



# Insurance Billing and Coding Certification

August 13 or 14 and September 10 or 11, 2021 | 8:00 am - 12:00 pm | 4 CEU  
619.277.4743 | www.ceadental.com | chris@ceadental.com

Having properly trained staff is vital for the success of the practice. This is especially true when it comes to the insurance billing and coding system in the office. Since many dentists depend on third party payers as a revenue source, it is essential for the insurance biller to know proper procedures and protocols.

Submitting dental insurance claims properly from the beginning, can have a positive impact on cash flow, and the marketing of the practice. It is also important for the biller to understand the contract language used by most dental carriers.

**Rebecca Gerber will provide participants with the knowledge necessary to administrate an insurance system in a dental practice.**

### In this course participants will learn how to:

- Obtain Information from the Patient
- Communicate Insurance Benefits to Patients
- Verify Coverage through Several Different Sources
- Complete the Claim Form Including Documentation
- Electronically Send Narratives and Attachments
- Make Proper Adjustments
- Interpret Explanations of Benefits
- Record Payments in your Software System
- Generate and Interpret Aging Reports
- Use the current CDT Manual

### Course Handouts Include:

- Scripts for narratives and written insurance and Disclaimers for patients.

### Morning Session will focus on:

- Types of Insurances and Insurance Terminology
- Treatment Planning and Verifying Benefits
- Communicating Insurance Benefits to Patients
- Follow up and Insurance Aging Reports
- How to interpret Explanations of Benefits
- How to post payments
- How to make proper adjustments

**SECRETS REVEALED!**

At the end there will be a “Hands on Workshop” on how to complete the current dental claim form. Upon completion, Rebecca Gerber will present a “Dental Insurance Coder’s Certificate”



**DENTIST:  
\$399.00**

**NON-DENTIST  
OR STAFF:  
\$299**

Also see our “MEDICAL INSURANCE BILLING AND CODING FOR DENTISTRY CERTIFICATION”

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This is a Virtual CE Workshop.

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