

2017 – 2018

PSTC CLASS SCHEDULE

We are booking dates for all of 2017 & 2018 now!
E-mail Kevin@pstc911.com now to get the ball rolling.

DECEMBER, 2017		
December 4, 2017 Waupaca, Wisconsin	<u>Customer Service the 9-1-1 Way</u> Hosted by Waupaca County Sheriff's Office	\$189 <u>Register Online</u> or call 800-348-8911
December 5, 2017 Waupaca, Wisconsin	<u>Customer Service the 9-1-1 Way</u> Hosted by Waupaca County Sheriff's Office	\$189 <u>Register Online</u> or call 800-348-8911
December 7, 2017 Modesto, California	<u>Providing Exceptional Service What if it Were Family?</u> Hosted by Stanislaus Regional 911	\$124 <u>Register Online</u> or call 800-348-8911 POST Control # 1042-30857-17-001
December 8, 2017 Modesto, California	<u>Crisis Communications</u> Hosted by Stanislaus Regional 911	\$110 <u>Register Online</u> or call 800-348-8911 POST Control # 1042-30873-17-001
December 11-12-13, 2017 Columbia, Missouri	Communications Training Officer Workshop Hosted by Boone County Joint Communications	\$399 for this 3-day workshop <u>Register Online</u> or call 800-348-8911 FILLING QUICKLY
December 14, 2017 Columbia, Missouri	<u>Defeating Workplace Drama for Peak 9-1-1 Performance</u> Hosted by Boone County	\$189 <u>Register Online</u> or call 800-348-8911

	Communications	
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2018 PSTC CLASS SCHEDULE

We are booking dates for all of 2018 now!

E-mail Kevin@pstc911.com now to get the ball rolling.

Or call PSTC at 800-348-8911

www.pstc911.com

JANUARY, 2018		
January 9, 2018 Sarasota, Florida	<u>Active Shooter Situations</u> Hosted by the Sarasota County Communications Center	\$189 Register Online or call 800-348-8911
January 10, 2018 Sarasota, Florida	<u>Providing Exceptional Service</u> <u>What if it Were Family?</u> Hosted by the Sarasota County Communications Center	\$189 Register Online or call 800-348-8911
January 11, 2018 Sarasota, Florida	<u>Active Shooter Situations</u> Hosted by the Sarasota County Communications Center	\$189 Register Online or call 800-348-8911
January 17-18-19, 2018 Huntsville, Alabama	<u>Communications Training</u> <u>Officer Workshop</u> Hosted by Madison County Fire Dispatch	\$399 for this 3-day workshop Register Online or call 800-348-8911
January 18, 2018 Gurnee, Illinois	<u>Active Shooter Situations</u> Hosted by the Gurnee Police Communications Center	\$189 Register Online or call 800-348-8911
January 19, 2018 Gurnee, Illinois	<u>Defeating Workplace Drama</u> <u>for Peak 9-1-1 Performance</u> Hosted by the Gurnee Police Communications Center	\$189 Register Online or call 800-348-8911
January 22, 2018 Enid, Oklahoma	<u>Active Shooter Situations</u> Hosted by the Garfield County S/O	\$189 Register Online or call 800-348-8911
January 23, 2018 Enid, Oklahoma	<u>Crisis Communications</u> Hosted by Garfield County S/O	\$189 Register Online

		or call 800-348-8911
January 25, 2018 Huntsville, Alabama	<u>It's Your Ship!</u> Hosted by the Madison County Fire Dispatch	\$189 Register Online or call 800-348-8911
January 26, 2018 Huntsville, Alabama	<u>Spirit to Serve</u> (Customer Service) Hosted by the Madison County Fire Dispatch	\$189 Register Online or call 800-348-8911
January 29, 2018 La Mesa, California	<u>HIGH RISK</u> (Responder Safety) Hosted by the La Mesa Police Department	Class price and POST # will be posted soon. Save the date!
January 30, 2018 La Mesa, California	<u>Complacency, Cannibalism & Critical Thinking</u> Hosted by the La Mesa Police Department	Class price and POST # will be posted soon. Save the date!

FEBRUARY, 2018		
February 1, 2018 La, Mesa, California	<u>Crisis Communications</u> Hosted by the La Mesa Police Department	Class price and POST # will be posted soon. Save the date!
February 2, 2018 La, Mesa, California	<u>You Just Never Know</u> (Mental Preparedness) Hosted by the La Mesa Police Department	Class price and POST # will be posted soon. Save the date!
February 5, 2018 Birmingham, Alabama	<u>People First Leadership</u> Hosted by Jefferson & Shelby County 9-1-1	\$189 Register Online or call 800-348-8911
February 6, 2018 Birmingham, Alabama	<u>HIGH RISK</u> (Responder Safety) Hosted by Jefferson & Shelby County 9-1-1	\$189 Register Online or call 800-348-8911
February 7, 2018 Birmingham, Alabama	<u>Providing Exceptional Service</u> <u>What if it Were Family?</u> Hosted by Jefferson & Shelby County 9-1-1	\$189 Register Online or call 800-348-8911
February 12-13-14, 2018 Burbank, California	<u>Communications Training</u> <u>Officer Workshop</u> Hosted by the Burbank Police Department	\$294 for this 3-day workshop POST Plan II Register Online or call 800-348-8911 POST# 1042-30960-17-002
February 12-13-14, 2018	<u>Communications Training</u> <u>Officer Workshop</u>	\$399 for this 3-day workshop Register Online

Naples, Florida	Hosted by the Collier County Sheriff's Office	or call 800-348-8911
February 23, 2018 Normal, Illinois	Customer Service the 9-1-1 Way Hosted by MTU 8	E-mail Denelle for reservations
Feb 26-March 1 La Jolla, California	Cal-NENA State NENA Conference	Visit https://calnena.org/

MARCH, 2018		
March 1, 2018 Newton, Massachusetts	<u>Defeating Workplace Drama for Peak 9-1-1 Performance</u> Hosted the Newton Police Department	\$189 Register Online or call 800-348-8911
March 2, 2018 Newton, Massachusetts	<u>Defeating Workplace Drama for Peak 9-1-1 Performance</u> Hosted the Newton Police Department	\$189 Register Online or call 800-348-8911
March 1, 2018 Cookeville, Tennessee	<u>Crisis Communications (suicide intervention)</u> Hosted by the Cookeville Police Department	\$189 Register Online or call 800-348-8911
March 2, 2018 Cookeville, Tennessee	<u>Surviving Dispatch Stress</u> Hosted by the Cookeville Police Department	\$189 Register Online or call 800-348-8911
March 6, 2018 St. Augustine, Florida	<u>Active Shooter Situations</u> Hosted by the St. John's County S/O	\$189 Register Online or call 800-348-8911
March 7, 2018 St. Augustine, Florida	Class title will be posted soon! Hosted by the St. John's County S/O	\$189 Register Online or call 800-348-8911
March 8, 2018 St. Augustine, Florida	<u>Active Shooter Situations</u> Hosted by the St. John's County S/O	\$189 Register Online or call 800-348-8911
March 8, 2018 Enid, Oklahoma	<u>HIGH RISK (Responder Safety)</u> Hosted by the Garfield County S/O	\$189 Register Online or call 800-348-8911
March 9, 2018 Enid, Oklahoma	<u>Surviving Dispatch Stress</u> Hosted by the Garfield County S/O	\$189 Register Online or call 800-348-8911
March 9-10, 2018 Rocky Gap Resort	Miltenberger Conference	Details will be posted soon!

March 14, 2018 Anaheim, California	<u>Active Shooter Situations</u> Hosted by the Orange County 9-1-1 Center	Class price and POST # will be posted soon. Save the date!
March 15, 2018 Anaheim, California	<u>Surviving Dispatch Stress</u> Hosted by the Orange County 9-1-1 Center	Class price and POST # will be posted soon. Save the date!
March 16, 2018 Anaheim, California	<u>Complacency, Cannibalism & Critical Thinking</u> Hosted by the Orange County 9-1-1 Center	Class price and POST # will be posted soon. Save the date!
March 20-21-22, 2018 Snow Hill, Maryland	<u>Communications Training Officer Workshop</u> Hosted by the Worcester Communications	Free to Maryland PSAPS E-mail Alicia for reservations Alicia.Dodson@maryland.gov Outside of Maryland? Register Online or call 800-348-8911
March 26-27-28, 2018 Watertown, Massachusetts	<u>Communications Training Officer Workshop</u> Hosted by the Watertown Police Department	\$429 for this 3-day workshop Register Online or call 800-348-8911 (This class is listed on the approved list of classes on the Mass 911 Site)

APRIL, 2018		
April 2, 2018 Anaheim, California	<u>Active Shooter Situations</u> Hosted by the Orange County 9-1-1 Center	Class price and POST # will be posted soon. Save the date!
April 3, 2018 Anaheim, California	<u>Surviving Dispatch Stress</u> Hosted by the Orange County 9-1-1 Center	Class price and POST # will be posted soon. Save the date!
April 4, 2018 Anaheim, California	<u>Complacency, Cannibalism & Critical Thinking</u> Hosted by the Orange County 9-1-1 Center	Class price and POST # will be posted soon. Save the date!
April 11, 2018 New Bern, North Carolina	<u>Active Shooter Situations</u> Hosted by the New Bern Police Department	\$189 Register Online or call 800-348-8911
April 12, 2018 New Bern, North Carolina	<u>You Just Never Know</u> (Mental Preparedness) Hosted by the New Bern Police Department	\$189 Register Online or call 800-348-8911
April 13, 2018	<u>Surviving Dispatch Stress</u>	\$189

New Bern, North Carolina	Hosted by the New Bern Police Department	Register Online or call 800-348-8911
April 16, 2018 Beaumont, Texas	<u>Defeating Workplace Drama for Peak 9-1-1 Performance</u> Hosted the Beaumont 9-1-1	For those within the Beaumont region e-mail Carolyn for reservations. Outside of Beaumont, \$189 Register Online or call 800-348-8911
April 18, 2018 Beaumont, Texas	<u>Defeating Workplace Drama for Peak 9-1-1 Performance</u> Hosted the Beaumont 9-1-1	For those within the Beaumont region e-mail Carolyn for reservations. Outside of Beaumont, \$189 Register Online or call 800-348-8911
April 16-17-18, 2018 Lawrenceville, Georgia	<u>Communications Training Officer Workshop</u> Hosted by the Gwinnett County Communications	\$399 for this 3-day workshop Register Online or call 800-348-8911 FILLING QUICKLY
April __, 2017 DATE TBA Collinsville, Illinois	Hosted by MTU-14	Free to PSAPS within the MTU 14 service area. E-mail Dave for details
April 22-26, 2018 Las Vegas, Nevada	PSTC & 911 CARES is a Sponsor, Vendor and will also teach Pre-Conference and Conference Sessions! Don't miss this fantastic conference.	Go to the NAVIGATOR Website

MAY, 2018		

JUNE, 2018		
June 16-21,2017 Nashville, Tennessee	NENA National Conference Nashville, Tennessee	www.nena.org

JULY, 2018		

AUGUST, 2018		

SEPTEMBER, 2018		

OCTOBER, 2018		

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NOVEMBER, 2018		

DECEMBER, 2018		

Schedule updated Friday, December 1, 2017 @ 1315 pst