



Dear Mare Owner,

We understand choosing the right stallion for your mare is a tough decision. Thank you for choosing to breed your mare with frozen semen stored and distributed by Carmyle Veterinary Services Pty Ltd. We hope to make this process as smooth as possible. Here are the guidelines and procedures for the distribution of this semen:

1. After you have finalized agreements with the stallion owner or semen agent, he/she will contact us and let us know how many breeding doses are to be shipped. We will only ship what is authorized by these agents.
2. If you, the client, are responsible for the shipping charges, they are listed here (for up to 20 doses):
  - a. \$110 (+ GST) Dry shipper hire: includes packaging
  - b. \$50 (+ GST) liquid nitrogen charging fee.
  - c. Toll Priority delivery to destination, and return delivery of dry shipper back to Carmyle Veterinary Services (return shipping label provided). Shipping quotations can be provided upon receipt of delivery address.
  - d. If the tank is not returned within 10 days, you will be charged a \$10/day (+ GST) late fee. Please be in contact with your veterinary clinic regarding this common policy.
  - e. Card details are required in order to ship frozen semen.
  - f. We require an approval email from the stallion owner/agent releasing the semen.
3. Please remember that frozen semen shipments can arrive well ahead of the insemination date of the mare. Please give us ample time to prepare your shipment with care, at least 48 hours before the semen must be shipped. The frozen semen request form is on the next page; please print the form and fill out, then scan and email back to us. Or, you can type into the form and email it directly back.
4. Thawing instructions will be included with the semen shipment as well as a dispatch form detailing the shipment.
5. Carmyle Veterinary Services is not responsible for the semen once it has left our premises. Please inspect the semen upon arrival, if there is any damage/loss please let us know immediately. Please keep a record of straws used and pregnancies achieved.

Thank you for your time and please contact us with any questions.

Sincerely,

Carmyle Veterinary Services Staff



Dr. Alan Simson  
BVSc MACVSc MRCVS  
38 Dumbletons Ln  
Quipolly, NSW 2343  
0408605230/0407564623  
[vet@carmylevet.com.au](mailto:vet@carmylevet.com.au)  
[www.carmylevet.com.au](http://www.carmylevet.com.au)

## **FROZEN SEMEN REQUEST FORM**

Stallion Name: \_\_\_\_\_ Doses: \_\_\_\_\_

Mare Owner's Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Mare's Name: \_\_\_\_\_ REG# \_\_\_\_\_

Veterinarian's Name: \_\_\_\_\_

Phone number: \_\_\_\_\_ Email: \_\_\_\_\_

Shipping information:

Name of Person/Clinic receiving the shipment:

\_\_\_\_\_

Address where semen is to be shipped:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Phone No (if different from above): \_\_\_\_\_

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### **CARD DETAILS**

Card Type (please circle): Visa or Mastercard

Name On Card:

Card Number:

Exp. Date:     /     CVN:

**We require card details of either the client or veterinarian responsible before the semen is shipped.**

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