pandemic, a request for more time to cure the violation/concern can be submitted to the Board for review.

Suspension of Board Meetings: Until restrictions are amended to allow group gatherings, in-person board meetings have been suspended. Any necessary board meetings will be held by teleconference. Notice of any teleconference board meetings will be posted to the website and sent as an email blast as in the past. The meeting notice will include information necessary for owners to participate in the teleconference meeting.

Suspension of Annual Meeting: Under the recommendations received by the association attorney, annual meetings should be suspended until the appropriate authorities deem it safe for people to meet in large groups again. It is not recommended to hold annual meetings via electronic or telephonic means, due to statutory requirements that specifically apply to non-profit corporations and POA's. Election procedures (solicitation of candidates, notice of meeting) will be followed once appropriate authorities have deemed it safe for people to meet in large groups again.

Closure of Common Areas Common area playgrounds continue to be closed until proper authorities deem it safe to re-open. Tennis Courts are open with capacity limitations and social distancing restrictions. Clubhouse usage has been suspended until further notice.

Suspension of Community Event Attendance: All community events have been suspended until further notice.

We will continue to monitor this situation and keep you informed of any changes. Please contact us if you have any questions or concerns at 713-776-1771 or email at aconnell@mascapi.com.

COVID-19 Online Resources



Cimarron CIA encourages all our homeowners to be up to date with the latest information regarding the COVID 19 epidemic. The public is encouraged to follow these COVID 19 websites and social media platforms for ongoing updates. For accurate and reliable information, please be sure to visit any of these online resources:

Centers for Disease Control and Prevention <https://www.cdc.gov/>
Texas Health and Human Services <https://dshs.texas.gov/>
Harris County Public Health <https://publichealth.harriscountytexas.gov/>
World Health Organization <https://www.who.int/>
City of Katy <https://www.cityofkaty.com/home>

2020 Pool Season

Your Cimarron CIA Board has agreed that opening the pool under the current capacity limitations (25%) and restrictions is not feasible for the community. The Board will re-evaluate this decision next month, as new guidelines are anticipated as we continue to open our state. The Board understands the pool is a very big part of our community, however, the need to manage the facility safely for our residents is the highest priority. We ask everyone to be patient and continue to monitor the website, email blasts, and to sign up on the new TownSq App for future notifications regarding the pool opening.

2020 Annual Assessment Payment Reminder

The annual assessments were due on January 1, 2020. They are considered late after January 31, 2020. All past due accounts have been assessed a late fee of \$100.00 along with 10% per annum interest until the account is paid on full.

We encourage all owners to submit payment for any outstanding assessment balances. Collection notices will be sent to all owners with an account balance in the coming weeks. If owners are experiencing difficulties related to the pandemic, a request can be submitted for payment deferment and/or extended payment plans to the Board for review. Please contact Celina Deleon in our accounting department at MASC Austin Properties, Inc. via phone at (713) 776-1771 or via email cdeleon@mascapi.com to make the necessary payment if you haven't paid your 2020 annual assessments.

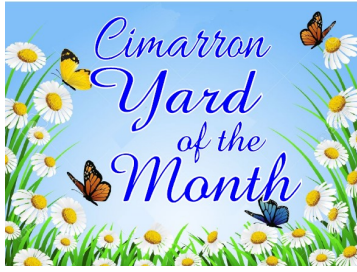


**MAKE SURE TO SIGN UP FOR THE NEW TOWNSQ APP
TO MANAGE YOUR ACCOUNT AND PAY ONLINE**

TRASH PICK UP SCHEDULE— PER YOUR MUD DISTRICT

Harris County MUD #81 trash company is BEST TRASH (281)313-2378
Trash pickup days are Monday and Thursday
Recycle day is Monday

Cimarron MUD Trash Company is TEXAS PRIDE DISPOSAL (281)342-8178
Trash pickup days are Monday and Thursday
Recycle day is Monday



Yard Of The Month Already In Progress!

Yard of the Month has begun and will continue through September. Three (3) homes will be chosen every month and will be awarded with a Yard of the Month sign placed on their front lawn all month long, as well as receive a \$25.00 Home Depot gift card. Each winning home will be judged by the overall aesthetics and neatness of the home and front lawn. Please note, your HOA assessments must be paid in full in order to be eligible to win the contest.

Yard of the Month

Cimarron CIA encourages all residents to take pride in their home and neighborhood and maintain their yard in such a way that they enhance the overall curb appeal of the entire community. ***Just a friendly reminder that the Yard of the Month sign is not a trophy for you to keep! It will be collected at the end of the month to be placed in next month's winner's lawn.***

April YOM Winners
919 Hidden Canyon
22734 Indian Ridge
718 Pickford

May YOM Winners
1103 Cascade Creek
902 Mesa Terrace
1038 Western Meadows

SPRING TIME MAINTENANCE

With the spring weather coming, this is a great time to get on a schedule to do some spring time maintenance and avoid getting one of those deed restriction violation letters in the mail.

To prevent that, here are a few reminders:

- Clean out gutters and downspouts from leaves and debris
- Repair & secure any loose gutters
- Pressure wash or remove mildew from the exterior of your home and fence
- Repair any siding or damage caused by small critters
- Mailboxes need to be straightened, cleaned and painted
- House and curb numbers need to be visible
- Repair any loose pickets or replace any missing pickets

We ask everyone to do their part to keep our neighborhood beautiful.



MAKE SURE TO SUBMIT BEFORE STARTING AN IMPROVEMENT

We have noticed many homeowners are taking advantage of this time to make improvements to their home. Just as a reminder if you are making any type of improvement to the exterior of your home, you must first submit an Architectural Improvement request form to MASC Austin Properties, Inc. before starting the work. (This includes painting the exterior, room addition, and replacement of the roof, driveway and fence.)

You can find the required form on our website at www.cimarroncia.com under **DOCUMENTS** tab. Please make sure to submit the form with the necessary information and samples for a quicker response. We are receiving several applications and processing as quickly as possible to avoid delays in the work being done.



Introducing TownSq!

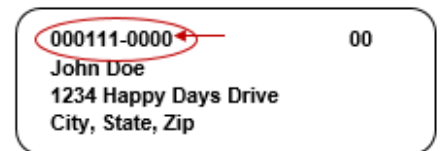
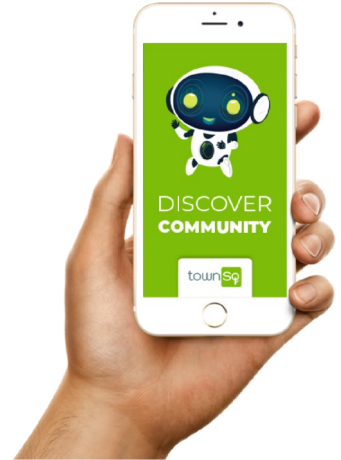
MASC Austin Properties, Inc. is excited to announce the launch of TownSq — a new all-in-one mobile app designed to help you connect, collaborate and stay up-to-date with your association – any time on any device. Manage your account and access the resources you need when

you need them.

Download the app and register to:

- **Easily communicate with your management team**
- **Manage your account and pay online**
- **Get up-to-date news and alerts**
- **Request and review status of service inquiries**
- **Engage with one another**
- **Access important association documents**
- **And more!**

To register your account, please log onto www.townsq.io, use your account ID and the association zip code (77450). Set your password and account preferences and you will then be ready to start experiencing community your way with TownSq. Please contact us if you have any questions regarding this new process as we are excited to offer these new services to your community.



Cimarron Community Improvement Association, Inc.
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