

August 21, 2017

Stephanie M. Jones  
President  
Cultural Heritage Alliance for Tourism, Inc.  
990 Biscayne Blvd., Suite 903  
Miami, FL 33132

Dear Stephanie,

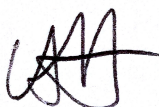
The Knight Foundation is happy to provide this letter of referral for CHAT Miami.

I was pleased to work with CHAT on tours of Wynwood in June. You and your team of tour guides did an exceptional job planning and executing four simultaneous walking tours of Wynwood for the winners of the Knight Cities Challenge. I know that our guests appreciated and enjoyed the experience.

Your communication during planning and on the day-of was thorough and professional. I appreciated your attentiveness in addressing our specific requests to customize the tour experience for our guests. Your ability to organize and manage a large group of 60 people on four simultaneous tours was done with both ease and professionalism.

The Knight Foundation recommends CHAT Miami as a specialist tour operator leading cultural and heritage tour experiences throughout Miami.

Sincerely,



George Abbott  
Director, Community and National Initiatives  
John S. and James L. Knight Foundation