

# 2019 Storm Response & Prevention/Emergency Preparedness

Rod Price, Chief Operating Officer

Nov. 13, 2019 , LPC Meeting

EUGENE WATER & ELECTRIC BOARD



# Staffing – focus on bench strength



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# Logistics is critical

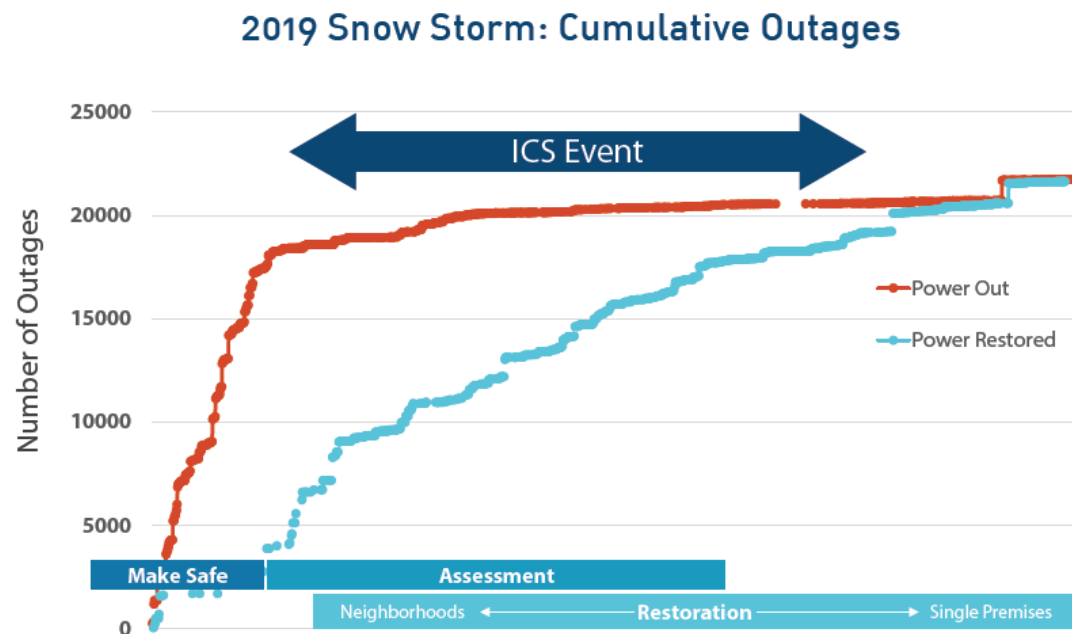
	2016	2019
Days in ICS	9	9
Outages	23,000	20,000
# of field crews (Line/Tree)	32/14	15/10
Outages per field crew	500	800
Support staff per field crew	4.3	15.2



## Updating process and software

# Initial response challenging

- Creating connections externally – roads and access
- Internal policy updates  
(hours, transpiration, lodging, pay)



- Safety: downed wire in snow
- Internal and external communications



# Customer Resiliency Focus

- Backup Generator Program
- Insulations and Windows
- Pledge to Prepare



1. Join at [eweb.org/pledge](http://eweb.org/pledge)
2. Complete monthly tasks
3. Send photos to win prizes

# EWEB Resiliency Focus

- Black start Generator Studies
- Critical load paths
- Distribution System hardening
- Emergency Water stations

