



Working together
for members

**Blue Shield
of California**
and
**St. Joseph
Hoag Health**

Blue Shield of California and St. Joseph Hoag Health have teamed up to work toward a better experience for our members. We're working together to create better coordination and communication among our members' health plan, doctors and hospitals. Together, we're helping to provide members with best-practice, clinical care that is more personalized and easier to access.

About St. Joseph Hoag Health

As trusted names in Orange County, we're pleased to come together as a network of dedicated healthcare professionals with one big vision: making our community its healthiest. We know that good health is something you cherish every day, and we're here for you all across this great county.

We'll treat you when you're sick and keep you well with innovative programs and specialized services. It all adds up to more for you and your family – more access to care, doctors, locations, programs and services, and, ultimately, more peace of mind.



trio

Part of **Blue Shield's Trio provider network**,
focused on delivering choice, affordability
and coordinated care

Access and convenience

St. Joseph Hoag Health makes it easy to access care when you need it.

- Same-day appointments: We offer you the ability to see a personal clinician, nurse practitioner or other medical professional at the medical office within 24 hours of contacting the provider.
 - Appointment should be scheduled directly with your physician's office. Check with your local medical group for specific availability.
- Walk-ins provide you an alternative to emergency room visits for non-emergency care at urgent care locations.
- Our combined network of care brings more than 1,700 of the county's primary care doctors and specialists to you:
 - 8 medical groups and affiliated physician networks
 - 9 hospitals conveniently located within Orange County
 - 29 urgent care centers conveniently located near work and home with extended hours and weekend access

Service and support

Our facilities, programs and services provide extra health and wellness support.

- Personal service team ready to help you choose your doctor and hospitals. Call **(877) 459-DOCS (3627)**, or visit **StJosephHoagHealth.org**.

- Access to the most advanced specialized services and technology in:
 - Cancer
 - Heat and vascular
 - Orthopedics
 - Neurology
 - Women's health
 - And more
- Expertise in preventive medicine and services to help keep you healthy and out of the hospital whenever possible.
- Numerous community education classes, support groups, prevention and wellness programs including courses on Healthy Living, Parenting, Childbirth, Diabetes, Conditions Management and more.

Online services

St. Joseph Hoag Health's Patient Portal provides a secure, convenient way to manage your personal health care and communicate with your doctor's office online. This FREE self-service tool gives you a secure way to:

- Access your medical records
- Request or cancel appointments
- Request prescription renewals
- View test and lab results

URGENT CARE CENTERS

For an urgent, but non-emergency health concern, urgent care is a convenient alternative to the emergency room.

St. Joseph Hoag Health–owned urgent care

- Aliso Viejo Hoag Urgent Care
- Fullerton – St. Jude Heritage Medical Group
- Huntington Beach – Hoag Urgent Care
- Irvine – Hoag Urgent Care Los Olivos
- Irvine – Hoag Urgent Care – Sand Canyon
- Irvine – Hoag Health Urgent Care – Woodbury
- Irvine – Hoag Health Urgent Care – Woodbridge
- Laguna Niguel – Mission Heritage Medical Group
- Mission Viejo – Mission Heritage Medical Group
- Newport Beach – Hoag Urgent Care
- Orange – St. Joseph Heritage Medical Group
- Santa Ana – St. Joseph Heritage Medical Group

St. Joseph Hoag Health contracted urgent care

St. Joseph Hoag Health also contracts with more than 15 other urgent care locations. To find an urgent care provider near you, visit: **www.stjosephhoaghealth.org**.

HOSPITAL AFFILIATIONS

- Hoag Hospital Irvine
- Hoag Hospital Newport Beach
- Mission Hospital Mission Viejo

- Mission Hospital Laguna Beach
- St. Joseph Hospital
- St. Jude Medical Center

Hospital alliances

- CHOC Children's
- CHOC Children's at Mission Hospital

MEDICAL GROUPS AND AFFILIATED PHYSICIANS

- Hoag Medical Group
- Hoag Affiliated Physicians
- Mission Heritage Medical Group
- Mission Hospital Affiliated Physicians
- St. Joseph Heritage Medical Group
- St. Joseph Hospital Affiliated Physicians
- St. Jude Heritage Medical Group
- St. Jude Affiliated Physicians

HEALTHCARE PROVIDERS

- 475 primary physicians
- 1,250 top specialists available through our coordinated referral service
- 8 medical groups and affiliated physician networks
- 29 urgent care centers
- 9 hospitals