

# Get your questions answered ... And put your mind at ease

If you're feeling overwhelmed by the upcoming changes to your health care – we're here to help. Simply call our First Impressions Welcome Line.

You'll find guidance and dedicated support for all your plan questions. You can even speak with an actual person who's ready to listen. We're available 8 a.m. to 9 p.m., Monday through Friday, ET.

#### We assist you by:

- · Helping select which plan to choose
- · Providing open enrollment support
- Creating a line dedicated solely to prospective and new members

We know you have options. We want you to feel comfortable about your decision and receive a great experience while making it.

## Dependability you can trust

We've been a provider of health care plans for more than <70> years. We value your customer experience – that's part of the reason why one in three Americans carries a Blue Cross Blue Shield card to access their health care.

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# First Impressions Welcome Line

Call toll-free 1-855-322-7060

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BlueCross BlueShield

# Call us with questions ...

[None of our competitors offer this unique service.]

**First Impressions Welcome Line** – Your resource for health care questions

Call us toll-free **1-855-322-7060** 

We can help!



<Federal contracting statement> <Legal tagline>

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#### Your questions answered ...

Feel free to call us about:

- $\cdot$  Your plan options
- Your available benefits
- Doctor and provider availability
- Additional questions you may have



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